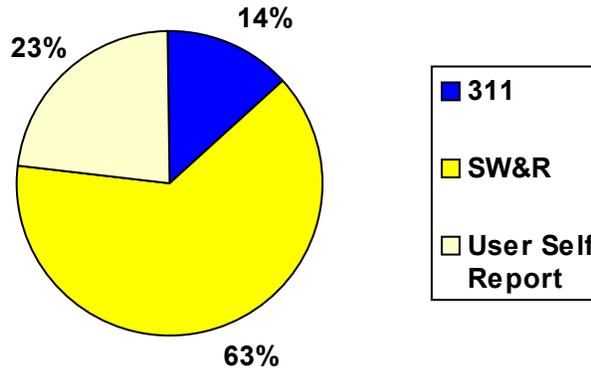




Solid Waste & Recycling Graffiti Summary
3/1/2014 through 3/31/2014

During this time period Solid Waste & Recycling processed 491 graffiti cases.

Graffiti Initial Case Entry

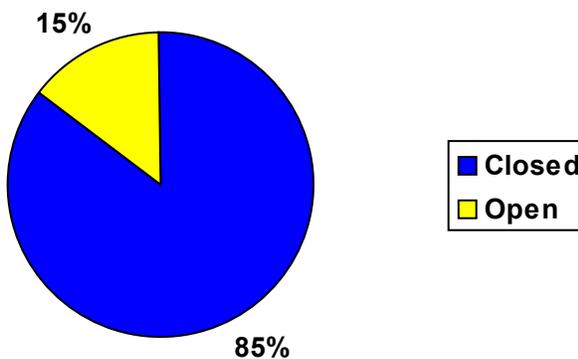


Name	Number of Cases
311	67
SW&R	309
User Self Report	115

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



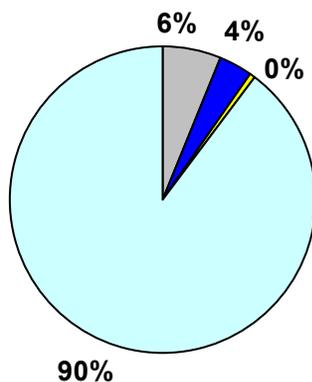
Status	Count
Closed	419
Open	72

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

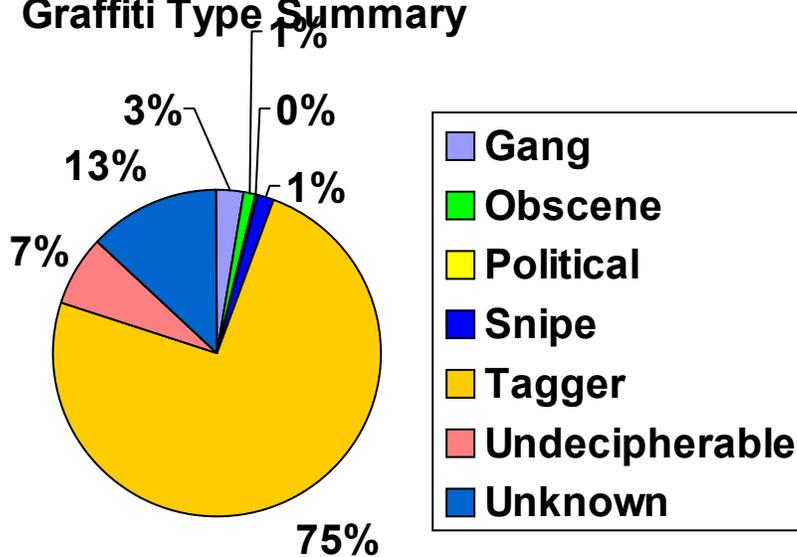
Abatements



Agency Name	Count	% of Total
SWR - Clean City	202	89.78%
Other	14	6.22%
PW - Bridge	8	3.56%
PW - Traffic	1	0.44%

Graffiti Type Summary:

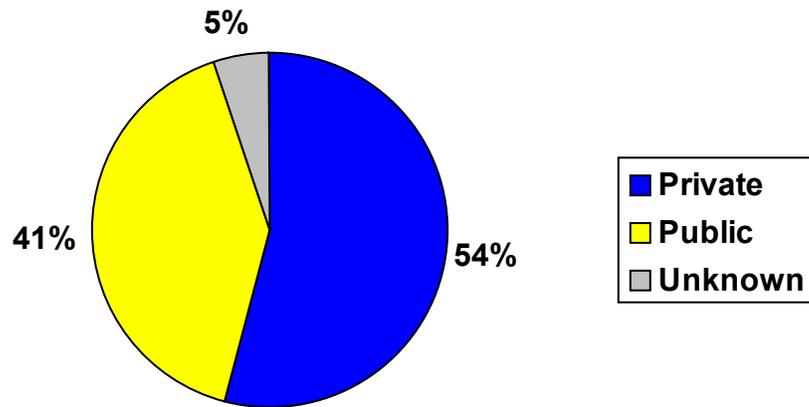
Graffiti Type Summary



Type	Case Count
Gang	14
Obscene	5
Political	2
Snipe	7
Tagger	365
Indecipherable	34
Unknown	64
Total	491

