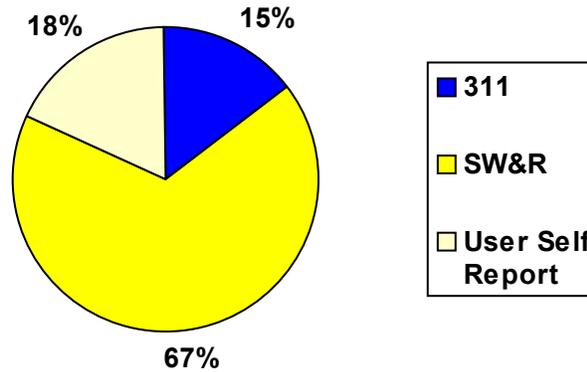




Solid Waste & Recycling Graffiti Summary
11/1/2013 through 11/30/2013

During this time period Solid Waste & Recycling processed 797 graffiti cases.

Graffiti Initial Case Entry

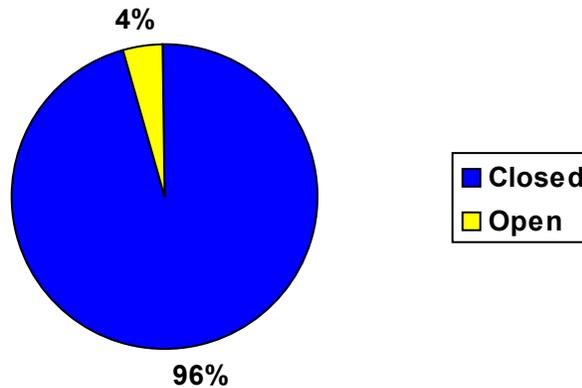


Name	Number of Cases
311	119
SW&R	531
User Self Report	147

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



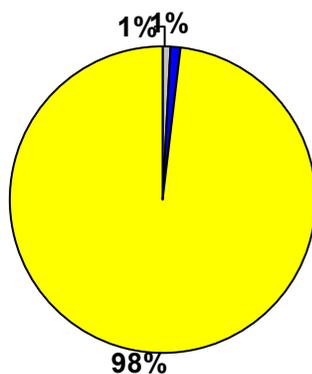
Status	Count
Closed	763
Open	34

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

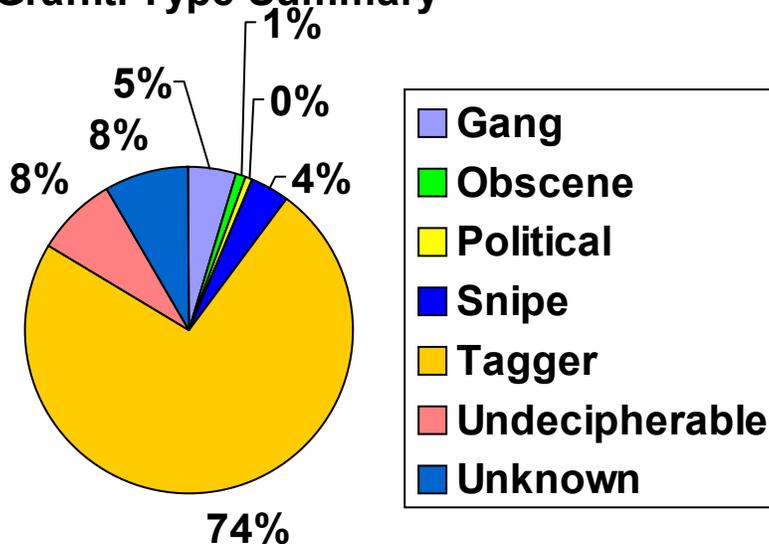
Abatements



Agency Name	Count	% of Total
SWR - Clean City	565	97.92%
PW - Traffic	7	1.21%
Other	5	0.87%

Graffiti Type Summary:

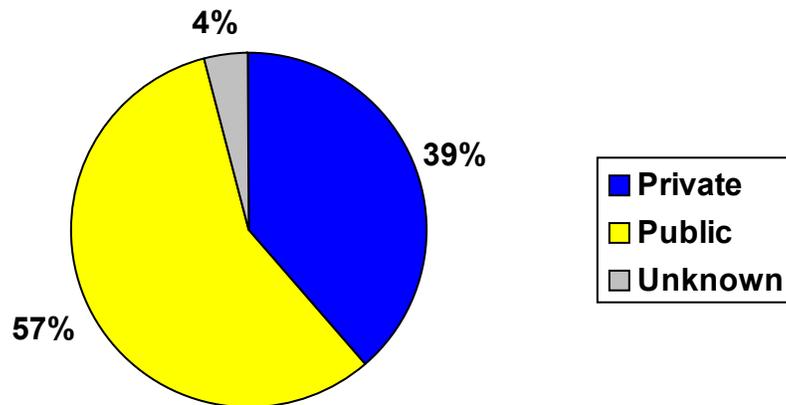
Graffiti Type Summary



Type	Case Count
Gang	38
Obscene	9
Political	3
Snipe	32
Tagger	585
Indecipherable	63
Unknown	67
Total	797

