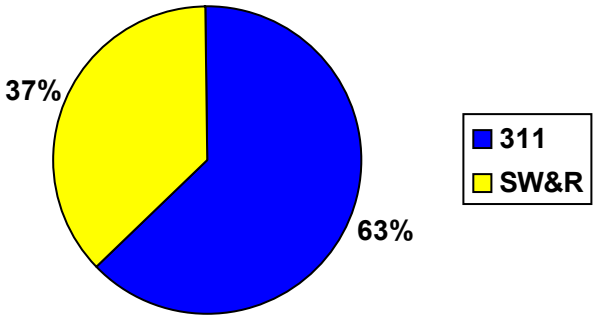
Solid Waste & Recycling Graffiti Summary

3/1/2011 through 3/31/2011

During this time period Solid Waste & Recycling processed 417 graffiti cases.

Graffiti Initial Case Entry

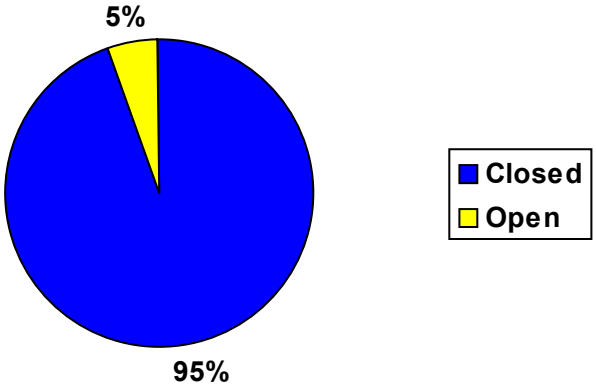


Name	Number of Cases
311	261
SW&R	156

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

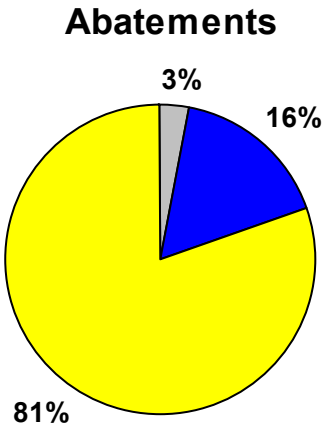


Status	Count
Closed	395
Open	22

Open cases are awaiting abatement information from the responsible party.

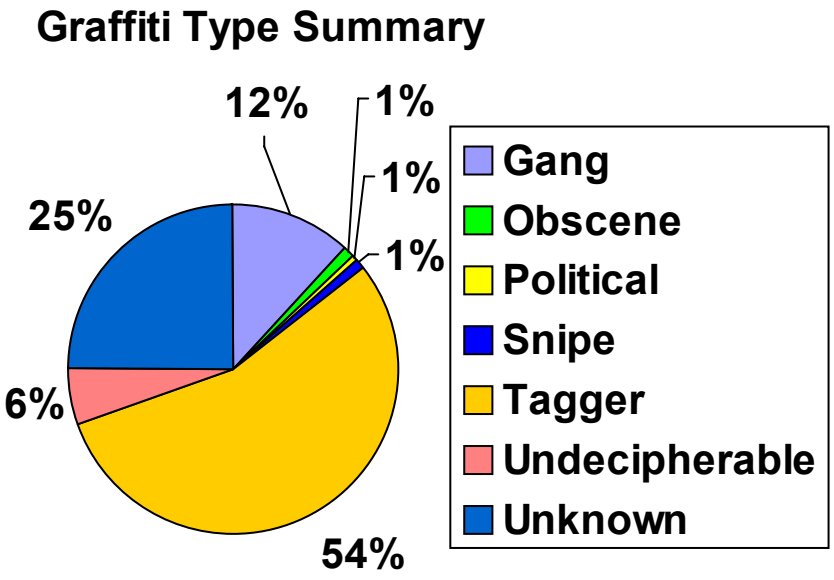
Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:



Agency Name	Count	% of Total
SWR - Clean City	127	80.38%
PW - Bridge	26	16.46%
Other	5	3.16%

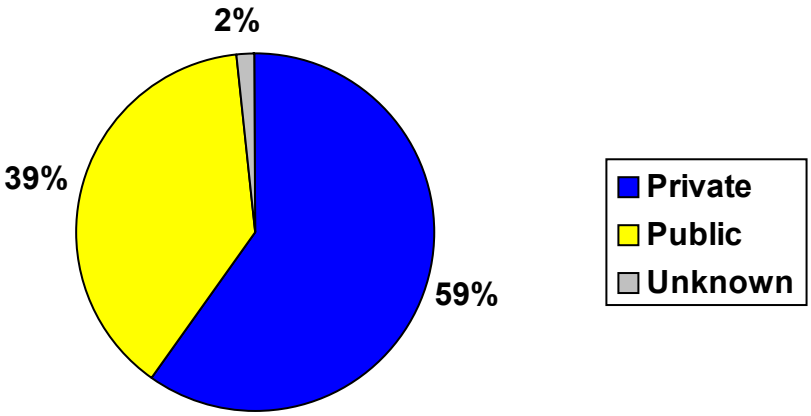
Graffiti Type Summary:



Type	Case Count
Gang	50
Obscene	4
Political	3
Snipe	3
Tagger	230
Indecipherabl	23
Unknown	104
Total	417

Property Type for All Cases:

Public or Private Property



Property	Count
Private	249
Public	161
Unknown	7

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	68	1
Photo Taken	262	3
Updated/Notice Sent	236	4
Letter Sent	75	4
Compliance Check	120	14
Normal Abatement	107	6
Blitz Abatement	51	**N/A**

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	19	114
Abated	2	156
Already Removed	1	108
graffitiduplicate	0	12
graffitiunenforceable	0	2
Not Found	0	3
Total	22	395
Grand Total	**417**	

*****No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status Open	Closed	Total
Allied Waste	0	2	2
CBS Outdoor, Inc.	0	1	1
Hennepin County Maintenance Division	0	1	1
Inspections	0	2	2
Minneapolis Park Board	0	2	2
Minneapolis Public Schools	0	1	1
MNDOT	0	3	3
Mobile Washer	6	41	47
PW - Bridge	0	28	28
PW - Solid Waste and Recycling	12	225	237
PW - Traffic	3	19	22
U.S. Bench Company	0	1	1
Unknown	1	68	69
Xcel Energy	0	1	1
Total	22	395	**417**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Whittier	3	46
Central	2	26
East Phillips	2	10
Standish	2	11
Lowry Hill East	1	15
Lyndale	1	12
Marcy Holmes	1	14
North Loop	1	1
Prospect Park - East River	1	7
Willard - Hay	1	0

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Whittier	46	3
Powderhorn Park	27	0
Central	26	2
Como	21	1
Lowry Hill East	15	1
Marcy Holmes	14	1
Loring Park	13	0
Bancroft	13	0
Lyndale	12	1
Cooper	12	1

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	49
Central	28
Powderhorn Park	27
Como	22
Lowry Hill East	16
Marcy Holmes	15
Lyndale	13
Loring Park	13
Cooper	13
Bancroft	13

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	1	0	1
Audubon Park	3	0	0	0	0	3
Bancroft	6	3	0	1	3	13
Beltrami	0	0	0	1	0	1
Bottineau	1	0	0	0	1	2
Bryant	1	1	0	0	0	2
Camden Industrial	0	0	0	1	0	1
CARAG	4	0	0	3	1	8
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	6	0	0	3	1	10
Central	4	13	0	7	4	28
Cleveland	1	0	0	0	0	1
Como	13	0	1	6	2	22
Cooper	10	0	0	3	0	13
Corcoran	3	2	0	0	2	7
Downtown East	4	0	0	0	0	4
Downtown West	2	0	0	1	1	4
East Harriet	0	0	0	0	1	1
East Isles	2	0	0	1	0	3
East Phillips	10	2	0	0	0	12
ECCO	0	0	0	1	0	1
Elliot Park	5	0	0	0	0	5
Ericsson	0	0	0	1	0	1
Field	2	0	0	1	0	3
Hawthorne	1	0	0	0	0	1
Hiawatha	4	0	0	0	0	4
Holland	3	2	0	2	1	8
Howe	6	0	0	0	0	6
Jordan	3	0	0	0	0	3
Keewaydin	1	0	0	0	1	2
King Field	2	0	0	0	0	2
Lind - Bohanon	1	1	0	1	3	6
Logan Park	2	0	0	2	1	5

Longfellow	8	0	0	1	0	9
Loring Park	9	0	0	4	0	13
Lowry Hill	2	0	0	1	1	4
Lowry Hill East	12	0	0	1	3	16
Lyndale	6	3	0	4	0	13
Marcy Holmes	11	0	0	4	0	15
Midtown Phillips	5	1	0	0	0	6
Near - North	3	0	0	0	0	3
Neighborhood Data Missing	5	2	0	1	1	9
Nicollet Island - East Bank	1	0	0	1	0	2
North Loop	2	0	0	0	0	2
Phillips West	2	0	0	2	0	4
Powderhorn Park	13	5	0	3	6	27
Prospect Park - East River	4	0	0	3	1	8
Seward	2	0	1	0	0	3
Sheridan	4	0	0	0	0	4
St. Anthony East	5	0	0	0	0	5
St. Anthony West	1	0	0	0	0	1
Standish	2	5	1	3	2	13
Steven's Square - Loring H	0	0	0	2	0	2
Tangletown	1	0	0	3	1	5
University of Minnesota	5	0	0	1	0	6
Ventura Village	4	0	1	3	0	8
Victory	0	2	0	0	0	2
Webber - Camden	1	0	0	0	0	1
Whittier	21	8	0	12	8	49
Willard - Hay	0	0	0	0	1	1
Windom	0	0	0	1	1	2