Property Type for All Cases:

Public or Private Property



Property	Count
Private	265
Public	202
Unknown	24

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	63	2
Photo Taken	138	2
Updated/Notice Sent	135	3
Letter Sent	31	5
Compliance Check	148	12
Normal Abatement	94	5
Blitz Abatement	131	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	72	87
Abated	0	225
Already Removed	0	95
graffitiduplicate	0	1
graffitiunenforceable	0	4
Not Found	0	7
Total	72	419
Grand Total		491

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
Allied Waste	0	2	2
Burlington Northern/Santa Fe	1	0	1
CBS Outdoor, Inc.	0	2	2
CPED	0	1	1
Dick's Sanitation	0	1	1
Metro Transit	0	3	3
Minneapolis Park Board	0	4	4
MJV Services	51	82	133
MNDOT	0	4	4
PW - Bridge	0	16	16
PW - Solid Waste and Recycling	20	220	240
PW - Traffic	0	10	10
U.S. Bench Company	0	8	8
Universal Outdoor Advertising	0	2	2
Unknown	0	62	62
Waste Management	0	1	1
Total	72	419	491

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	8	53
Central	7	6
Lowry Hill East	6	24
Powderhorn Park	6	15
Ventura Village	6	7
Lyndale	4	8
Longfellow	3	5
McKinley	2	0
Seward	2	22
Windom Park	2	7

Neighborhood	Closed	Open
Whittier	53	8
Lowry Hill East	24	6
Seward	22	2
Powderhorn Park	15	6
Loring Park	15	2
Marcy Holmes	14	1
Logan Park	14	0
Como	14	0
Steven's Square - Loring	12	1
Bancroft	11	1

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	61
Lowry Hill East	30
Seward	24
Powderhorn Park	21
Loring Park	17
Marcy Holmes	15
Logan Park	14
Como	14
Steven's Square - Loring	13
Central	13

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	2	0	2
Audubon Park	4	0	0	1	1	6
Bancroft	7	0	1	2	2	12
Beltrami	0	0	0	0	1	1
Bryant	4	0	0	1	0	5
Bryn - Mawr	1	0	0	0	0	1
Camden Industrial	1	0	0	0	0	1
CARAG	8	0	0	1	2	11
Cedar Riverside	10	0	0	0	2	12
Central	6	5	1	1	0	13
Columbia Park	0	0	0	0	1	1
Como	11	0	0	0	3	14
Cooper	4	0	0	1	0	5
Corcoran	7	0	0	2	0	9
Diamond Lake	1	0	0	0	1	2
Downtown West	6	0	0	4	0	10
East Harriet	5	0	0	6	0	11
East Isles	2	0	0	1	0	3
East Phillips	4	0	0	1	0	5
Elliot Park	3	0	0	0	0	3
Ericsson	1	0	0	0	0	1
Field	3	0	0	0	0	3
Fulton	1	0	0	1	0	2
Harrison	1	0	0	0	0	1
Hawthorne	1	0	0	0	0	1
Hiawatha	1	0	0	0	1	2
Holland	0	1	0	1	2	4
Howe	1	0	0	0	0	1
Humboldt Industrial Area	0	0	0	0	1	1
Jordan	1	0	0	0	0	1
King Field	6	1	0	0	4	11
Lind - Bohanon	1	0	0	0	0	1
Linden Hills	1	0	0	0	0	1

Logan Park	12	0	0	1	1	14
Longfellow	7	0	0	0	1	8
Loring Park	15	0	0	1	1	17
Lowry Hill	4	0	0	0	1	5
Lowry Hill East	20	0	0	8	2	30
Lyndale	9	2	0	0	1	12
Lynnhurst	0	0	0	1	0	1
Marcy Holmes	11	0	0	3	1	15
McKinley	2	0	0	0	0	2
Mid - City Industrial	4	0	0	0	0	4
Midtown Phillips	6	1	0	5	0	12
Near - North	3	1	0	0	0	4
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	1	0	0	0	1	2
North Loop	8	0	0	0	0	8
Northeast Park	2	0	0	2	0	4
Phillips West	5	0	1	0	0	6
Powderhorn Park	12	2	1	2	4	21
Prospect Park - East River	8	0	0	1	1	10
Regina	1	0	0	0	0	1
Seward	18	0	1	4	1	24
Sheridan	7	0	0	1	1	9
St. Anthony East	9	0	0	0	1	10
St. Anthony West	1	0	0	1	0	2
Standish	1	1	0	1	0	3
Steven's Square - Loring H	12	0	0	0	1	13
Sumner - Glenwood	1	0	0	0	0	1
Tangletown	3	0	0	1	0	4
University of Minnesota	5	0	0	0	0	5
Ventura Village	11	0	0	2	0	13
Webber - Camden	1	0	0	0	0	1
Whittier	54	0	0	1	6	61
Willard - Hay	0	0	0	1	0	1
Windom	1	0	0	0	0	1
Windom Park	8	0	0	1	0	9