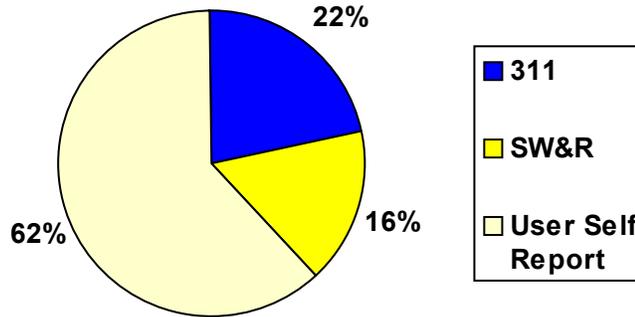




Solid Waste & Recycling Graffiti Summary
6/1/2013 through 6/30/2013

During this time period Solid Waste & Recycling processed 784 graffiti cases.

Graffiti Initial Case Entry

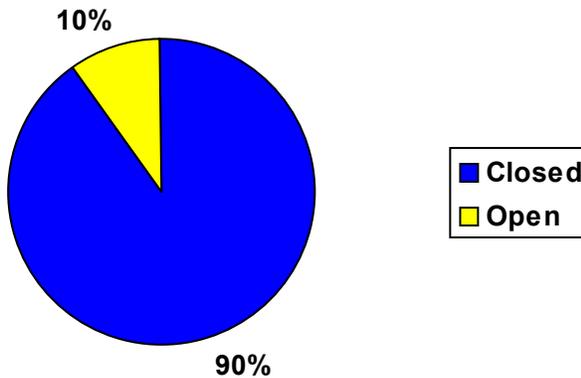


Name	Number of Cases
311	173
SW&R	126
User Self Report	485

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



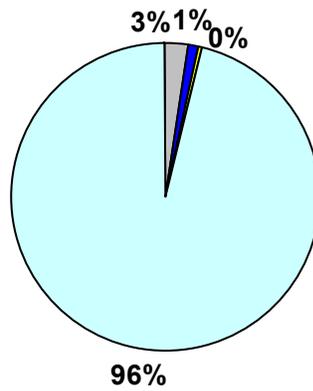
Status	Count
Closed	708
Open	76

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

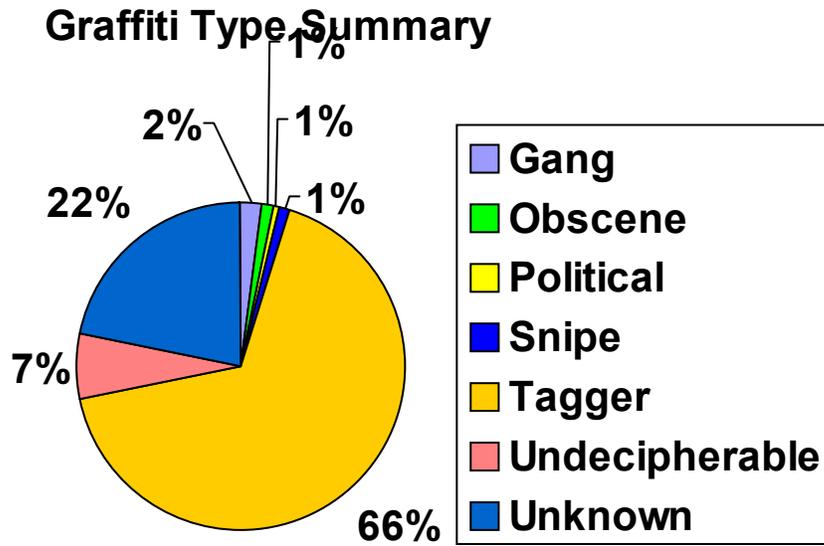
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	338	96.02%
Other	9	2.56%
PW - Bridge	4	1.14%
PW - Traffic	1	0.28%

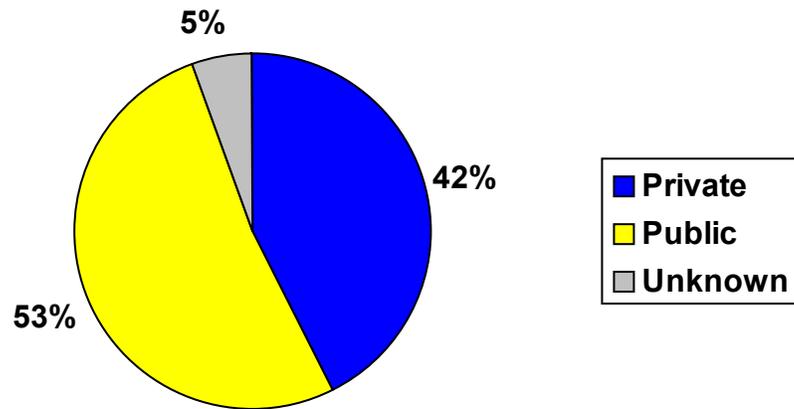
Graffiti Type Summary:



Type	Case Count
Gang	18
Obscene	9
Political	4
Snipe	8
Tagger	523
Indecipherable	51
Unknown	171
Total	784

Property Type for All Cases:

Public or Private Property



Property	Count
Private	333
Public	408
Unknown	43

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	244	2
Photo Taken	529	5
Updated/Notice Sent	528	7
Letter Sent	98	6
Compliance Check	132	14
Normal Abatement	304	5
Blitz Abatement	48	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	75	180
Abated	0	352
Already Removed	1	158
graffitiduplicate	0	2
graffitiunenforceable	0	4
Not Found	0	12
Total	76	708
Grand Total	784	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
Allied Waste	0	2	2
Aspen	0	1	1
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	1	1
Dick's Sanitation	0	3	3
Hennepin County Maintenance Division	0	1	1
Inspections	0	1	1
LRT	0	3	3
Metro Transit	0	1	1
Minneapolis Park Board	0	15	15
Minneapolis Property Services	0	2	2
Minneapolis Public Schools	0	2	2
MJV Services	7	24	31
MNDOT	1	3	4
PW - Bridge	0	10	10
PW - Solid Waste and Recycling	66	449	515
PW - Traffic	1	42	43
Swift Dumpster	0	1	1
U.S. Bench Company	0	5	5
Universal Outdoor Advertising	0	1	1
Unknown	1	133	134
Waste Management	0	5	5
Water - East Yard	0	1	1
Total	76	708	784

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	13	25
Steven's Square - Loring	6	18
Central	5	16
Lowry Hill East	4	33
Powderhorn Park	4	35
Marshall Terrace	3	8
North Loop	3	5
Regina	3	0
Near - North	2	3
Nicollet Island - East Bank	2	9

Neighborhood	Closed	Open
King Field	46	1
Fulton	46	1
Powderhorn Park	35	4
Como	34	2
Lowry Hill East	33	4
Bottineau	26	1
Whittier	25	13
Howe	22	1
Linden Hills	20	1
Holland	20	1

Top 10 Number of Total Cases

Neighborhood	Cases
King Field	47
Fulton	47
Powderhorn Park	39
Whittier	38
Lowry Hill East	37
Como	36
Bottineau	27
Steven's Square - Loring	24
Howe	23
Central	21

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	2	0	0	0	0	2
Audubon Park	1	0	0	0	0	1
Bancroft	5	0	0	0	1	6
Bottineau	22	1	0	1	3	27
Bryant	0	2	0	1	2	5
Camden Industrial	0	0	0	0	1	1
CARAG	4	0	0	1	1	6
Cedar Riverside	9	0	0	4	1	14
Central	15	3	0	2	1	21
Cleveland	2	0	0	3	0	5
Columbia Park	0	0	1	0	0	1
Como	25	0	0	8	3	36
Cooper	9	0	0	4	1	14
Corcoran	4	0	0	0	0	4
Diamond Lake	3	0	0	1	0	4
Downtown West	5	0	0	5	3	13
East Harriet	2	0	0	1	0	3
East Isles	3	0	0	3	0	6
East Phillips	14	0	0	1	1	16
ECCO	4	0	0	0	2	6
Elliot Park	7	0	0	2	0	9
Ericsson	2	0	0	0	0	2
Field	0	0	1	2	0	3
Folwell	1	0	0	3	1	5
Fulton	20	0	1	22	4	47
Harrison	2	0	0	0	0	2
Hawthorne	2	0	0	0	0	2
Hiawatha	7	0	0	0	0	7
Holland	16	1	0	2	2	21
Howe	19	0	1	2	1	23
Humboldt Industrial Area	0	0	0	1	0	1
Jordan	1	0	2	0	1	4
Keewaydin	6	1	0	3	2	12

Kenny	1	0	0	0	0	1
Kenwood	1	0	0	0	0	1
King Field	33	0	0	5	9	47
Linden Hills	11	0	0	4	6	21
Logan Park	12	0	0	2	2	16
Longfellow	18	0	0	1	2	21
Loring Park	6	0	0	0	1	7
Lowry Hill	6	0	0	0	2	8
Lowry Hill East	31	0	0	6	0	37
Lyndale	7	0	0	6	0	13
Lynnhurst	6	0	0	7	0	13
Marcy Holmes	6	0	0	5	0	11
Marshall Terrace	4	4	1	1	1	11
Mid - City Industrial	4	0	0	2	2	8
Midtown Phillips	7	0	0	2	0	9
Minnehaha	4	0	0	1	1	6
Near - North	2	0	0	1	2	5
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	6	0	0	2	3	11
North Loop	4	0	1	2	1	8
Northeast Park	1	0	0	0	0	1
Northrop	0	1	0	1	0	2
Phillips West	8	0	0	1	1	10
Powderhorn Park	31	1	0	5	2	39
Prospect Park - East River	2	0	0	0	2	4
Regina	0	2	0	0	1	3
Seward	5	0	0	0	0	5
Sheridan	12	0	0	0	1	13
Shingle Creek	0	0	0	1	0	1
St. Anthony East	8	0	0	1	0	9
St. Anthony West	4	0	0	1	0	5
Standish	5	1	0	2	2	10
Steven's Square - Loring H	17	0	0	7	0	24
Tangletown	8	0	0	4	0	12
University of Minnesota	4	0	0	2	0	6

Ventura Village	5	0	0	0	0	5
Waite Park	1	0	0	0	0	1
Webber - Camden	4	0	1	0	1	6
Wenonah	0	0	0	1	0	1
Whittier	23	1	0	12	2	38
Willard - Hay	0	0	0	1	1	2
Windom	2	0	0	0	0	2
Windom Park	1	0	0	0	0	1