

Minutes

Minneapolis Advisory Committee on People with Disabilities January 16, 2013

The meeting was called to order by Ken Rodgers at 4:32pm. Members, staff and guests introduced themselves. Committee has quorum with 9 of its 13 members present.

Members Present: Ken Rodgers, Omar Magana, Michael Foster, Terri Krake, Heather Leide, Amanda Tempel, Donna Hemp, Steve Oglesbee, Dorothy Balen, Harvey Hoffman and Joan Wilshire.

Members Absent: none.

Members Excused: none.

Guests: Martha Hage, Ruth Kildow and Peter Rickmyer.

Staff Present: Cheyenne Erickson and Ahmed Muhumud, NCR.

Approval of January 16, 2013 Agenda

Terri Krake moved to accept the agenda, Omar Magana 2nd the motion, all approved.

Approval of December 19, 2012 Minutes

Dorothy Balen moved to accept the minutes with one correction, Omar Magana 2nd the motion, Michael Foster abstains, all approved.

Access Committee Update

Former Committee Chair Martha Hage shared with the group that she is willing to continue to make contacts and will continue to schedule meetings with people who are referred to the MACOPD. The next Access Committee is Wednesday, February 6th @ 5:00pm.

Council Member Reich, Ward 1

Ward 1 encompasses the Northeast Corner of the City of Minneapolis. Council Member Reich gave an update to the committee regarding the 18th and Johnson intersection, APS signals have been budgetd for that intersection and will be installed.

The intersection of Hwy 88 and Stinson is also being looked at for a middle route that would make the intersection as well as the path to the Diagonal Trail more accessible.

Member Comments:

- Is there any ADA specific information to share regarding the Winter Street Project?
 - That area is a mostly a commercial/industrial area and will follow the same construction model as 33rd and Talmage.
- What information can you share about the Central Avenue/Railroad bridge reconstruction project.
 - It is a MNDOT project and the bridge has a critical fracture that needs to be addressed soon. The road will need to be closed while repairs are being made and it is really important for this project to be planned through thoroughly.
- Council Member Reich's office will be accepting and acting on impact statements from the disability community regarding this project.
- The Access Committee has already made the recommendation to expand the sidewalk at the bridge site.
- The Access Committee plans to meet with staff from Art-A-Whirl to work with them to make sure that their event is more accessible.
- The City Council reception area is still not fully accessible. It has been brought to the attention of the City Council many times.
 - CM Reich will contact the MBC and Clerk's Office and ask what will be done to resolve the accessibility issues.
- The Haaf Ramp has a red button to push for help. The technology only allows you to talk. There seems to be a larger issue with all Downtown parking ramps and accessibility. Ken Rodgers will send a letter to all Council Members and to Public Works staff regarding Minneapolis parking ramps.

Minneapolis 311, Don Stickney

The new Minneapolis 311 app does not currently have voice over capabilities. See Click Fix created the app and will work with Ken Rodgers to get input on the possibilities not only for this particular app but for all of their apps nationwide.

311 would like to get feedback from the committee on what possible calls might be ADA related. As scripting works right now, only when

someone discusses or identify the call as ADA related does it get tagged. 311 is also updating their E-form to ask if the issue is specifically ADA related.

311 is also planning to have texting capabilities within the next year and plans to have web chat capabilities.

The committee will create a 311 work group to follow up on some of the issues discussed today. Members include: Terri Krake, Amanda Tempel (team lead), Omar Magana, and Ahmed Muhumud. Cheyenne will send Don email addresses for the 311 work group members. Amanda will report on the groups work at the next MACOPD meeting.

Member Comments:

- The committee would like to receive quarterly reports regarding ADA calls received by 311. It is important for the committee to know if there are any spikes in certain ADA related issue.
- There have been a few issues with service dogs not being allowed in restaurants. Should we tell people to call 311? It would be a good tracking point.

Committee Updates:

There will be an ADA Transition plan meeting in early February and will have a more detailed update at the February MACOPD meeting.

The Elections Report was presented in the City Council and is now available online. The Committee was not able to get a letter submitted because of how quickly things moved along, however, the elections office is very aware of the concerns raised. The IGR department is formulating a policy surrounding elections and access at the state level and this committees recommendations are being put forward there.

Motion: Amanda Tempel moved that Ken Rodgers draft a letter and send to Council Member Hofstede to request a meeting be organized with the neighborhood organization, property owners, tenants and invite Margo Imdieke-Cross to discuss the elevator on the property. Dorothy Balen 2nd the motion, all approved.

Neighborhood & Community Relations Department, Ahmed Muhumud

There is still a 45 day review period for the Proposed Clarification to the CPP Grievance Policy for neighborhood organizations. Under the proposed clarification, when an ADA-related grievance made to and acted on by a neighborhood organization is appealed to the NCR Department the appeal will be forwarded to the City of Minneapolis Civil Rights Department. The 45 day review period will close on January 31, 2013.

The ADA grievance steps will be revised to be in an accessible format and will be submitted to the committee in a narrative format.

Other Committee Updates:

Cheyenne will look into the status of Lee Parish's award and verify Terri's email address.

Metro mobility should be invited to the next MACOPD committee meeting.

The State Capitol renovations will need input from the Disability Community. More information to follow.

Meeting adjourned at 6:34 pm.

Respectively submitted by Cheyenne Erickson.

Next meeting: February 20, 2013 Room 132 City Hall.

Action List:

- **Access Committee will meet with 2013 Art-A-Whirl staff. (OMAR)**
- **Minneapolis Parking Ramps – Send a letter to all Council Members and Public Works staff. (KEN R.)**
 - **Ken will also contact Margo to get information on Parking Ramps.**
- **311 Mobile App – C-click fix will work with Ken to get input regarding voice over capabilities. (KEN R.)**
- **311 work group: Terri Krake, Amanda Tempel, Omar Magana and Ahmed Muhumud. Amanda will be the team lead. (Cheyenne will send Don email addresses). Amanda will report on groups work at next meeting.**

- 311 would like to receive feedback from MACOPD on what calls might be ADA related.
- 311 to send ADA related scripts to MACOPD.
- **Revise ADA Grievance process document provided by NCR staff. (AHMED)**
- **Terri Krake did not receive committee emails from NCR Staff. (CHEYENNE)**
- **Check into Lee Perish award. (CHEYENNE)**
- **Invite Metro Mobility to a future MACOPD meeting. (KEN and CHEYENNE)**
- **Ahmed Muhumud will provide quarterly reports on ADA Title II complaints or requests for accommodation to the committee.**
- **Access Committee will review neighborhood festivals.**
- **Access Committee will contact the Northeast Minneapolis Arts Association regarding the 2013 Art-A-Whirl event and creating better access.**
- **Create an FAQ sheet for 311 CSA's to easily identify ADA issues.**
- **Create a communication plan with a timeline to notify public that ADA complaint forms are available.**
- **Cheyenne Erickson will work with Ken regarding the 311 Reports.**
- **Hold a Walking tour of the BF Nelson Park in the spring for committee members.**
- **Ahmed Muhumud will review other entities to see how they deal with grievances.**
- **Ken Rodgers will contact the Civil Rights director about the front lobby of the Civil Rights office.**
- **Find out process to appoint someone as the ADA Title I coordinator and recommend person for City to appoint and send a letter to the City Council.**