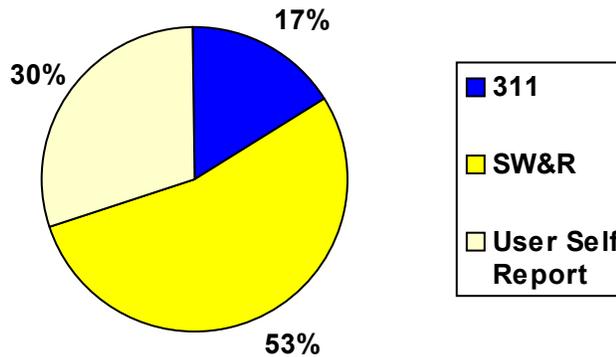




**Solid Waste & Recycling Graffiti Summary**  
**10/1/2013 through 10/31/2013**

During this time period Solid Waste & Recycling processed 624 graffiti cases.

**Graffiti Initial Case Entry**

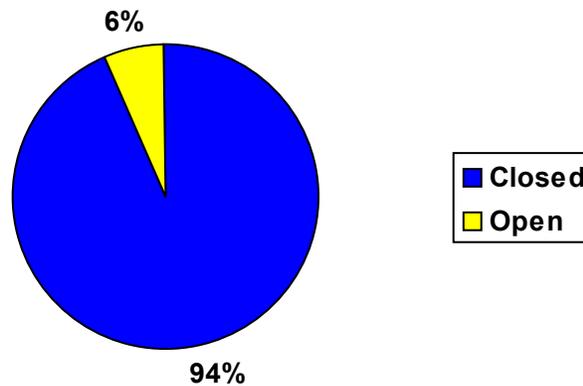


Name	Number of Cases
311	103
SW&R	332
User Self Report	189

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



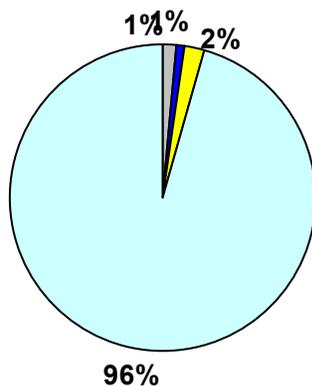
Status	Count
Closed	585
Open	39

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

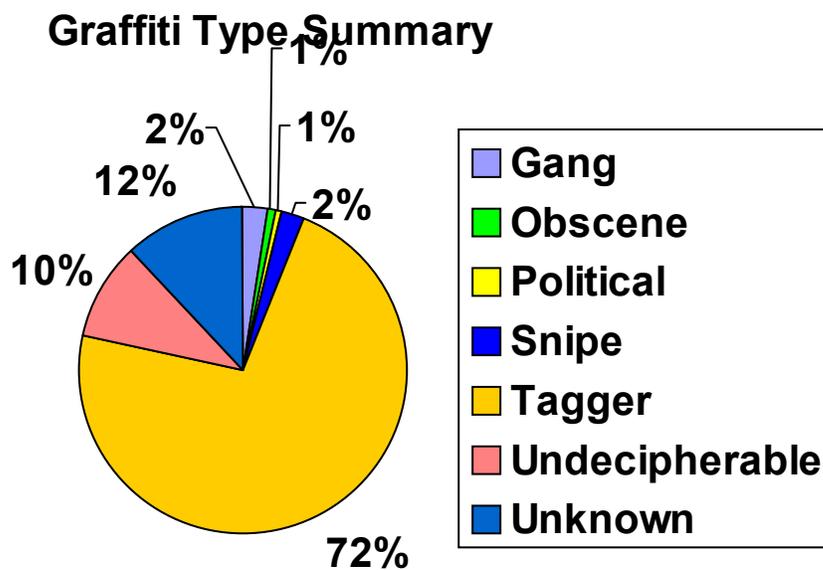
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	398	95.44%
PW - Traffic	10	2.40%
Other	6	1.44%
PW - Bridge	3	0.72%

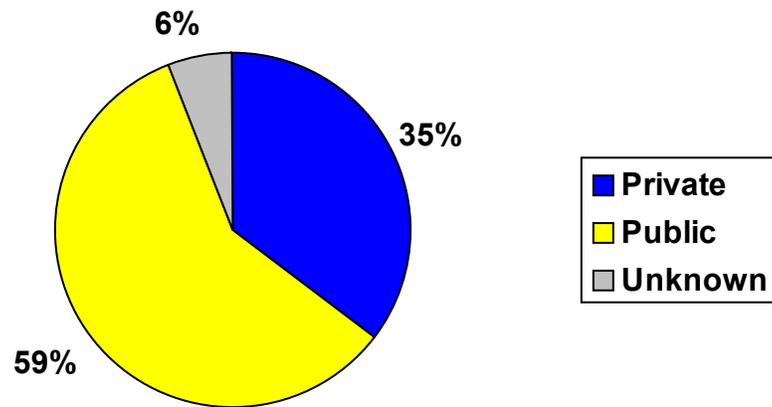
**Graffiti Type Summary:**



Type	Case Count
Gang	15
Obscene	6
Political	4
Snipe	14
Tagger	449
Indecipherable	62
Unknown	74
<b>Total</b>	<b>624</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	220
Public	367
Unknown	37

