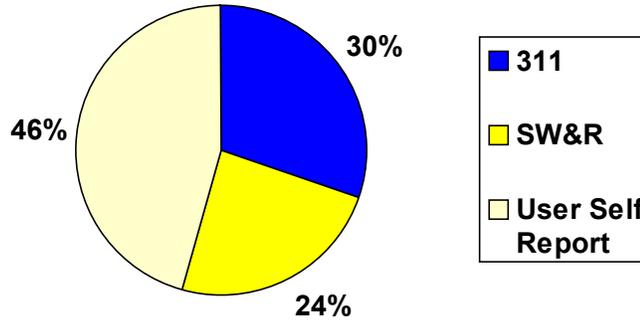




**Solid Waste & Recycling Graffiti Summary**  
**11/1/2015 through 11/30/2015**

During this time period Solid Waste & Recycling processed 409 graffiti cases.

**Graffiti Initial Case Entry**

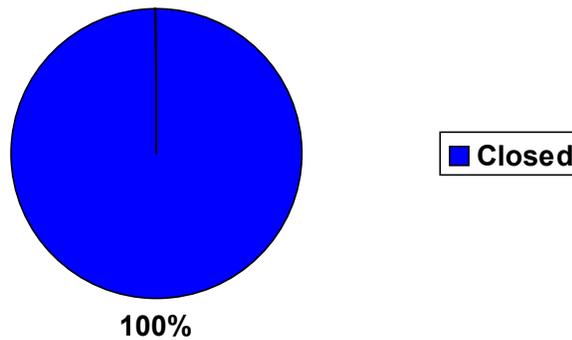


Name	Number of Cases
311	124
SW&R	98
User Self Report	187

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



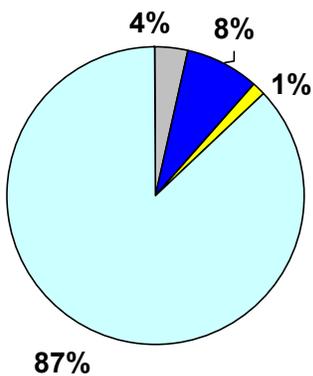
Status	Count
Closed	409

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

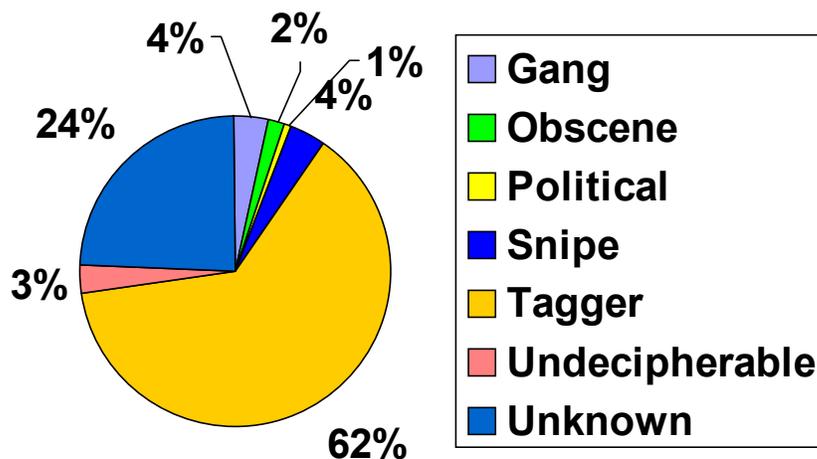
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	195	87.05%
PW - Bridge	18	8.04%
Other	8	3.57%
PW - Traffic	3	1.34%

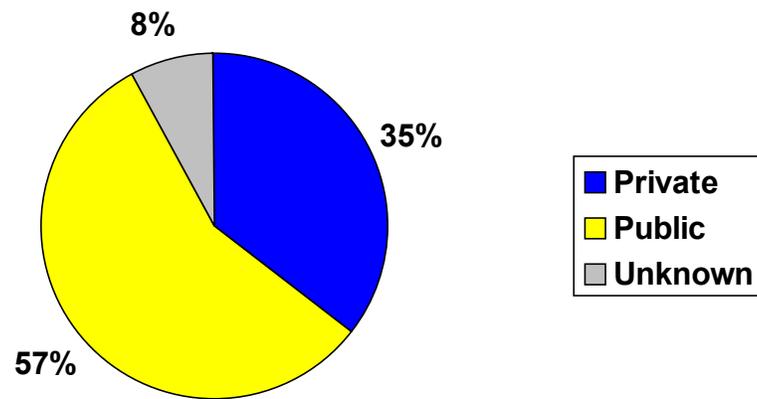
## Graffiti Type Summary



Type	Case Count
Gang	15
Obscene	7
Political	3
Snipe	15
Tagger	256
Indecipherable	13
Unknown	100
<b>Total</b>	<b>409</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	145
Public	232
Unknown	32

