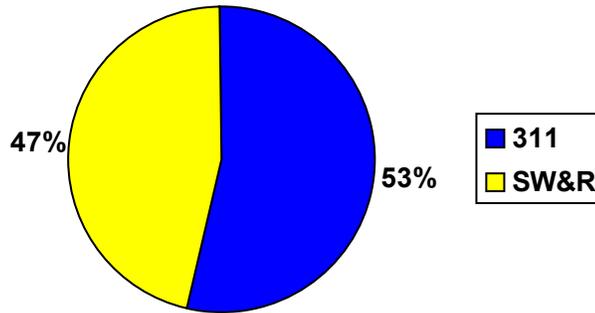




Solid Waste & Recycling Graffiti Summary
7/2/2012 through 7/31/2012

During this time period Solid Waste & Recycling processed 986 graffiti cases.

Graffiti Initial Case Entry

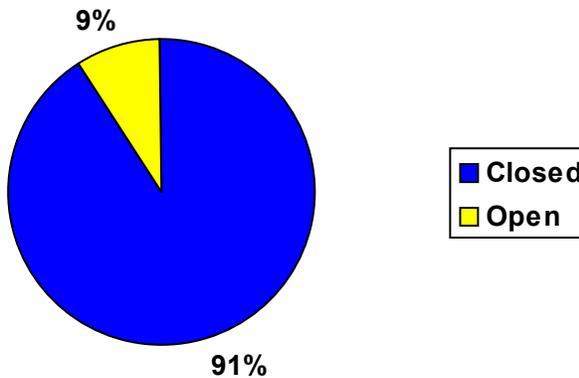


Name	Number of Cases
311	526
SW&R	460

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



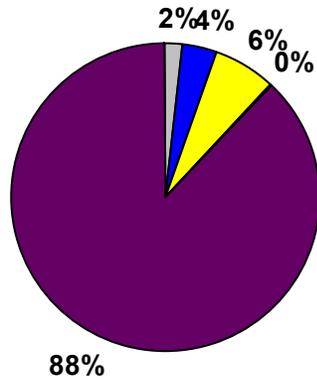
Status	Count
Closed	895
Open	91

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

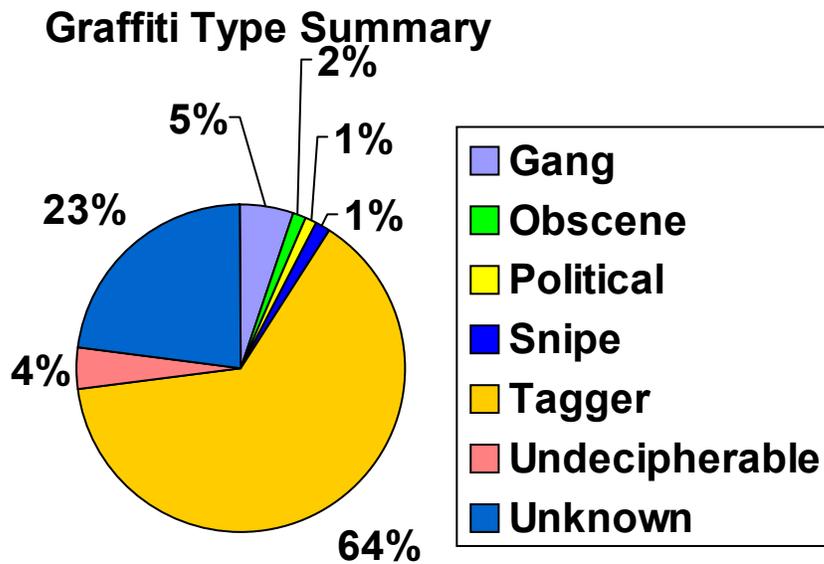
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	485	87.86%
PW - Traffic	35	6.34%
PW - Bridge	20	3.62%
Other	11	1.99%
Sani-Masters	1	0.18%

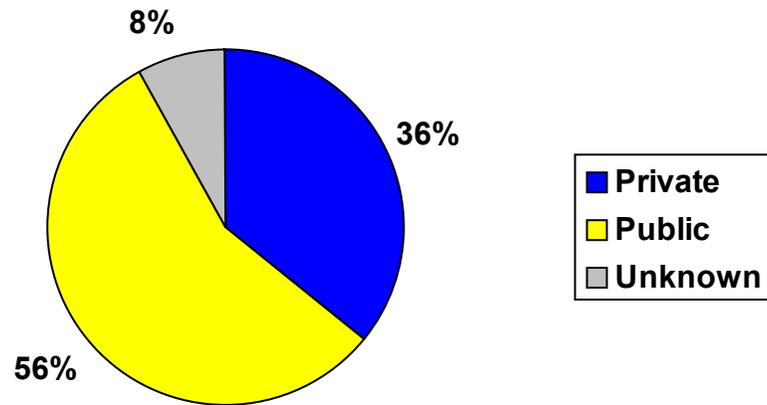
Graffiti Type Summary:



Type	Case Count
Gang	51
Obscene	16
Political	10
Snipe	13
Tagger	628
Indecipherable	42
Unknown	226
Total	986

Property Type for All Cases:

Public or Private Property



Property	Count
Private	353
Public	554
Unknown	79

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	177	4
Photo Taken	462	5
Updated/Notice Sent	467	7
Letter Sent	68	4
Compliance Check	110	13
Normal Abatement	343	7
Blitz Abatement	209	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	85	210
Abated	5	547
Already Removed	1	117
graffitiduplicate	0	5
graffitiunenforceable	0	4
Not Found	0	12
Total	91	895
Grand Total	986	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	1	1
Aspen	0	2	2
CBS Outdoor, Inc.	0	3	3
Hennepin County Maintenance Division	0	1	1
Hwy Tech	0	1	1
Inspections	0	3	3
Metro Transit	0	1	1
Minneapolis Park Board	0	18	18
Minneapolis Property Services	0	2	2
Minneapolis Public Schools	0	6	6
MNDOT	0	2	2
PW - Bridge	0	27	27
PW - Solid Waste and Recycling	61	586	647
PW - Traffic	0	77	77
Sani-Masters	1	0	1
U.S. Bench Company	0	3	3
Unknown	29	157	186
US Postal Service	0	1	1
Waste Management	0	4	4
Total	91	895	986

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Lyndale	20	38
Whittier	12	60
Central	6	69
Ventura Village	6	94
Longfellow	5	25
Hawthorne	3	2
Linden Hills	3	18
Lowry Hill East	3	11
North Loop	3	4
Northrop	3	5

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Ventura Village	94	6
Central	69	6
Whittier	60	12
Como	55	0
Phillips West	45	1
Lyndale	38	20
East Phillips	30	1
Howe	28	2
Corcoran	27	2
Longfellow	25	5

Top 10 Number of Total Cases

Neighborhood	Cases
Ventura Village	100
Central	75
Whittier	72
Lyndale	58
Como	55
Phillips West	46
East Phillips	31
Longfellow	30
Howe	30
Corcoran	29

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	3	0	1	1	0	5
Bancroft	4	0	0	0	0	4
Beltrami	4	0	0	0	1	5
Bottineau	5	0	0	0	0	5
Bryant	1	0	0	0	0	1
Bryn - Mawr	1	0	0	0	0	1
Camden Industrial	0	0	0	1	0	1
CARAG	1	0	0	3	1	5
Cedar - Isles - Dean	3	0	0	0	1	4
Cedar Riverside	12	0	0	3	5	20
Central	52	5	1	17	0	75
Cleveland	3	0	0	0	0	3
Columbia Park	3	0	0	3	0	6
Como	46	0	0	4	5	55
Cooper	16	0	0	3	2	21
Corcoran	12	2	1	11	3	29
Diamond Lake	3	0	0	0	2	5
Downtown East	11	0	0	4	5	20
Downtown West	5	0	0	5	0	10
East Isles	6	0	0	0	0	6
East Phillips	18	4	1	7	1	31
ECCO	1	0	0	1	0	2
Elliot Park	4	0	1	7	1	13
Ericsson	1	0	0	1	0	2
Field	3	0	0	0	0	3
Folwell	2	0	0	1	0	3
Fulton	2	0	0	0	0	2
Hale	3	1	0	2	1	7
Harrison	1	1	1	0	1	4
Hawthorne	3	0	1	0	1	5
Hiawatha	4	0	0	3	1	8
Holland	3	6	0	2	1	12
Howe	12	9	0	6	3	30

Jordan	6	1	0	2	1	10
Keewaydin	3	0	0	1	0	4
Kenny	1	0	0	1	0	2
Kenwood	1	0	0	0	0	1
King Field	2	0	0	0	0	2
Linden Hills	17	0	0	4	0	21
Logan Park	2	0	0	2	1	5
Longfellow	17	1	0	11	1	30
Loring Park	20	0	0	0	0	20
Lowry Hill East	7	0	1	4	2	14
Lyndale	23	3	3	26	3	58
Marcy Holmes	11	0	0	2	2	15
Marshall Terrace	0	1	0	0	0	1
Mid - City Industrial	1	0	0	0	0	1
Midtown Phillips	9	2	0	1	0	12
Minnehaha	2	0	1	1	0	4
Morris Park	3	0	0	0	0	3
Near - North	3	0	0	0	0	3
Neighborhood Data Missing	4	0	0	0	0	4
Nicollet Island - East Bank	6	0	0	5	0	11
North Loop	4	0	0	3	0	7
Northeast Park	1	0	0	0	0	1
Northrop	3	1	0	1	3	8
Page	2	0	0	0	1	3
Phillips West	30	3	1	7	5	46
Powderhorn Park	18	2	0	4	0	24
Prospect Park - East River	5	0	1	5	2	13
Regina	2	0	0	1	0	3
Seward	12	0	0	5	2	19
Sheridan	5	0	0	0	2	7
Shingle Creek	0	0	0	2	1	3
St. Anthony East	3	0	0	0	0	3
St. Anthony West	7	0	0	0	2	9
Standish	3	0	0	1	1	5
Steven's Square - Loring H	9	0	0	0	0	9

Tangletown	2	0	0	1	0	3
University of Minnesota	3	0	0	3	0	6
Ventura Village	69	2	1	22	6	100
Victory	1	0	0	0	1	2
Waite Park	0	0	1	0	0	1
Webber - Camden	2	0	0	0	0	2
Wenonah	1	0	0	2	2	5
West Calhoun	4	0	0	0	0	4
Whittier	50	6	0	12	4	72
Willard - Hay	0	1	0	0	0	1
Windom	3	0	0	0	0	3
Windom Park	3	0	0	0	0	3