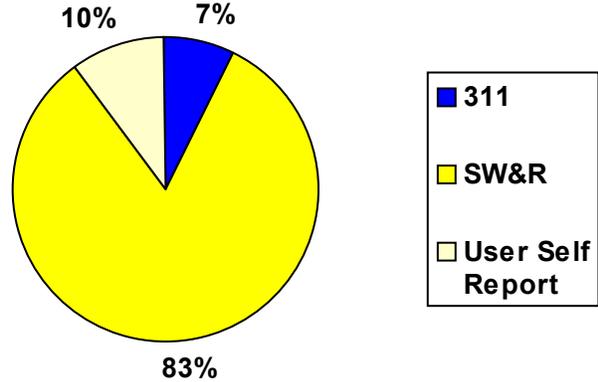




Solid Waste & Recycling Graffiti Summary
12/1/2013 through 12/31/2013

During this time period Solid Waste & Recycling processed 702 graffiti cases.

Graffiti Initial Case Entry

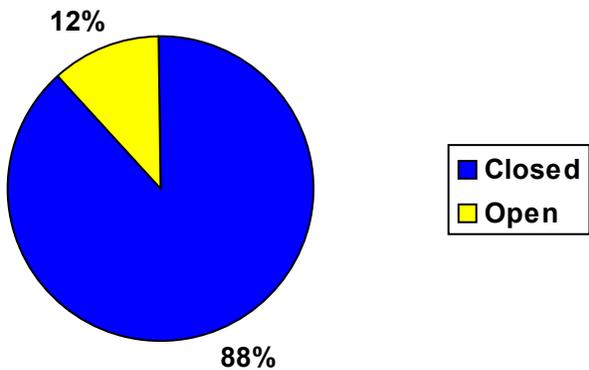


Name	Number of Cases
311	52
SW&R	579
User Self Report	71

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



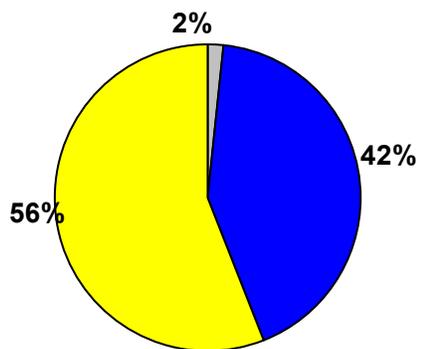
Status	Count
Closed	620
Open	82

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

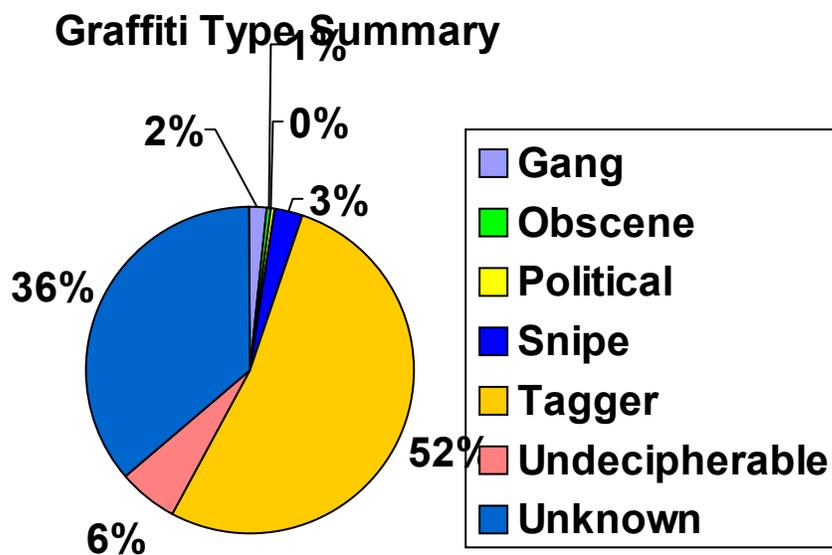
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	286	55.86%
PW - Bridge	217	42.38%
Other	9	1.76%

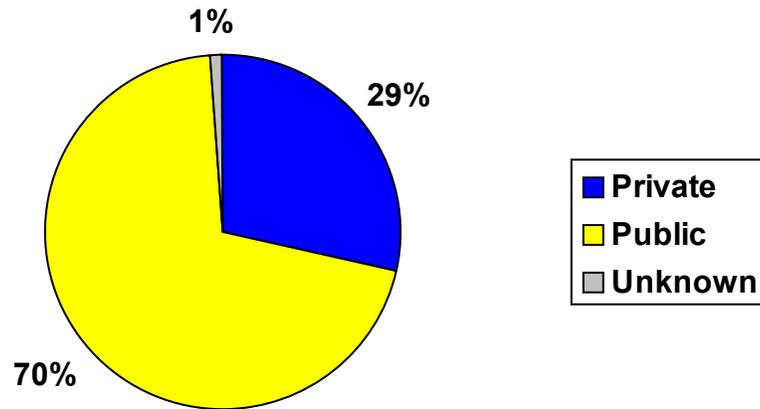
Graffiti Type Summary:



Type	Case Count
Gang	12
Obscene	4
Political	2
Snipe	19
Tagger	368
Indecipherable	41
Unknown	256
Total	702

Property Type for All Cases:

