

CITY OF MINNEAPOLIS

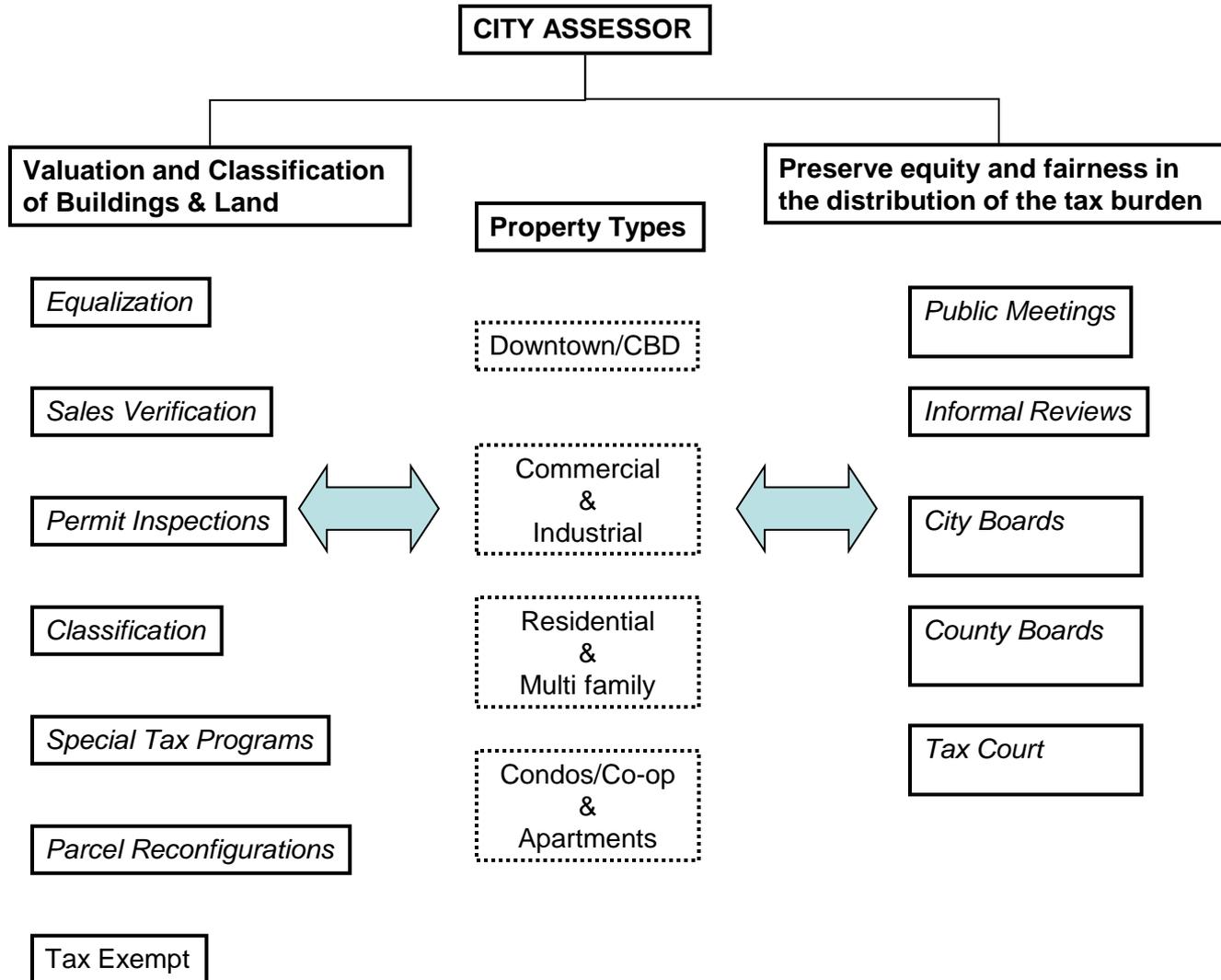
2015 Mayor's recommended budget

Department of Assessor

September 16, 2014



Department Organizational Chart



Appraisal and assessment administration

The Assessor's office is statutorily mandated to determine the market value and classification of all land and improvements annually. An annual assessment includes:

- Property Inspections
- Exemptions and Tax Relief Programs
- Data & Record Management
- Taxpayer Notification
- Taxpayer Appeals and Reviews
- Tax Court Litigation
- Neighborhood and Business Relations

Grow the City...

