

800 West Broadway
Monthly Outreach and Communication Meeting
12/08/2015

8:00 to 9:30

North Minneapolis Workforce Center

Agenda

1. Construction and Timeline Update – Beth Grosen

The transfer of the building sale occurred in November and construction began immediately on the building. Abatement of asbestos tiles is in process. Contractors and subcontractors are in place. Beth reminded the group that Sherman and Associates broke up the subcontract work to support small and minority owned businesses being able to bid on the work. All effort will be made to meet a September opening of the building. That will include an accelerated construction pace. Beth will remain with the project to assist the developer with city permitting and other issues, but will be less involved with the planning committee.

2. Summary of Operations/ Service Planning – Carlye Peterson

Carlye provided a summary of the work done to date – focused on creating a center that would promote collaborative impact. Tenant partners include MPS, DEED/MN Workforce Center and NorthPoint Health and Wellness. Tenant partners include those who have a 10 year financial commitment to the collaboration. Other partners will be engage in the 800 West Broadway based on need and opportunity of clients. Sufficient flexibility exists to change programming as neighborhood needs change.

Childcare will not be provided in 800 West Broadway due to costs and structural requirements that could not be met, but a nearby childcare partner is being sought.

a. Welcome and Navigation Center

Is a point of service that is informed of resources available in the building and community designed to provide intake, support, and informed referrals. This is a shared investment, with each tenant paying towards the cost. North Point Health and Wellness will manage the Welcome and Navigation Center.

b. Community is a Campus

Is an intentional philosophy that clients served by 800 West Broadway will need

the support and resources of community, government and service organizations throughout the community - 800 West Broadway will work to facilitate engagement with these services and fill in service gaps, while striving to avoid duplication.

c. No Wrong Door/ Open Door Approach

Recognizing the inter-relatedness of needs, service and assistance all tenants and staff within 800 West Broadway will share a common philosophy of ensuring individuals feel welcome, informed and are provided services. This will include some cross training of service capacity. It will also include a continued focus on streamlining intake and services for clients (i.e. common application forms).

3. 21st Century Service Design

A scheduling issue prevented our speaker from attending the meeting. An Article on Human Centered Design for Government was provided as well as a video. Both can be viewed at <http://www.designkit.org/>. This design concept is being considered for designing services to best accommodate users of the Center. Dave Nierman informed the group that a \$25,000 grant may be available to repurpose for 21st Century Service Design. He will bring information to the planning team for follow up. Additionally a group will consider participating in the training provided by the website above.

4. Future Meetings structure and planning – All

Monthly community meetings are scheduled through December. A new schedule of meetings will be announced in the new year. Participants noted that Tuesday mornings may need to be alternated with afternoon or evening meetings. It was noted that with the sale of the building, it may be time for a large community meeting. UROC was suggested as a location.