



**City of Minneapolis
Licenses and Consumer Services Division**

350 South Fifth Street Room 1-C City Hall
Minneapolis, Minnesota 55415
www.minneapolismn.gov



Spanish- Atención. Si desea recibir asistencia gratuita para traducir esta información, llame 612-673-2700
Somali- Ogow. Haddii aad dooneyso in lagaa kaalmeeyo tarjamadda macluumaadkani oo lacag la' aan wac 612-673-3500
Hmong-Ceeb toom. Yog koj xav tau kev pab txhais cov xov no rau koj dawb, hu 612-673-2800
English- Attention. If you need this material in an alternate format, have questions, are deaf or hard-of-hearing, please call 612-673-3000.
TTY: 612-673-2626 or 612-673-2157

CANOPY HOSPITALITY LLC
COLLIN MCCARTY
917 5TH AVE S
MINNEAPOLIS, MN 55404

15-OCT-14

Request Number: 14-1080258

BUSINESS LICENSE OPERATING CONDITIONS

Re: L055 50004 TWIN TOWN PEDICABS
for PEDICAB

This matter came before a License Settlement Conference (LSC) on Tuesday September 9, 2014 at 10:30 a.m. in Room 107 of City Hall, 350 South Fifth Street, Minneapolis, Minnesota 55415. Appearing for the City of Minneapolis were Pat Hilden Supervisor Business Licensing, Richard J. Tuffs Lead License Inspector and Jose Velez License Inspector. Appearing for the license holder Twin Town Pedicab were, Colin McCarty Owner Twin Town Pedicab and Steve McCarty.

The LSC meeting was called to discuss pedicab driver behavior, complaints, and failure of management to take preventive measures to eliminate continued problems. Based upon the agreement between the parties and all of the files and records contained herein, it is hereby recommended that the Committee make the following findings of Fact, Conclusions and Recommendations:

FINDINGS OF FACT

1. Pedicab drivers: drivers for your company are violating numerous traffic laws in addition to city ordinances. These include but are not limited to – driving the wrong way on one way streets, operating in the bus lane, running stop lights, passing on Nicollet Mall, transporting more passengers than allowed, parking in no stopping/ parking zones, parking in bike lanes, on sidewalks on private property without permission, continually making U-turns in heavy traffic, stopping to load or unload in the crosswalk, driving through crosswalks, drivers failure to obey lawful orders and interfering with city officials.

2. Failure of management to take preventive measure to eliminate continued problems that have been reported by city staff. Knowingly allowing the parking of pedicabs and the solicitation of passengers on private property while failing to obtain permission. Allowing pedicab drivers to operate in unsafe manner by driving through and into large crowds of

pedestrians and making unsafe movements in the traffic lanes. Allowing drivers to continually violate traffic regulations.

3. Eighteen (18) citations have been issued to Twin Town drivers. Nine (9) for parking in the bike lane, five (5) for operating in an unsafe manor, and four (4) for parking in no parking zones.

4. Failure of drivers to obey lawful orders from Traffic Control Agents.

CONCLUSIONS

1. Twin Town Pedicab management needs to do more monitoring of driver behavior during peak and off peak operation times. Special emphasis on more monitoring during special events in the downtown area, uptown and events at Target Field and TCF Stadium.

2. Drivers need more training on operating pedicab with the understanding they have to follow the same traffic laws as a motor vehicle.

3. Drivers need more training on operating a pedicab in a safe manner, comply with all city ordinances regarding the operation of a pedicab.

4. Management understands that most of the complaints received regarding the operation of Pedicabs are related to the driver's disregard of rules and regulations and only interest is obtaining fares as quickly as possible.

5. Before allowing drivers to park or operate on public property management will obtain permission from property owner. Until that permission is obtained, management will advise drivers they are not allowed to park in the area.

6. Drivers need additional training and education regarding the use of city sidewalks, bike lanes, no stopping and no parking zones.

RECOMMENDATIONS

That Twin Town Pedicab is allowed to continue to operate pursuant to its Pedicab Company License, subject to compliance with the following conditions:

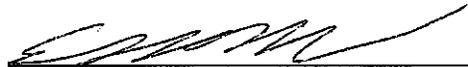
1. The licensee shall ensure that all the pedicab drivers are trained and adhere to city ordinances relating to traffic regulations, pedicab operation requirements and Twin Town Pedicab's Policy and Procedure Manual. A Copy of which will be supplied to the City Licensing Department upon request.
2. The licensee will conduct at least bi-weekly covert, self-monitoring observations of Twin Town Pedicab Drivers in operation and document the dates, times, locations and observations. These documents will be made available to City License Inspectors.
3. The licensee will institute an employee training program with emphasis on (1) traffic laws and regulations; (2) driver, passenger safety, (3) operating restrictions and conditions; (4) driver conduct when interacting with all city officials; (5) pedicab drivers must be operate in the same manner as a motor vehicle; (5) driving behavior

such as constant U-turns, pulling out in front of vehicles at stop lights, running red lights, stop signs, passing on Nicollet Mall and in general operating as a bicycle will not be tolerated by Twin Town Management. A copy of this training program will be made available to City License Inspectors.

I have read the conditions listed above. I agree with the conditions and understand that failure on our part or on the part of my company or employees to adhere to these conditions, may be cause for future adverse license action, including the suspension, revocation, or denial of the renewal of the L055 50004 TWIN TOWN PEDICABS license. These conditions will be effective for the duration the license operates at these premises, unless otherwise amended by the City Council of Minneapolis.

Based upon the foregoing, this agreement is freely & voluntarily entered into in good faith:

Licensee



Signature

Colleen McCarty

Print Name

owner

Title

Date: 11/5/14

City of Minneapolis

By: Grant Wilson

GRANT WILSON

Print Name

Dated: 11-5-14