

**Resolution Encouraging the  
Preparation and Distribution of a Request for Proposal  
For a Shared/Hosted 9-1-1 Call Handling System Application Solution  
For Selected Twin City Metropolitan Area Public Safety Answering Points**

WHEREAS the Metropolitan Emergency Services Board (MESB) was established in the State of Minnesota to facilitate the planning and coordinate the delivery of emergency communications services including E9-1-1 and emerging services such as next generation (NG)9-1-1; and,

WHEREAS the MESB membership spans the nine County metropolitan area of Minneapolis/St. Paul; and,

WHEREAS the MESB staff has been evaluating and planning suitable NG9-1-1 network strategies in cooperation with the Division of Emergency Communication Networks (DECN) of the state Department of Public Safety; and,

WHEREAS the MESB staff, in concert with metropolitan public safety answering point (PSAP) representatives, have determined that 9 of 22 metropolitan area PSAPs will require equipment and/or significant software upgrades to their existing 9-1-1 call processing equipment in the near future and at approximately similar time frames; and,

WHEREAS the MESB staff invited representatives of the nine affected PSAPs needing equipment/software upgrades to form a study committee to identify local needs and provide input on potential call answering solutions for a shared/hosted 9-1-1 call processing environment; and,

WHEREAS the MESB staff commissioned preparation of a "Request for Information" (RFI) intended to determine budgetary costs and potential architectures for a shared/hosted 9-1-1 call handling system application solution that could be networked and utilized amongst the PSAPs needing equipment and/or software upgrades; and,

WHEREAS the RFI was distributed to 25 vendors and seven proposal responses were received; and,

WHEREAS vendor responses to the RFI identified that a shared/hosted 9-1-1 call handling system application solution is technically feasible, offers opportunities to contain aggregate costs, enhances PSAP telephone call processing interoperability, and improves inter-PSAP backup processes; and,

WHEREAS the PSAP study committee has considered preliminary information resulting from the RFI and maintains there is merit in soliciting firm pricing and specific technical designs to address the common and individual needs of the nine affected PSAPs; and,

WHEREAS an open and competitive procurement process is desirable for a shared/hosted 9-1-1 call handling system application solution serving multiple PSAPs; and,

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WHEREAS the MESB staff have suggested that the MESB may help facilitate local procurement of suitable hosted/shared 9-1-1 call handling system application solution technologies and services via the publication of a formal Request for Proposals (RFP); and,

WHEREAS all of the nine PSAPs have immediate needs to begin their local call answering replacement options; and,

WHEREAS the Study Committee will evaluate the vendors' proposals on technical merit, best overall cost, value, and other factors which it identifies during the RFP preparation process.

NOW THEREFORE BE IT RESOLVED that the City of Minneapolis endorses the Metropolitan Emergency Services Board plan to solicit firm pricing and technical designs for suitable shared/hosted 9-1-1 call handling system application solutions capable of serving our PSAP and agencies needs and transmits this confirmation to the MESB with a request that that organization facilitate the RFP process and report results of the RFP process back to the City of Minneapolis.

Signature:

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Signed by:

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Adopted this \_\_\_\_ day of \_\_\_\_\_, 2012.