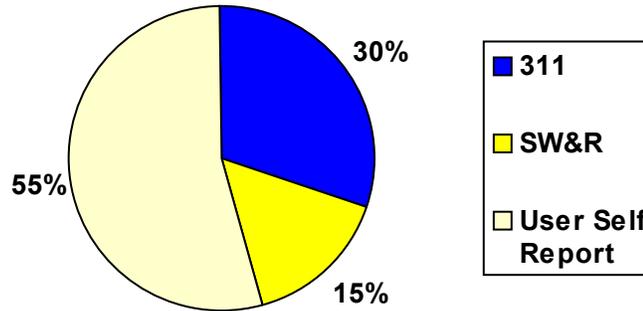




Solid Waste & Recycling Graffiti Summary
7/1/2013 through 7/31/2013

During this time period Solid Waste & Recycling processed 830 graffiti cases.

Graffiti Initial Case Entry

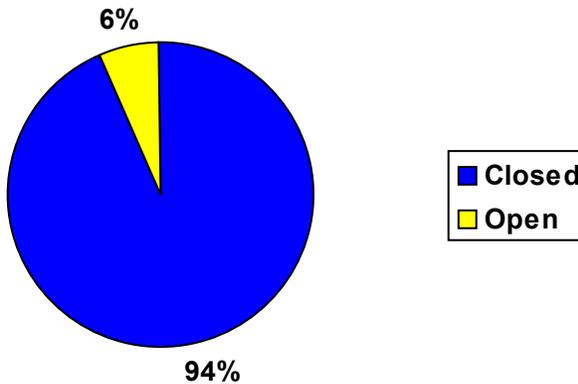


Name	Number of Cases
311	252
SW&R	127
User Self Report	451

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



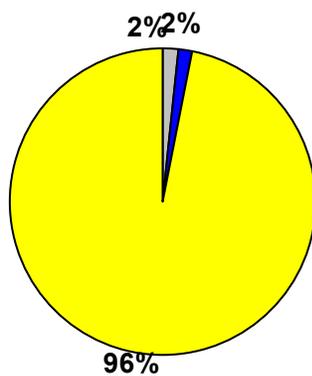
Status	Count
Closed	777
Open	53

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

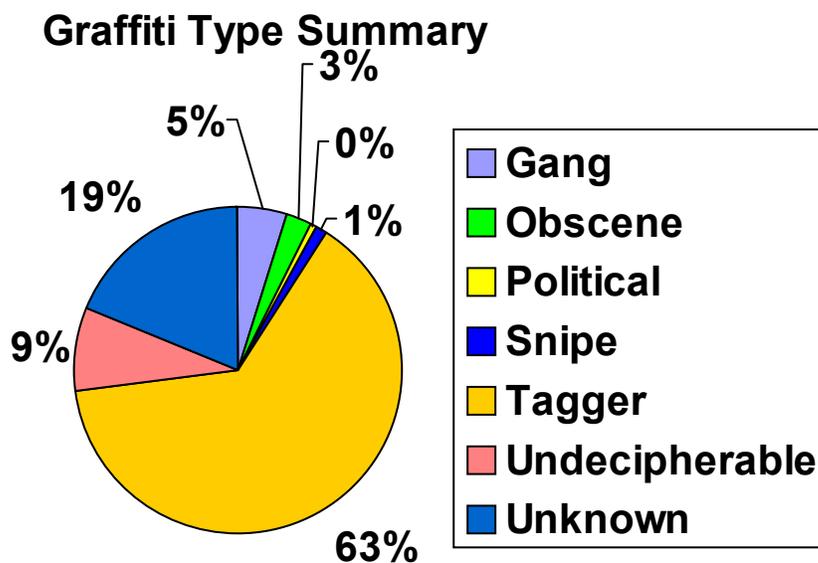
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	435	96.88%
PW - Bridge	7	1.56%
Other	7	1.56%

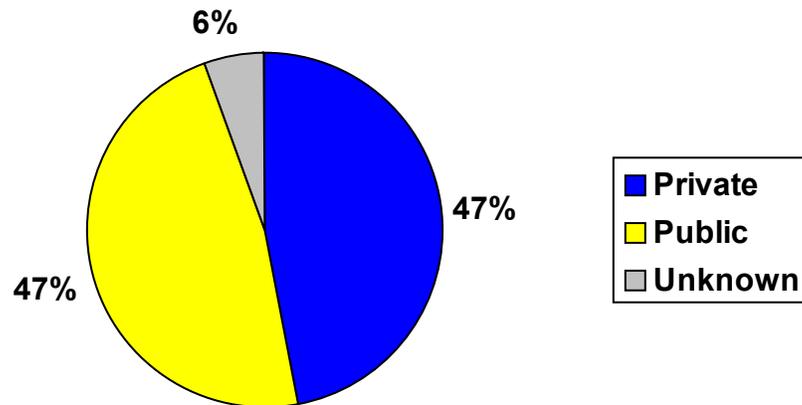
Graffiti Type Summary:



Type	Case Count
Gang	41
Obscene	21
Political	4
Snipe	9
Tagger	528
Indecipherable	71
Unknown	156
Total	830