1. Staff in the assessor's office are ambassadors and supporters of the city at all touch-points
2. Minneapolis real estate information is educational and easily accessible and promotes the benefits of buying and living in Minneapolis
3. Ensure the tax burden is being distributed across all property types and all neighborhoods fairly and equitably

Run the City well...

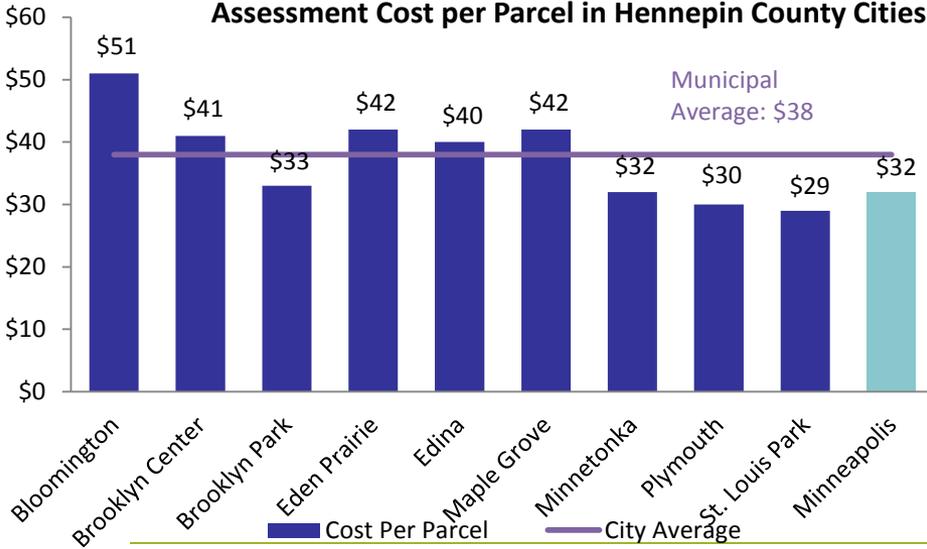
1. Be proactive administering property tax programs.
 - i. Programs are communicated, accessible and easy to complete for taxpayers
 - ii. Partner with professional associations like Realtors, Appraisers and and Closers
2. Cross-departmental initiatives that provide new or better services to the community. Partner with:
 - i. NCR – participate in NCR organized events and meetings to answer taxpayer and resident’s questions.
 - ii. Regulatory Services – coordinated inspection schedules to minimize site visits for taxpayers
 - iii. CPED – coordinate and share resources to minimize or eliminate redundant expenditures within the City

Close the Equity Gap...

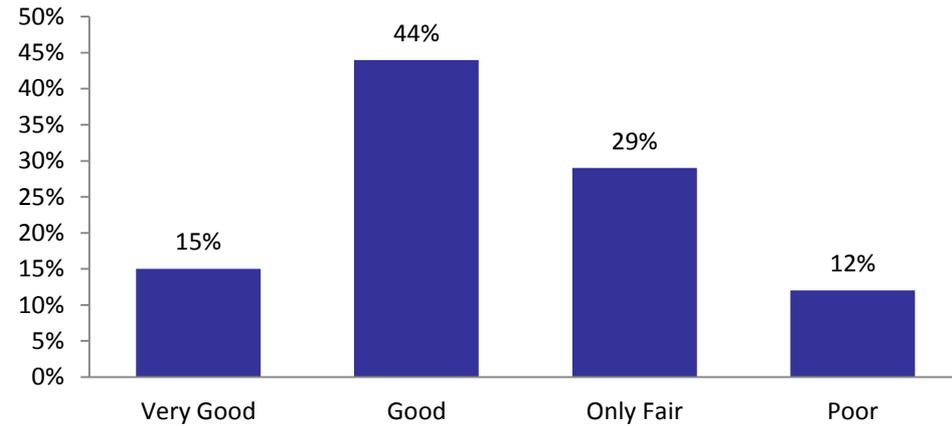
1. Partner with NCR and leaders within communities of color to identify issues and barriers they experience within the property tax system
2. Assessor's web site information is translated in to multiple languages and is designed to better meet the needs of Minneapolis's ethnic and cultural communities
3. Expand web services, provide learning opportunities for taxpayers in addition to providing a portal to other frequently searched services.

