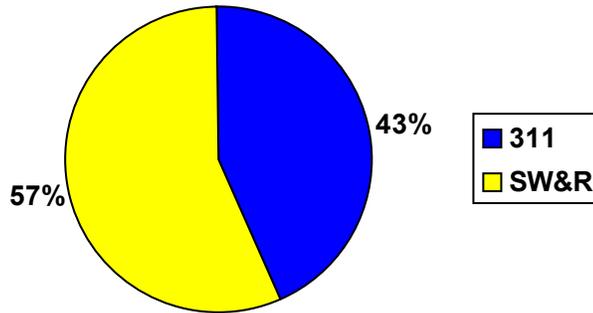




Solid Waste & Recycling Graffiti Summary
1/2/2013 through 1/31/2013

During this time period Solid Waste & Recycling processed 517 graffiti cases.

Graffiti Initial Case Entry

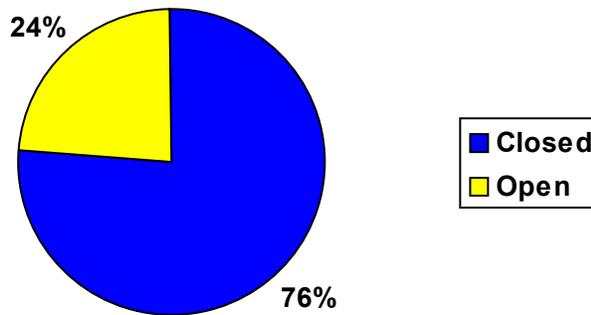


Name	Number of Cases
311	224
SW&R	293

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



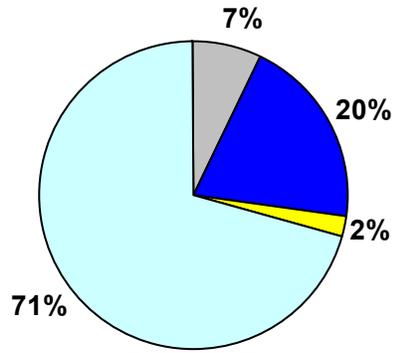
Status	Count
Closed	394
Open	123

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

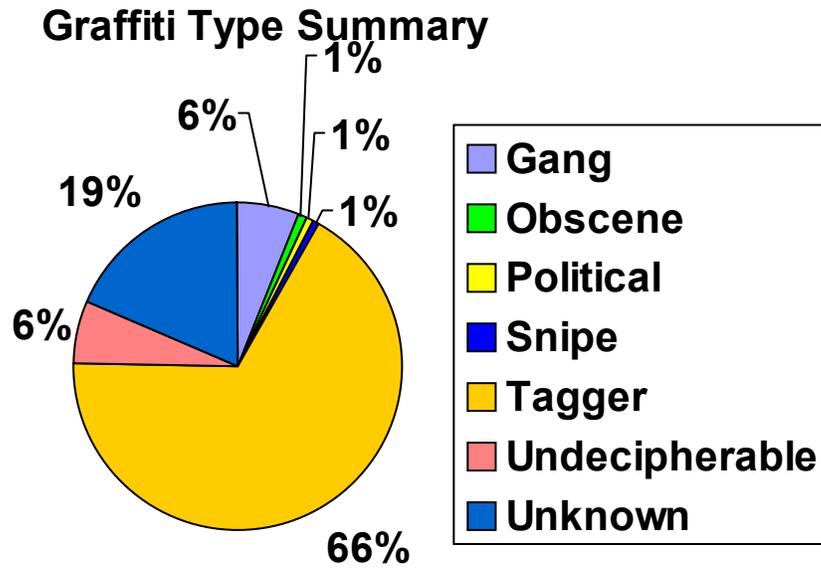
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	155	70.45%
PW - Bridge	44	20.00%
Other	16	7.27%
PW - Traffic	5	2.27%

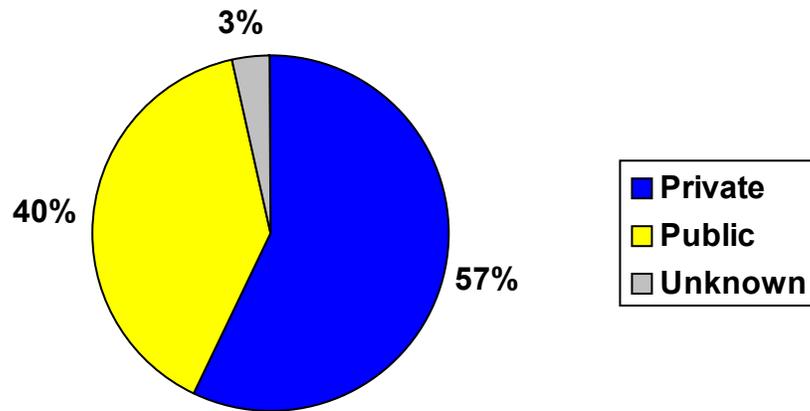
Graffiti Type Summary:



Type	Case Count
Gang	32
Obscene	4
Political	4
Snipe	3
Tagger	346
Indecipherable	32
Unknown	96
Total	517