Property Type for All Cases:

Public or Private Property



Property	Count
Private	307
Public	458
Unknown	32

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	90	2
Photo Taken	209	3
Updated/Notice Sent	213	5
Letter Sent	42	4
Compliance Check	96	13
Normal Abatement	145	5
Blitz Abatement	432	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	33	97
Abated	1	576
Already Removed	0	79
graffitiduplicate	0	6
graffitiunenforceable	0	2
Not Found	0	3
Total	34	763

Grand Total 797

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	3	3
Hennepin County Maintenance Division	0	1	1
Metro Transit	0	3	3
Minneapolis Park Board	0	15	15
Minneapolis Public Schools	0	1	1
MJV Services	21	48	69
MNDOT	0	2	2
Public Works - Streets	0	1	1
PW - Bridge	0	16	16
PW - Solid Waste and Recycling	13	603	616
PW - Traffic	0	11	11
Universal Outdoor Advertising	0	1	1
Unknown	0	56	56
Waste Management	0	1	1
Total	34	763	797

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Steven's Square - Loring	5	22
Powderhorn Park	4	35
Whittier	4	62
Lowry Hill East	3	19
Central	2	39
Near - North	2	17
Seward	1	17
University of Minnesota	1	18
Ventura Village	1	6
Windom Park	1	1

Neighborhood	Closed	Open
Whittier	62	4
Marcy Holmes	51	0
Como	45	0
Central	39	2
Powderhorn Park	35	4
St. Anthony West	28	0
Loring Park	23	0
Ericsson	23	0
Steven's Square - Loring	22	5
Cedar Riverside	21	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	66
Marcy Holmes	51
Como	45
Central	41
Powderhorn Park	39
St. Anthony West	28
Steven's Square - Loring	27
Loring Park	23
Ericsson	23
Lowry Hill East	22

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	1	0	1
Bancroft	1	0	0	0	0	1
Beltrami	1	0	0	0	1	2
Bottineau	13	1	0	2	1	17
Bryant	3	0	0	1	0	4
Bryn - Mawr	1	0	0	0	0	1
CARAG	3	0	0	0	2	5
Cedar Riverside	17	0	1	1	2	21
Central	25	4	3	3	6	41
Cleveland	3	0	0	0	0	3
Columbia Park	1	0	0	0	0	1
Como	38	1	0	0	6	45
Cooper	3	0	0	0	1	4
Corcoran	6	0	0	1	4	11
Downtown East	1	0	0	0	0	1
Downtown West	10	0	0	6	4	20
East Harriet	2	0	0	0	0	2
East Phillips	12	0	0	1	0	13
Elliot Park	16	0	0	1	0	17
Ericsson	19	0	1	0	3	23
Field	1	0	0	1	2	4
Harrison	10	1	0	0	4	15
Hawthorne	3	10	0	3	2	18
Hiawatha	3	0	0	2	1	6
Holland	6	0	1	1	1	9
Howe	5	1	0	1	2	9
Jordan	3	2	0	1	2	8
Keewaydin	3	0	0	0	0	3
Kenwood	2	0	0	0	0	2
King Field	3	2	0	2	1	8
Lind - Bohanon	0	0	0	1	0	1
Logan Park	16	0	0	1	2	19
Longfellow	10	0	0	1	1	12

Loring Park	21	0	0	0	2	23
Lowry Hill	2	0	0	0	0	2
Lowry Hill East	18	0	0	2	2	22
Lyndale	4	0	1	1	1	7
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	43	0	1	0	7	51
Marshall Terrace	2	0	0	0	0	2
McKinley	0	0	0	0	3	3
Mid - City Industrial	4	1	0	0	0	5
Midtown Phillips	10	0	0	2	2	14
Minnehaha	1	0	0	0	0	1
Near - North	5	8	0	3	3	19
Neighborhood Data Missing	1	0	0	0	1	2
Nicollet Island - East Bank	12	0	0	0	2	14
North Loop	17	0	0	1	1	19
Northeast Park	1	0	1	0	1	3
Northrop	2	0	0	0	0	2
Page	2	0	0	0	0	2
Phillips West	0	0	0	0	1	1
Powderhorn Park	29	6	0	1	3	39
Prospect Park - East River	5	0	0	3	2	10
Regina	1	0	0	0	0	1
Seward	14	0	0	1	3	18
Sheridan	10	0	0	0	3	13
St. Anthony East	5	0	0	0	0	5
St. Anthony West	22	0	0	1	5	28
Standish	3	0	0	0	0	3
Steven's Square - Loring H	20	0	0	6	1	27
Tangletown	1	0	0	1	0	2
University of Minnesota	14	0	0	2	3	19
Ventura Village	7	0	0	0	0	7
Victory	0	0	0	0	1	1
Waite Park	1	0	0	0	0	1
Webber - Camden	6	0	0	0	0	6
Wenonah	1	0	0	0	1	2

Whittier	55	1	0	2	8	66
Willard - Hay	4	0	0	1	2	7
Windom Park	1	0	0	1	0	2