Justification: *Appraisal and assessment admin.*

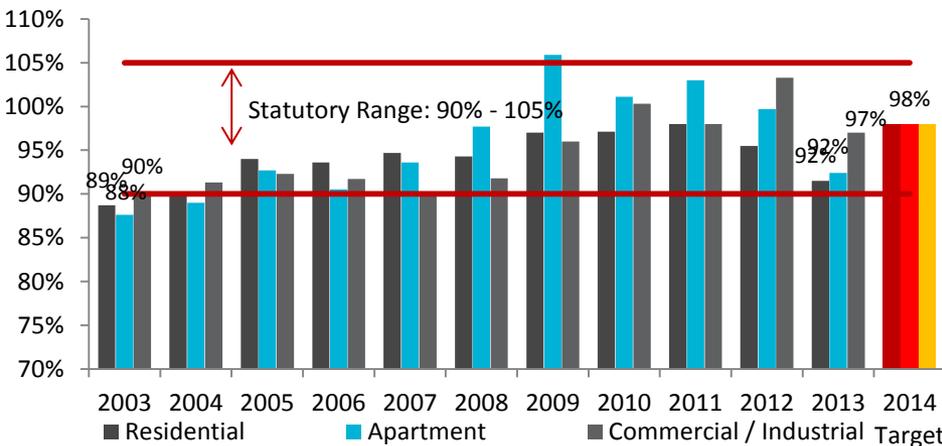
Assessment Cost per Parcel in Hennepin County Cities



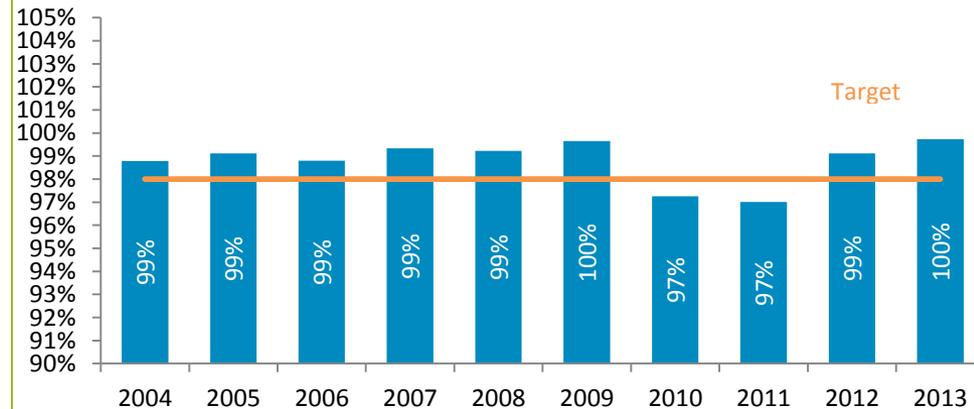
How Would You Rate the Minneapolis City Government on Providing Value for Your Tax Dollars, 2012



Sales Ratio for Residential, Apartment and Commercial / Industrial Property



Percent of Levy Collection Maintained



Note: Includes special levies

Source: Minneapolis Finance Department - Controller Division

Source: Assessor's Office

Links to goals and values

Goals

Does this program move the City closer to achieving any of the following goals?

Living well: Minneapolis is safe and livable and has an active and connected way of life	
One Minneapolis: Disparities are eliminated so all Minneapolis residents can participate and prosper	X
A hub of economic activity and innovation: Businesses, big and small, start, move, stay and grow here	
Great places: Natural and built spaces work together and our environment is protected	
A City that works: City government runs well and connects to the community it serves	X

Values

Does this program move the City closer to achieving any of the following values?

Equity	X
Safety	
Health	
Vitality	
Connectedness	
Growth	X

How is the department doing?

- Employee Engagement
 - Employee engagement metrics were up in all but one category.
 - All staff meeting to discuss results was successful
 - Staff were participative
 - Open and honest dialogue
 - Creative and thoughtful suggestions
 - Excited to get started

Operating capital request – CARS*

PROJECT DESCRIPTION	TYPE	REQUESTED	RECOMMEND	OTHER	RECOMMEN D GEN FUND	ANNUAL
		AMOUNT	AMOUNT	FUNDING	AMOUNT	OPERATING COST
Mobile WiFi tablet and desktop computer hardware	Repl	\$135,000	\$135,000	0	\$135,000	\$3,500

*reflects only items recommended – for details of other requests, please see CARS Report

Thank-you for your time.

Patrick Todd
City Assessor

Department Organizational Chart by Position