Public or Private Property



Property	Count
Private	201
Public	494
Unknown	7

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	38	1
Photo Taken	96	2
Updated/Notice Sent	96	4
Letter Sent	30	4
Compliance Check	110	12
Normal Abatement	47	3
Blitz Abatement	465	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	82	55
Abated	0	512
Already Removed	0	44
graffitiduplicate	0	3
graffitiunenforceable	0	5
Not Found	0	1
Total	82	620
Grand Total	702	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	2	2
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	4	4
CPED	0	1	1
Inspections	0	1	1
Metro Transit	0	1	1
Minneapolis Park Board	0	2	2
Minneapolis Public Schools	0	2	2
MJV Services	69	51	120
MNDOT	0	1	1
PW - Bridge	0	218	218
PW - Solid Waste and Recycling	13	293	306
PW - Traffic	0	9	9
U.S. Bench Company	0	1	1
Unknown	0	31	31
Waste Management	0	2	2
Total	82	620	702

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lowry Hill East	12	45
Central	6	28
Steven's Square - Loring	6	7
Holland	5	15
Powderhorn Park	5	18
Lyndale	4	3
Whittier	4	30
East Phillips	3	11
Loring Park	3	10
Marcy Holmes	3	32

Neighborhood	Closed	Open
Lowry Hill East	45	12
Como	45	1
Marcy Holmes	32	3
Whittier	30	4
Central	28	6
Seward	23	1
Downtown West	20	1
Cedar Riverside	20	1
Powderhorn Park	18	5
Logan Park	18	0

Top 10 Number of Total Cases

Neighborhood	Cases
Lowry Hill East	57
Como	46
Marcy Holmes	35
Whittier	34
Central	34
Seward	24
Powderhorn Park	23
Downtown West	21
Cedar Riverside	21
Holland	20

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	4	0	0	1	1	6
Bancroft	2	0	0	0	1	3
Beltrami	1	0	0	2	0	3
Bottineau	2	0	0	0	0	2
Bryn - Mawr	0	0	0	6	0	6
Camden Industrial	0	0	0	6	0	6
CARAG	6	0	0	0	0	6
Cedar - Isles - Dean	0	0	0	1	0	1
Cedar Riverside	9	0	0	11	1	21
Central	22	2	0	9	1	34
Cleveland	1	0	0	0	0	1
Columbia Park	3	0	0	2	0	5
Como	19	0	0	26	1	46
Cooper	6	0	0	4	1	11
Corcoran	5	1	0	1	1	8
Diamond Lake	0	0	0	1	0	1
Downtown East	13	0	0	4	1	18
Downtown West	8	0	0	13	0	21
East Harriet	1	0	0	1	0	2
East Isles	2	0	0	0	0	2
East Phillips	4	1	3	4	2	14
ECCO	1	0	0	0	0	1
Elliot Park	8	0	0	2	2	12
Ericsson	1	0	0	2	0	3
Field	4	0	0	4	1	9
Folwell	1	0	0	0	0	1
Fulton	1	0	0	0	0	1
Hale	1	0	0	1	0	2
Harrison	3	0	1	3	1	8
Hawthorne	2	0	0	2	5	9
Hiawatha	10	0	0	2	1	13
Holland	11	0	0	7	2	20
Howe	3	0	0	0	1	4

Humboldt Industrial Area	0	0	0	3	0	3
Jordan	0	1	0	0	0	1
Keewaydin	3	0	0	0	0	3
Kenwood	0	0	0	1	0	1
King Field	1	0	0	1	1	3
Lind - Bohanon	0	1	0	2	0	3
Linden Hills	0	0	0	1	0	1
Logan Park	10	0	0	8	0	18
Longfellow	1	0	0	4	2	7
Loring Park	5	0	0	7	1	13
Lowry Hill	1	0	0	1	0	2
Lowry Hill East	41	0	0	3	13	57
Lyndale	5	0	0	2	0	7
Marcy Holmes	10	0	0	21	4	35
Marshall Terrace	0	0	0	0	1	1
Mid - City Industrial	9	0	0	1	0	10
Midtown Phillips	1	0	0	3	0	4
Minnehaha	2	0	0	1	0	3
Near - North	5	1	0	3	0	9
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	4	0	0	2	0	6
North Loop	9	0	0	1	1	11
Northeast Park	6	1	0	1	0	8
Northrop	1	0	0	4	0	5
Phillips West	7	0	0	8	1	16
Powderhorn Park	15	4	0	3	1	23
Prospect Park - East River	0	0	0	15	0	15
Seward	14	0	0	7	3	24
Sheridan	1	0	0	0	0	1
Shingle Creek	0	0	0	2	0	2
St. Anthony East	2	0	0	0	1	3
St. Anthony West	5	0	0	0	0	5
Standish	1	0	0	0	1	2
Steven's Square - Loring H	9	0	0	3	1	13
Sumner - Glenwood	2	0	0	1	0	3

Tangletown	0	0	0	4	0	4
University of Minnesota	4	0	0	4	2	10
Ventura Village	10	0	0	9	1	20
Webber - Camden	0	0	0	1	1	2
Wenonah	0	0	0	1	0	1
Whittier	23	0	0	6	5	34
Willard - Hay	2	0	0	3	1	6
Windom Park	4	0	0	1	1	6