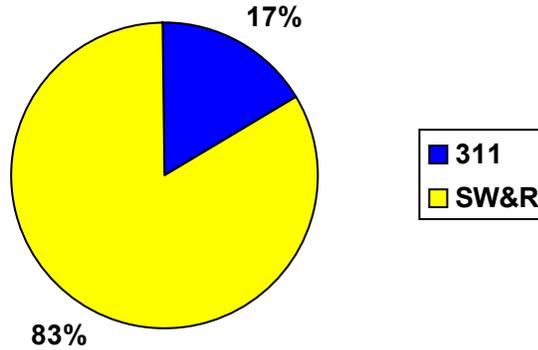




Solid Waste & Recycling Graffiti Summary
12/1/2011 through 12/31/2011

During this time period Solid Waste & Recycling processed 1101 graffiti cases.

Graffiti Initial Case Entry

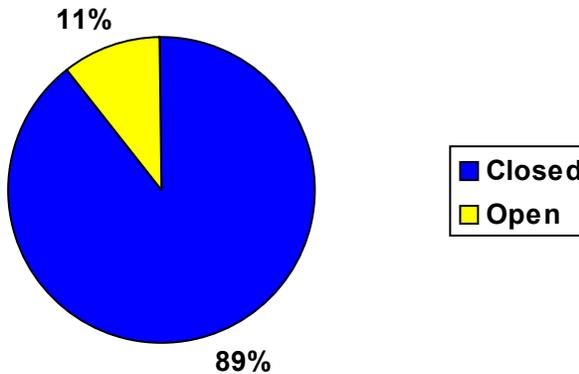


Name	Number of Cases
311	185
SW&R	916

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



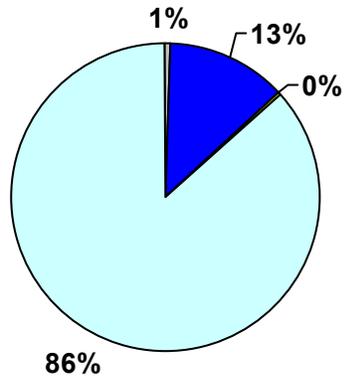
Status	Count
Closed	985
Open	116

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

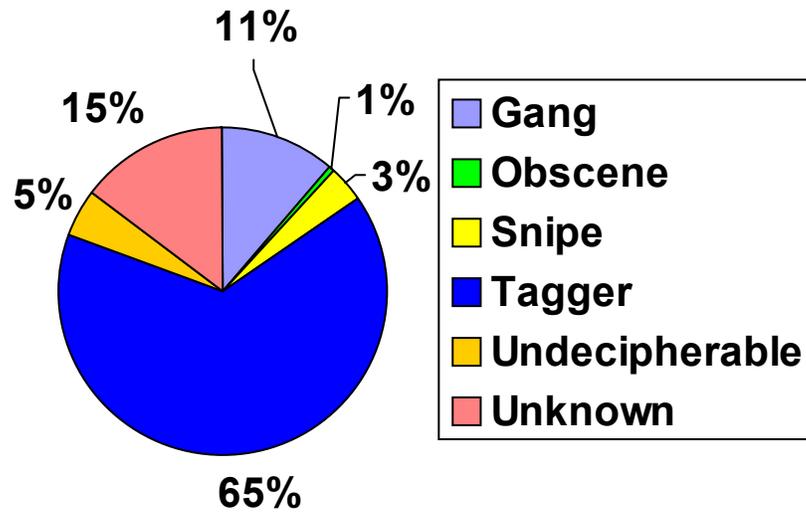
Abatements



Agency Name	Count	% of Total
SWR - Clean City	612	86.32%
PW - Bridge	91	12.83%
Other	4	0.56%
PW - Traffic	2	0.28%

Graffiti Type Summary:

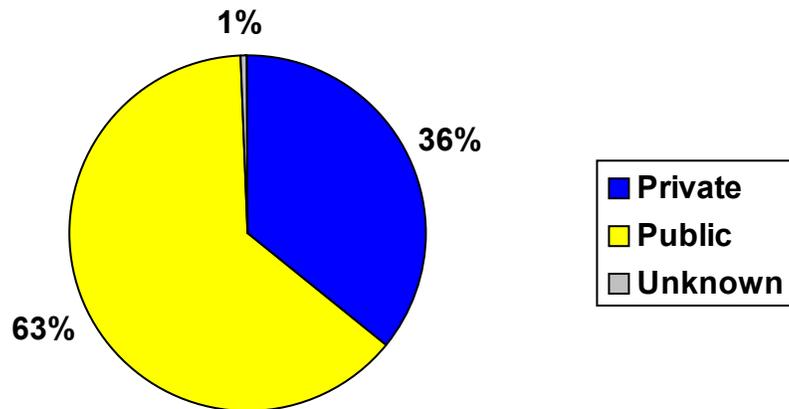
Graffiti Type Summary



Type	Case Count
Gang	126
Obscene	7
Snipe	37
Tagger	716
Indecipherable	54
Unknown	161
Total	1101

Property Type for All Cases:

Public or Private Property



Property	Count
Private	395
Public	699
Unknown	7

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	52	2
Photo Taken	215	2
Updated/Notice Sent	206	4
Letter Sent	60	4
Compliance Check	181	14
Normal Abatement	83	3
Blitz Abatement	626	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
Not Found	0	10
graffitiunenforceable	0	4
graffitiduplicate	0	4
Already Removed	0	100
Abated	1	708
* No Resolution Code	115	159
Total	116	985

Grand Total 1101

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Waste Management	0	3	3
Veolia Environmental Services	0	2	2
US Postal Service	0	1	1
Unknown	2	55	57
U.S. Bench Company	0	4	4
PW - Traffic	0	14	14
PW - Solid Waste and Recycling	111	790	901
PW - Bridge	1	98	99
Public Works - Streets	0	2	2
MNDOT	1	1	2
Minneapolis Park Board	0	3	3
Metro Transit	0	1	1
Inspections	1	4	5
Dick's Sanitation	0	1	1
CBS Outdoor, Inc.	0	6	6
Total	116	985	1101

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Powderhorn Park	18	39
Whittier	12	42
Central	9	66
Midtown Phillips	9	35
East Phillips	8	28
Bryant	5	9
Harrison	3	25
Loring Park	3	27
Lyndale	3	14
Marcy Holmes	3	56

Neighborhood	Closed	Open
Central	66	9
North Loop	60	0
Marcy Holmes	56	3
Como	44	2
Whittier	42	12
Powderhorn Park	39	18
Midtown Phillips	35	9
Near - North	30	1
Logan Park	28	0
East Phillips	28	8

Top 10 Number of Total Cases

Neighborhood	Cases
Central	75
North Loop	60
Marcy Holmes	59
Powderhorn Park	57
Whittier	54
Como	46
Midtown Phillips	44
East Phillips	36
Near - North	31
Loring Park	30

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Bancroft	6	11	0	3	0	20
Beltrami	1	0	0	0	0	1
Bottineau	6	0	0	0	2	8
Bryant	8	3	0	0	3	14
Bryn - Mawr	3	0	0	1	0	4
Camden Industrial	0	0	0	2	0	2
CARAG	8	0	0	4	0	12
Cedar - Isles - Dean	2	0	0	1	0	3
Cedar Riverside	11	0	0	2	0	13
Central	44	23	0	5	3	75
Cleveland	5	0	0	0	0	5
Como	33	0	0	6	7	46
Cooper	13	0	0	1	1	15
Corcoran	5	2	0	1	1	9
Diamond Lake	0	2	0	0	0	2
Downtown East	4	0	0	1	0	5
Downtown West	2	0	0	9	1	12
East Harriet	3	0	1	0	1	5
East Isles	7	0	0	0	1	8
East Phillips	20	11	1	3	1	36
ECCO	3	0	0	0	1	4
Elliot Park	10	0	0	3	2	15
Ericsson	5	0	0	2	0	7
Field	1	0	0	1	1	3
Folwell	5	1	0	2	0	8
Fulton	1	0	0	0	0	1
Harrison	25	0	0	3	0	28
Hawthorne	11	3	1	0	1	16
Hiawatha	5	0	0	0	0	5
Holland	3	0	2	6	2	13
Howe	8	0	0	2	2	12
Jordan	12	0	0	0	2	14
King Field	10	1	0	2	3	16

Lind - Bohanon	2	0	0	0	0	2
Linden Hills	3	0	0	1	1	5
Logan Park	24	0	0	4	0	28
Longfellow	3	1	0	5	1	10
Loring Park	24	0	0	2	4	30
Lowry Hill	7	0	0	1	1	9
Lowry Hill East	5	0	0	4	1	10
Lyndale	2	10	1	2	2	17
Marcy Holmes	44	0	0	13	2	59
Marshall Terrace	3	0	0	0	0	3
McKinley	1	0	0	0	0	1
Mid - City Industrial	2	1	0	1	0	4
Midtown Phillips	16	20	0	4	4	44
Minnehaha	2	0	0	0	1	3
Near - North	19	0	0	0	12	31
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	22	0	0	4	2	28
North Loop	51	0	0	1	8	60
Northeast Park	15	0	0	1	1	17
Northrop	3	4	0	5	3	15
Phillips West	9	0	0	1	1	11
Powderhorn Park	28	19	0	3	7	57
Prospect Park - East River	4	0	0	8	2	14
Regina	3	0	0	0	0	3
Seward	14	0	0	11	1	26
Sheridan	14	0	0	0	2	16
St. Anthony East	3	0	0	1	1	5
St. Anthony West	13	0	0	0	3	16
Standish	14	2	1	2	2	21
Steven's Square - Loring H	5	0	0	1	1	7
Sumner - Glenwood	3	0	0	0	0	3
Tangletown	3	0	0	3	0	6
University of Minnesota	5	0	0	0	0	5
Ventura Village	14	2	0	2	1	19
Victory	1	0	0	0	0	1

Waite Park	3	0	0	0	0	3
Webber - Camden	1	0	0	2	0	3
Whittier	36	10	0	7	1	54
Willard - Hay	8	0	0	2	1	11
Windom	2	0	0	0	0	2
Windom Park	4	0	0	0	0	4