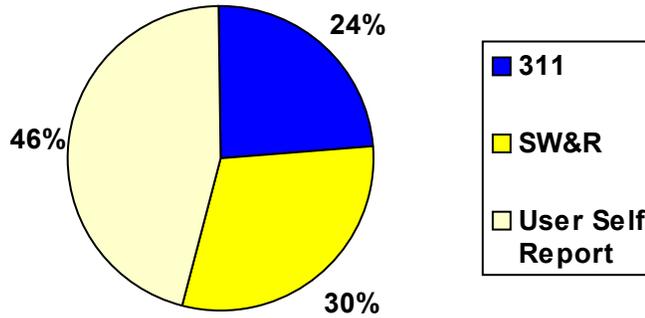




**Solid Waste & Recycling Graffiti Summary**  
**9/1/2013 through 9/30/2013**

During this time period Solid Waste & Recycling processed 634 graffiti cases.

**Graffiti Initial Case Entry**

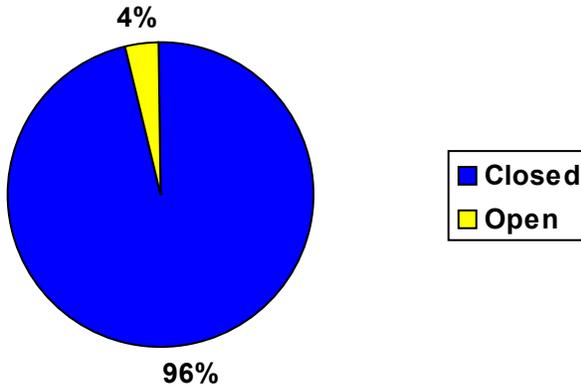


Name	Number of Cases
311	152
SW&R	189
User Self Report	293

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



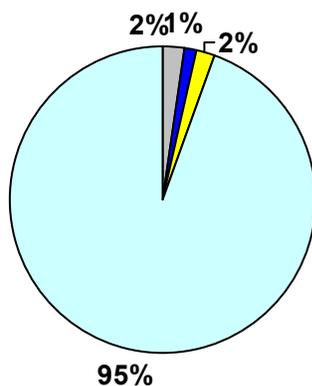
Status	Count
Closed	611
Open	23

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

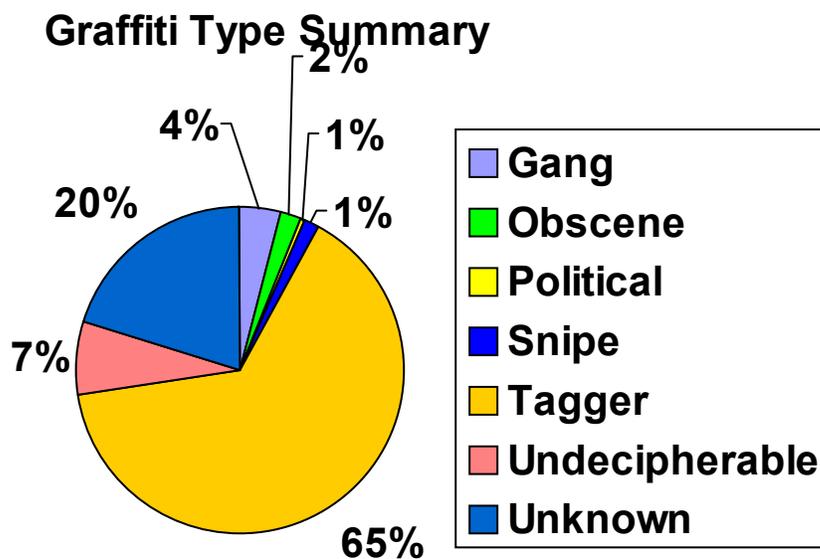
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	331	94.57%
Other	8	2.29%
PW - Traffic	6	1.71%
PW - Bridge	5	1.43%

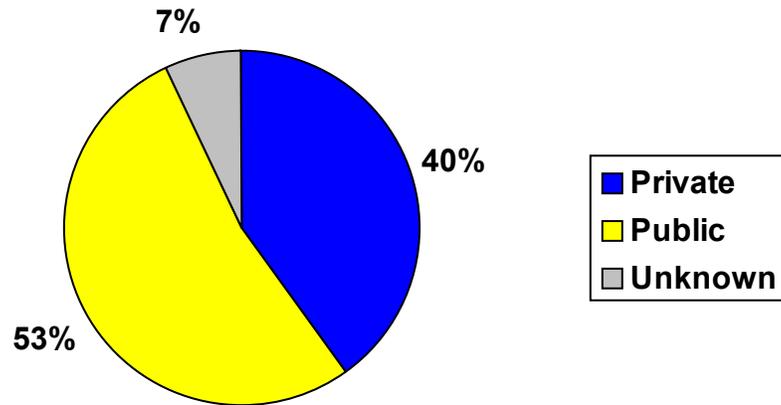
**Graffiti Type Summary:**



Type	Case Count
Gang	26
Obscene	12
Political	5
Snipe	8
Tagger	408
Indecipherable	46
Unknown	129
<b>Total</b>	<b>634</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	253
Public	337
Unknown	44

