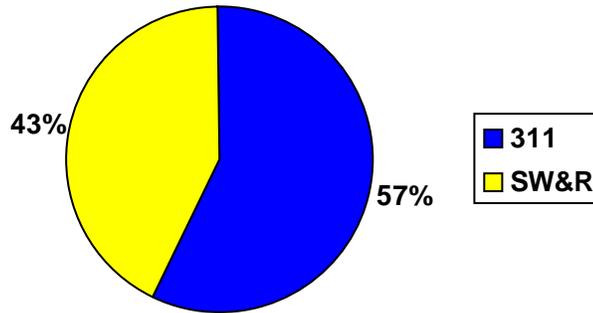




Solid Waste & Recycling Graffiti Summary
9/1/2011 through 9/30/2011

During this time period Solid Waste & Recycling processed 852 graffiti cases.

Graffiti Initial Case Entry

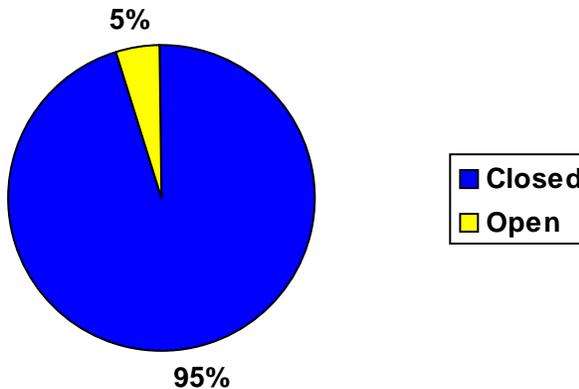


Name	Number of Cases
311	484
SW&R	368

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



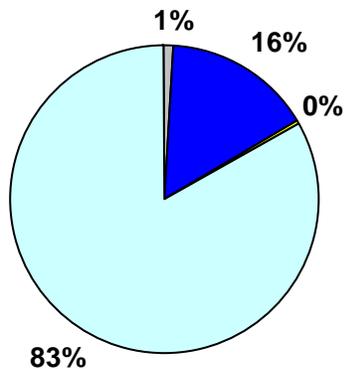
Status	Count
Closed	812
Open	40

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

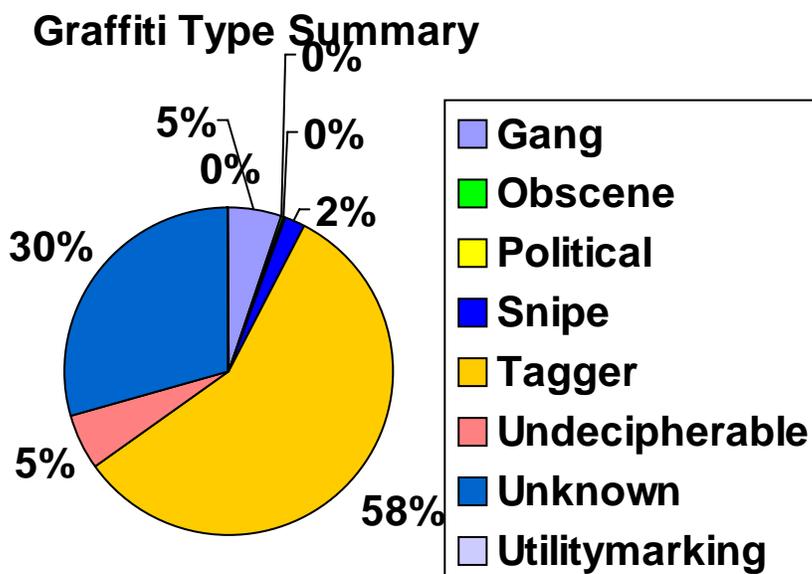
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	374	83.11%
PW - Bridge	70	15.56%
Other	5	1.11%
PW - Traffic	1	0.22%

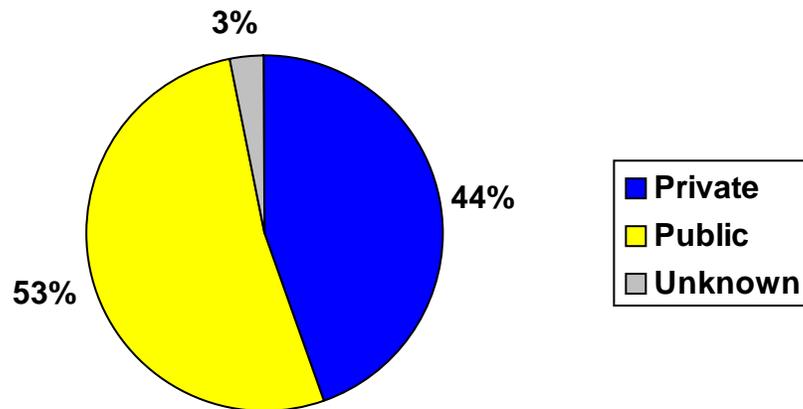
Graffiti Type Summary:



Type	Case Count
Gang	44
Obscene	4
Political	2
Snipe	16
Tagger	488
Indecipherable	46
Unknown	251
Utilitymarking	1
Total	852

Property Type for All Cases:

Public or Private Property



Property	Count
Private	378
Public	448
Unknown	26

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	140	2
Photo Taken	507	3
Updated/Notice Sent	447	5
Letter Sent	82	5
Compliance Check	147	12
Normal Abatement	326	5
Blitz Abatement	124	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	37	157
Abated	3	447
Already Removed	0	187
graffitiduplicate	0	3
graffitiunenforceable	0	6
Not Found	0	12
Total	40	812
Grand Total		852

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	0	1
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	5	5
Hennepin County Maintenance Division	0	2	2
Hennepin County Regional Railroad Author	0	1	1
Inspections	0	4	4
Metro Transit	0	6	6
Minneapolis Park Board	0	4	4
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	1	1
MNDOT	0	3	3
PW - Bridge	1	88	89
PW - Solid Waste and Recycling	37	530	567
PW - Traffic	0	25	25
U.S. Bench Company	0	4	4
Unknown	0	131	131
US Postal Service	1	3	4
Waste Management	0	3	3
Total	40	812	852

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Cedar Riverside	5	17
East Phillips	4	32
Downtown West	3	20
Longfellow	3	37
Downtown East	2	12
Mid - City Industrial	2	5
Regina	1	1
Seward	1	9
Ventura Village	1	6
Whittier	1	89

Neighborhood	Closed	Open
Whittier	89	1
Marcy Holmes	53	1
Longfellow	37	3
East Phillips	32	4
Loring Park	31	0
Lowry Hill East	29	0
Steven's Square - Loring	27	0
Nicollet Island - East Bank	27	1
Central	24	0
Fulton	22	1

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	90
Marcy Holmes	54
Longfellow	40
East Phillips	36
Loring Park	31
Lowry Hill East	29
Nicollet Island - East Bank	28
Steven's Square - Loring	27
Central	24
Downtown West	23

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	1	0	0	0	0	1
Beltrami	1	0	0	0	1	2
Bottineau	4	0	0	1	0	5
Bryant	0	0	0	1	0	1
Bryn - Mawr	0	0	0	2	0	2
Camden Industrial	0	0	0	2	0	2
CARAG	5	0	0	2	1	8
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	14	0	0	6	2	22
Central	16	3	0	2	3	24
Cleveland	1	1	0	0	5	7
Columbia Park	1	0	0	5	0	6
Como	11	0	0	6	3	20
Cooper	11	0	0	4	2	17
Corcoran	3	6	0	2	1	12
Diamond Lake	0	0	0	1	1	2
Downtown East	12	0	0	1	1	14
Downtown West	9	0	1	10	3	23
East Harriet	0	0	0	2	0	2
East Isles	8	0	0	0	0	8
East Phillips	12	12	1	6	5	36
ECCO	3	0	0	0	0	3
Elliot Park	13	0	0	2	1	16
Ericsson	5	1	0	2	2	10
Field	3	0	0	0	1	4
Folwell	1	0	0	0	0	1
Fulton	10	0	0	10	3	23
Harrison	1	0	0	1	0	2
Hawthorne	1	0	0	2	0	3
Hiawatha	4	0	0	5	1	10
Holland	5	0	0	1	0	6
Howe	17	0	0	1	1	19
Jordan	2	0	0	3	1	6

Keewaydin	1	0	0	0	1	2
Kenny	2	0	0	1	0	3
Kenwood	0	0	0	2	1	3
King Field	11	1	0	6	0	18
Lind - Bohanon	0	1	0	0	0	1
Linden Hills	3	0	0	5	0	8
Logan Park	6	0	0	1	1	8
Longfellow	20	5	0	12	3	40
Loring Park	15	1	0	13	2	31
Lowry Hill	1	0	0	0	1	2
Lowry Hill East	23	0	1	4	1	29
Lyndale	7	0	0	6	3	16
Marcy Holmes	33	0	0	19	2	54
Marshall Terrace	2	0	0	1	0	3
McKinley	0	0	0	2	1	3
Mid - City Industrial	6	0	0	0	1	7
Midtown Phillips	7	6	0	6	0	19
Minnehaha	1	0	0	0	0	1
Morris Park	1	0	0	1	0	2
Near - North	3	0	0	1	0	4
Neighborhood Data Missing	5	0	0	0	0	5
Nicollet Island - East Bank	16	0	0	9	3	28
North Loop	4	0	0	5	0	9
Northrop	1	0	0	1	0	2
Page	2	0	0	0	0	2
Phillips West	8	0	0	2	1	11
Powderhorn Park	4	0	0	1	2	7
Prospect Park - East River	3	1	0	3	0	7
Regina	2	0	0	0	0	2
Seward	6	0	0	4	0	10
Sheridan	2	0	0	1	0	3
Shingle Creek	1	0	0	1	0	2
St. Anthony East	3	0	0	3	0	6
St. Anthony West	7	0	0	1	0	8
Standish	6	3	0	3	0	12

Steven's Square - Loring H	16	0	0	10	1	27
Tangletown	10	0	0	4	0	14
University of Minnesota	4	0	0	0	1	5
Ventura Village	2	0	0	5	0	7
Victory	1	0	0	0	0	1
Waite Park	1	0	0	1	0	2
Webber - Camden	7	2	0	0	0	9
West Calhoun	1	0	0	0	0	1
Whittier	52	0	1	28	9	90
Willard - Hay	1	1	0	0	1	3
Windom	3	0	0	0	0	3
Windom Park	3	0	0	1	0	4