Property Type for All Cases:

Public or Private Property



Property	Count
Private	294
Public	206
Unknown	17

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	67	2
Photo Taken	185	3
Updated/Notice Sent	187	5
Letter Sent	57	4
Compliance Check	179	12
Normal Abatement	116	4
Blitz Abatement	104	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	122	68
Abated	0	220
Already Removed	1	92
graffitiduplicate	0	1
graffitiunenforceable	0	6
Not Found	0	7
Total	123	394

Grand Total 517

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Aspen	0	2	2
CBS Outdoor, Inc.	0	1	1
CPED	0	1	1
Dick's Sanitation	0	2	2
Hennepin County Maintenance Division	0	1	1
Inspections	0	3	3
LRT	0	2	2
Metro Transit	0	2	2
Minneapolis Park Board	0	3	3
Minneapolis Property Services	0	2	2
MNDOT	0	3	3
PW - Bridge	0	53	53
PW - Solid Waste and Recycling	123	267	390
PW - Traffic	0	6	6
Randy's Sanitation	0	2	2
U.S. Bench Company	0	3	3
Universal Outdoor Advertising	0	1	1
Unknown	0	40	40
Total	123	394	517

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Powderhorn Park	19	16
Steven's Square - Loring	12	16
Longfellow	7	23
King Field	6	8
Como	5	23
Midtown Phillips	5	3
Nicollet Island - East Bank	5	3
Whittier	5	32
Howe	4	17
Lyndale	4	5

Neighborhood	Closed	Open
Whittier	32	5
Marcy Holmes	25	3
Longfellow	23	7
Como	23	5
Howe	17	4
Steven's Square - Loring	16	12
Powderhorn Park	16	19
Central	15	1
St. Anthony West	14	1
Standish	13	2

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	37
Powderhorn Park	35
Longfellow	30
Steven's Square - Loring	28
Marcy Holmes	28
Como	28
Howe	21
Central	16
St. Anthony West	15
Downtown West	15

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Bancroft	2	1	0	0	1	4
Beltrami	3	1	0	1	0	5
Bryant	1	1	0	1	0	3
Bryn - Mawr	2	0	0	0	0	2
Camden Industrial	1	1	0	1	0	3
CARAG	8	0	0	0	0	8
Cedar - Isles - Dean	0	0	0	1	0	1
Cedar Riverside	6	0	0	3	0	9
Central	14	1	0	0	1	16
Cleveland	0	0	0	1	0	1
Como	17	0	0	7	4	28
Cooper	6	0	0	1	0	7
Corcoran	5	1	0	2	0	8
Diamond Lake	1	0	0	1	1	3
Downtown East	7	0	0	0	2	9
Downtown West	10	0	0	3	2	15
East Harriet	2	0	0	0	2	4
East Isles	2	0	0	1	0	3
East Phillips	4	3	0	2	1	10
ECCO	2	0	0	0	0	2
Elliot Park	4	0	0	0	0	4
Ericsson	0	0	0	1	0	1
Field	2	0	0	2	0	4
Folwell	0	0	1	0	1	2
Fulton	0	0	0	1	0	1
Harrison	3	0	0	0	0	3
Hawthorne	0	0	0	3	0	3
Hiawatha	3	0	0	0	2	5
Holland	4	0	0	2	1	7
Howe	17	0	1	1	2	21
Jordan	1	0	0	0	1	2
King Field	4	5	0	1	4	14
Lind - Bohanon	1	0	0	0	0	1

Linden Hills	0	0	0	1	0	1
Logan Park	2	0	0	0	0	2
Longfellow	27	0	0	2	1	30
Loring Park	7	0	0	2	0	9
Lowry Hill East	7	0	0	2	1	10
Lyndale	6	3	0	0	0	9
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	10	0	0	15	3	28
Midtown Phillips	5	2	0	0	1	8
Morris Park	0	2	0	0	0	2
Near - North	0	0	0	1	0	1
Neighborhood Data Missing	2	0	0	1	0	3
Nicollet Island - East Bank	7	0	0	1	0	8
North Loop	5	0	0	2	0	7
Northeast Park	5	0	0	0	0	5
Page	1	0	0	1	1	3
Phillips West	5	0	0	0	0	5
Powderhorn Park	23	7	0	1	4	35
Prospect Park - East River	5	0	0	5	0	10
Regina	1	0	0	0	0	1
Seward	4	0	0	0	2	6
Sheridan	3	0	0	0	0	3
St. Anthony East	2	0	0	2	1	5
St. Anthony West	9	0	0	4	2	15
Standish	8	3	1	0	3	15
Steven's Square - Loring H	21	0	0	3	4	28
Tangletown	4	0	0	1	0	5
University of Minnesota	3	0	0	1	0	4
Ventura Village	2	0	0	0	0	2
Waite Park	0	0	1	0	0	1
Webber - Camden	0	0	0	1	0	1
Whittier	33	1	0	1	2	37
Willard - Hay	3	0	0	0	1	4
Windom	1	0	0	0	0	1
Windom Park	2	0	0	1	0	3