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	177	2
Photo Taken	319	5
Updated/Notice Sent	330	9
Letter Sent	38	4
Compliance Check	70	11
Normal Abatement	214	7
Blitz Abatement	136	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	21	144
Abated	2	348
Already Removed	0	100
graffitiduplicate	0	4
graffitiunenforceable	0	3
Not Found	0	12
<b>Total</b>	<b>23</b>	<b>611</b>
<b>Grand Total</b>	<b>634</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
CBS Outdoor, Inc.	0	2	2
CPED	0	1	1
Dick's Sanitation	0	2	2
Hennepin County Maintenance Division	0	1	1
Inspections	1	2	3
Minneapolis Park Board	0	11	11
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	1	1
MJV Services	7	20	27
MNDOT	0	2	2
PW - Bridge	0	8	8
PW - Solid Waste and Recycling	14	405	419
PW - Traffic	1	31	32
U.S. Bench Company	0	2	2
Unknown	0	118	118
Veolia Environmental Services	0	1	1
Waste Management	0	3	3
<b>Total</b>	<b>23</b>	<b>611</b>	<b>634</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Whittier	4	38
Hawthorne	2	11
Marcy Holmes	2	11
Steven's Square - Loring	2	11
Lyndale	1	18
Near - North	1	1
Neighborhood Data Missin	1	4
Powderhorn Park	1	31
Standish	1	8
University of Minnesota	1	13

Neighborhood	Closed	Open
Central	53	0
East Harriet	39	0
Whittier	38	4
Powderhorn Park	31	1
Howe	28	1
Como	26	0
Corcoran	20	0
Phillips West	19	0
Lyndale	18	1
Longfellow	16	0

**Top 10 Number of Total Cases**

Neighborhood	Cases
Central	53
Whittier	42
East Harriet	39
Powderhorn Park	32
Howe	29
Como	26
Corcoran	20
Phillips West	19
Lyndale	19
Longfellow	16

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	2	0	0	0	0	2
Bancroft	2	1	0	0	1	4
Beltrami	0	0	0	0	1	1
Bottineau	3	0	0	0	0	3
Bryant	1	0	0	0	0	1
CARAG	3	0	0	0	0	3
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	5	0	0	0	1	6
Central	42	0	0	7	4	53
Cleveland	1	0	0	0	0	1
Como	16	0	0	3	7	26
Cooper	8	0	0	1	1	10
Corcoran	15	1	0	1	3	20
Diamond Lake	0	0	0	1	0	1
Downtown East	4	0	0	0	0	4
Downtown West	7	0	0	2	3	12
East Harriet	5	0	1	33	0	39
East Isles	0	0	0	0	1	1
East Phillips	7	0	0	2	1	10
ECCO	4	0	0	0	0	4
Elliot Park	5	0	0	0	0	5
Ericsson	2	1	0	2	0	5
Field	1	0	0	0	0	1
Folwell	0	0	0	2	1	3
Fulton	2	0	1	0	0	3
Hale	1	0	0	0	0	1
Harrison	1	0	0	0	1	2
Hawthorne	2	4	1	0	6	13
Hiawatha	2	0	0	0	0	2
Holland	4	0	0	0	0	4
Howe	13	0	0	13	3	29
Jordan	3	6	1	2	1	13
Keewaydin	5	1	2	0	1	9

Kenny	0	0	0	0	1	1
King Field	6	0	0	0	1	7
Lind - Bohanon	1	0	0	1	1	3
Linden Hills	9	0	0	4	0	13
Logan Park	2	0	0	1	0	3
Longfellow	11	1	0	2	2	16
Loring Park	12	0	0	1	1	14
Lowry Hill East	13	0	0	2	1	16
Lyndale	9	2	1	7	0	19
Lynnhurst	1	1	0	0	1	3
Marcy Holmes	12	0	0	1	0	13
Marshall Terrace	0	0	1	0	0	1
Midtown Phillips	7	0	0	1	2	10
Minnehaha	1	0	0	7	0	8
Near - North	2	0	0	0	0	2
Neighborhood Data Missing	4	0	0	1	0	5
Nicollet Island - East Bank	2	0	0	1	0	3
North Loop	7	0	0	0	2	9
Northrop	0	1	0	1	1	3
Page	2	0	0	0	1	3
Phillips West	17	0	0	0	2	19
Powderhorn Park	21	4	1	4	2	32
Prospect Park - East River	5	0	0	0	0	5
Regina	2	0	0	0	0	2
Seward	6	0	1	0	0	7
Sheridan	3	0	0	0	0	3
St. Anthony East	1	0	1	0	0	2
Standish	2	0	0	6	1	9
Steven's Square - Loring H	10	0	1	1	1	13
Tangletown	8	0	0	4	4	16
University of Minnesota	11	0	0	3	0	14
Ventura Village	1	0	0	1	0	2
Victory	2	0	0	0	0	2
Webber - Camden	1	1	0	1	0	3
West Calhoun	1	0	0	0	0	1

Whittier	36	0	0	3	3	42
Willard - Hay	2	2	0	0	1	5
Windom	0	0	0	1	0	1
Windom Park	11	0	0	1	0	12