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	94	2
Photo Taken	254	3
Updated/Notice Sent	236	5
Letter Sent	39	5
Compliance Check	94	12
Normal Abatement	180	5
Blitz Abatement	237	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	33	82
Abated	6	411
Already Removed	0	80
graffitiduplicate	0	5
graffitiunenforceable	0	1
Not Found	0	6
<b>Total</b>	<b>39</b>	<b>585</b>
<b>Grand Total</b>	<b>624</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

Agency	Graffiti Status		
	Open	Closed	Total
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	4	4
Hennepin County Regional Railroad Author	0	1	1
Inspections	0	1	1
Minneapolis Park Board	0	7	7
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	1	1
MJV Services	6	11	17
MNDOT	0	4	4
MPLS Library	0	1	1
Public Works - Streets	0	1	1
PW - Bridge	1	9	10
PW - Solid Waste and Recycling	30	463	493
PW - Traffic	1	32	33
U.S. Bench Company	0	1	1
Universal Outdoor Advertising	0	1	1
Unknown	1	46	47
<b>Total</b>	<b>39</b>	<b>585</b>	<b>624</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lowry Hill East	11	25
Whittier	7	49
Hiawatha	2	10
Marcy Holmes	2	15
North Loop	2	1
Phillips West	2	18
Seward	2	23
Loring Park	1	12
Lyndale	1	31
St. Anthony West	1	4

Neighborhood	Closed	Open
Whittier	49	7
Central	40	0
Cedar Riverside	37	1
Lyndale	31	1
Howe	26	0
Lowry Hill East	25	11
Seward	23	2
Como	22	1
Phillips West	18	2
Powderhorn Park	16	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	56
Central	40
Cedar Riverside	38
Lowry Hill East	36
Lyndale	32
Howe	26
Seward	25
Como	23
Phillips West	20
Marcy Holmes	17

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	1	0	0	0	0	1
Bancroft	2	0	0	0	1	3
Beltrami	2	0	0	0	0	2
Bottineau	2	1	0	0	0	3
Bryant	3	0	0	1	0	4
CARAG	5	0	0	0	0	5
Cedar - Isles - Dean	3	0	0	0	0	3
Cedar Riverside	29	0	0	5	4	38
Central	30	1	0	2	7	40
Columbia Park	2	0	0	0	0	2
Como	17	0	0	3	3	23
Cooper	7	0	0	4	4	15
Corcoran	3	0	0	0	0	3
Diamond Lake	3	0	0	1	0	4
Downtown East	5	0	0	1	0	6
Downtown West	5	0	0	4	0	9
East Harriet	2	0	0	0	2	4
East Isles	1	0	0	0	0	1
East Phillips	5	0	0	1	1	7
ECCO	1	0	0	1	0	2
Elliot Park	2	0	0	0	0	2
Ericsson	3	0	0	0	1	4
Fulton	0	0	0	0	1	1
Hawthorne	4	0	0	0	2	6
Hiawatha	11	0	0	0	1	12
Holland	8	0	0	0	1	9
Howe	16	0	0	6	4	26
Jordan	1	0	1	1	1	4
Keewaydin	1	0	0	1	0	2
Kenwood	5	1	0	1	0	7
King Field	2	0	0	0	0	2
Lind - Bohanon	1	2	1	0	0	4
Linden Hills	1	0	0	0	0	1

Logan Park	6	0	0	0	0	6
Longfellow	10	1	0	0	3	14
Loring Park	10	0	0	1	2	13
Lowry Hill East	31	0	1	0	4	36
Lyndale	22	5	1	4	0	32
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	15	0	0	0	2	17
Marshall Terrace	0	0	0	0	1	1
McKinley	0	0	0	0	2	2
Mid - City Industrial	8	0	0	0	1	9
Midtown Phillips	3	0	0	0	0	3
Minnehaha	4	0	0	0	1	5
Morris Park	1	0	0	0	0	1
Near - North	3	0	0	3	2	8
Neighborhood Data Missing	3	0	0	0	0	3
Nicollet Island - East Bank	4	0	0	0	2	6
North Loop	3	0	0	0	0	3
Northeast Park	0	0	0	0	1	1
Northrop	1	0	0	0	0	1
Phillips West	15	0	0	2	3	20
Powderhorn Park	11	0	0	3	2	16
Prospect Park - East River	6	0	1	3	1	11
Regina	3	0	0	0	0	3
Seward	23	0	0	2	0	25
Sheridan	1	0	0	0	0	1
Shingle Creek	0	1	0	0	0	1
St. Anthony East	5	0	0	1	1	7
St. Anthony West	3	0	0	0	2	5
Standish	7	1	0	0	0	8
Steven's Square - Loring H	5	0	0	1	0	6
Sumner - Glenwood	0	0	0	0	1	1
Tangletown	6	0	0	3	2	11
University of Minnesota	5	0	0	5	2	12
Ventura Village	2	0	0	0	0	2
Wenonah	1	0	0	0	0	1

Whittier	41	0	1	6	8	56
Willard - Hay	5	1	0	0	8	14
Windom Park	2	1	0	0	4	7