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	126	2
Photo Taken	252	7
Updated/Notice Sent	244	8
Letter Sent	43	8
Compliance Check	61	17
Normal Abatement	163	8
Blitz Abatement	61	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	0	85
Abated	0	224
Already Removed	0	85
graffitiduplicate	0	3
graffitiunenforceable	0	4
Not Found	0	8
<b>Total</b>	<b>0</b>	<b>409</b>
<b>Grand Total</b>	<b>0</b>	<b>409</b>

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	2	2
Allied Waste	0	1	1
Aspen	0	1	1
Inspections	0	2	2
LRT	0	3	3
Minneapolis Park Board	0	11	11
Minneapolis Property Services	0	1	1
MJV Services	0	35	35
MNDOT	0	4	4
Public Works - Streets	0	1	1
PW - Bridge	0	27	27
PW - Solid Waste and Recycling	0	238	238
PW - Traffic	0	9	9
Unknown	0	73	73
Waste Management	0	1	1
<b>Total</b>	<b>0</b>	<b>409</b>	<b>409</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Standish	0	5
Steven's Square - Loring	0	8
Tangletown	0	12
University of Minnesota	0	3
Ventura Village	0	1
Waite Park	0	1
Whittier	0	43
Willard - Hay	0	4
Windom	0	1
Windom Park	0	4

Neighborhood	Closed	Open
Whittier	43	0
Loring Park	32	0
Keewaydin	21	0
Como	18	0
Lowry Hill East	15	0
Central	14	0
Phillips West	13	0
Logan Park	13	0
Holland	13	0
Longfellow	12	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	43
Loring Park	32
Keewaydin	21
Como	18
Lowry Hill East	15
Central	14
Phillips West	13
Logan Park	13
Holland	13
Longfellow	12

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	1	0	0	1	0	2
Audubon Park	0	0	0	1	0	1
Bancroft	1	0	0	0	0	1
Beltrami	6	0	0	4	0	10
Bryant	1	2	1	1	0	5
CARAG	1	0	0	1	0	2
Cedar Riverside	3	0	0	2	1	6
Central	8	2	0	4	0	14
Como	11	0	0	6	1	18
Cooper	1	0	0	0	0	1
Corcoran	4	0	0	0	0	4
Diamond Lake	2	0	0	0	0	2
Downtown East	3	0	0	1	0	4
Downtown West	3	1	0	4	0	8
East Harriet	4	0	0	0	0	4
East Isles	0	0	0	2	0	2
East Phillips	1	0	0	2	0	3
ECCO	1	0	0	2	1	4
Elliot Park	1	0	0	1	0	2
Ericsson	4	0	0	2	3	9
Field	2	0	0	0	0	2
Folwell	0	1	0	0	0	1
Fulton	1	0	0	0	0	1
Harrison	0	0	0	0	1	1
Hawthorne	1	1	0	4	0	6
Hiawatha	2	0	0	1	0	3
Holland	8	0	0	1	4	13
Howe	1	0	0	0	0	1
Jordan	1	0	0	1	2	4
Keewaydin	12	0	2	5	2	21
Kenny	1	0	0	0	0	1
Lind - Bohanon	0	0	0	1	0	1
Logan Park	10	0	0	3	0	13

Longfellow	6	1	0	4	1	12
Loring Park	28	0	0	0	4	32
Lowry Hill	1	0	0	0	0	1
Lowry Hill East	8	0	0	6	1	15
Lyndale	1	0	0	1	0	2
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	6	0	1	3	0	10
Marshall Terrace	1	0	0	0	0	1
McKinley	0	0	0	1	0	1
Mid - City Industrial	0	0	0	1	0	1
Midtown Phillips	1	1	0	0	0	2
Minnehaha	5	0	0	0	0	5
Morris Park	1	0	0	1	1	3
Near - North	2	2	1	1	2	8
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	3	0	0	0	0	3
North Loop	5	0	0	1	0	6
Northrop	1	0	0	3	0	4
Page	0	0	1	1	0	2
Phillips West	11	1	0	0	1	13
Powderhorn Park	1	0	0	0	0	1
Prospect Park - East River	9	0	0	3	0	12
Seward	8	0	0	1	1	10
Sheridan	1	0	0	0	0	1
Shingle Creek	1	0	0	1	0	2
St. Anthony West	6	0	0	2	0	8
Standish	5	0	0	0	0	5
Steven's Square - Loring H	5	0	1	2	0	8
Tangletown	5	0	0	7	0	12
University of Minnesota	2	0	0	0	1	3
Ventura Village	0	0	0	1	0	1
Waite Park	0	0	0	1	0	1
Whittier	34	2	0	3	4	43
Willard - Hay	0	0	0	1	3	4
Windom	0	0	0	1	0	1

Windom Park	2	1	0	0	1	4
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