Property Type for All Cases:

Public or Private Property



Property	Count
Private	389
Public	394
Unknown	47

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	274	2
Photo Taken	558	7
Updated/Notice Sent	569	9
Letter Sent	98	4
Compliance Check	142	13
Normal Abatement	404	7
Blitz Abatement	45	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	49	155
Abated	3	446
Already Removed	1	159
graffitiduplicate	0	4
graffitiunenforceable	0	3
Not Found	0	10
Total	53	777

Grand Total 830

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	1	1
Aspen	1	0	1
CBS Outdoor, Inc.	0	2	2
Inspections	0	2	2
LRT	0	1	1
Metro Transit	0	3	3
Minneapolis Park Board	0	14	14
Minneapolis Property Services	0	1	1
MJV Services	7	23	30
MNDOT	0	4	4
PW - Bridge	0	18	18
PW - Solid Waste and Recycling	39	564	603
PW - Traffic	2	27	29
U.S. Bench Company	0	1	1
Unknown	2	111	113
US Postal Service	1	1	2
Veolia Environmental Services	0	1	1
Waste Management	1	3	4
Total	53	777	830

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Ventura Village	5	64
Lowry Hill East	4	20
Steven's Square - Loring	4	16
Cedar Riverside	3	27
Downtown West	3	32
Jordan	3	9
Lyndale	2	19
Phillips West	2	17
Powderhorn Park	2	41
Whittier	2	23

Neighborhood	Closed	Open
Ventura Village	64	5
Powderhorn Park	41	2
Marcy Holmes	40	1
Downtown West	32	3
King Field	31	1
Logan Park	28	2
Midtown Phillips	27	1
Cedar Riverside	27	3
Holland	24	2
Como	24	0

Top 10 Number of Total Cases

Neighborhood	Cases
Ventura Village	69
Powderhorn Park	43
Marcy Holmes	41
Downtown West	35
King Field	32
Logan Park	30
Cedar Riverside	30
Midtown Phillips	28
Holland	26
Whittier	25

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	1	0	1
Bancroft	7	1	1	2	1	12
Beltrami	1	0	1	5	0	7
Bottineau	3	0	0	1	1	5
Bryant	0	1	1	0	0	2
CARAG	5	0	0	4	0	9
Cedar - Isles - Dean	2	0	0	0	4	6
Cedar Riverside	25	0	0	5	0	30
Central	11	6	0	3	1	21
Columbia Park	0	0	1	0	0	1
Como	22	0	0	2	0	24
Cooper	7	0	0	1	1	9
Corcoran	5	3	1	2	0	11
Downtown East	2	0	0	3	0	5
Downtown West	19	0	0	9	7	35
East Harriet	2	0	0	0	0	2
East Isles	2	0	0	1	2	5
East Phillips	4	1	1	0	3	9
ECCO	2	0	0	0	0	2
Elliot Park	4	0	0	0	0	4
Ericsson	1	0	0	0	0	1
Field	1	0	0	2	0	3
Folwell	2	0	0	0	1	3
Fulton	3	0	1	1	1	6
Harrison	3	0	0	1	1	5
Hawthorne	2	2	0	0	1	5
Hiawatha	4	0	0	0	2	6
Holland	16	1	0	8	1	26
Howe	18	0	1	3	0	22
Jordan	6	0	3	1	2	12
Keewaydin	3	0	0	1	1	5
Kenny	1	0	0	0	0	1
King Field	20	0	3	2	7	32

Lind - Bohanon	0	0	0	1	0	1
Linden Hills	15	0	0	6	3	24
Logan Park	21	0	0	3	6	30
Longfellow	7	0	1	2	3	13
Loring Park	4	0	0	2	0	6
Lowry Hill	9	0	0	1	2	12
Lowry Hill East	20	0	1	3	0	24
Lyndale	14	3	0	1	3	21
Lynnhurst	4	0	1	0	0	5
Marcy Holmes	30	0	0	5	6	41
McKinley	1	0	0	0	0	1
Midtown Phillips	19	0	0	5	4	28
Near - North	5	0	0	0	1	6
Neighborhood Data Missing	2	0	0	0	1	3
Nicollet Island - East Bank	1	0	0	2	0	3
North Loop	15	0	1	7	0	23
Northeast Park	4	0	0	0	1	5
Phillips West	11	3	0	1	4	19
Powderhorn Park	13	16	1	11	2	43
Prospect Park - East River	16	0	0	2	1	19
Seward	5	0	1	2	3	11
Sheridan	10	1	0	1	2	14
St. Anthony East	2	0	0	1	1	4
St. Anthony West	4	0	0	0	0	4
Standish	3	0	0	0	0	3
Steven's Square - Loring H	14	0	0	5	1	20
Tangletown	4	1	0	1	0	6
University of Minnesota	5	0	0	1	0	6
Ventura Village	48	0	0	11	10	69
Victory	0	0	0	1	0	1
Webber - Camden	1	0	0	0	2	3
Wenonah	1	0	0	1	0	2
Whittier	16	0	1	7	1	25
Willard - Hay	1	2	0	2	2	7
Windom	0	0	0	1	0	1