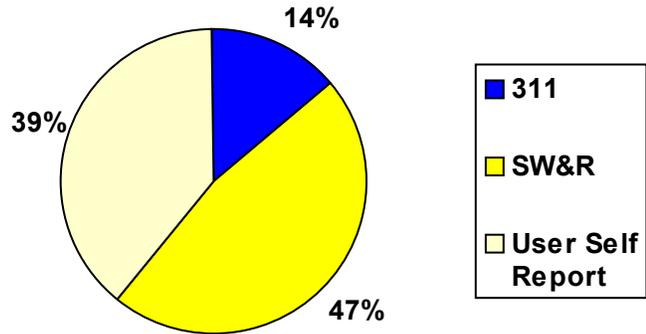




Solid Waste & Recycling Graffiti Summary
2/1/2016 through 2/29/2016

During this time period Solid Waste & Recycling processed 507 graffiti cases.

Graffiti Initial Case Entry

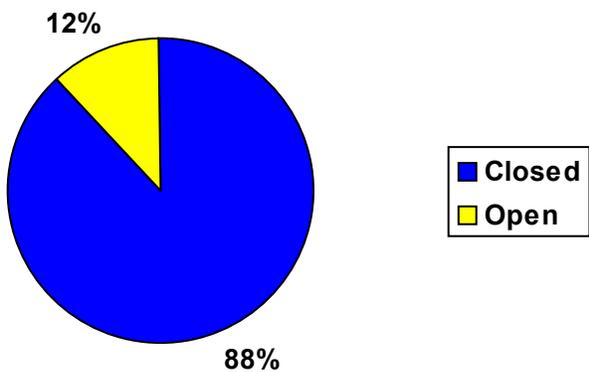


Name	Number of Cases
311	72
SW&R	235
User Self Report	200

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



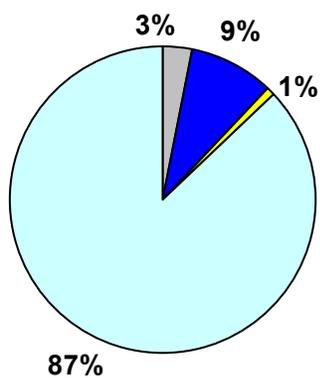
Status	Count
Closed	446
Open	61

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

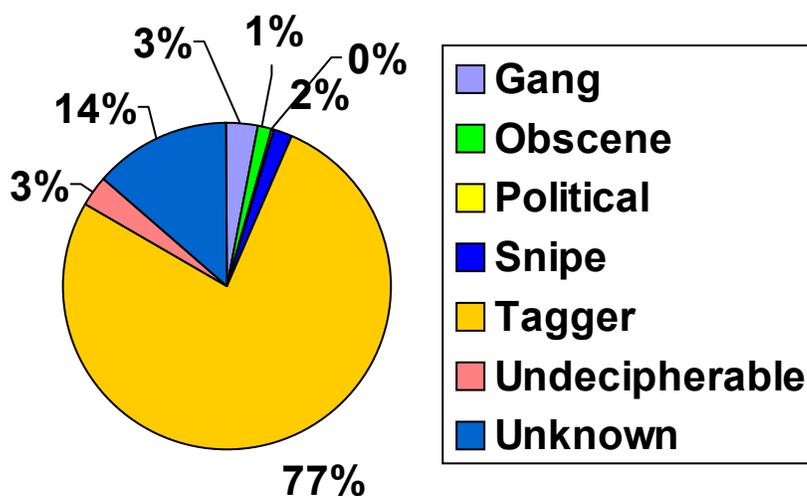
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	198	86.84%
PW - Bridge	20	8.77%
Other	7	3.07%
PW - Traffic	3	1.32%

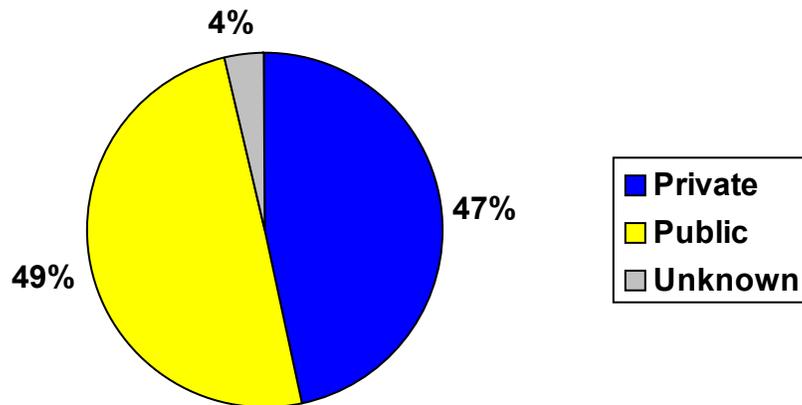
Graffiti Type Summary



Type	Case Count
Gang	16
Obscene	7
Political	1
Snipe	10
Tagger	388
Indecipherable	16
Unknown	69
Total	507

Property Type for All Cases:

Public or Private Property



Property	Count
Private	236
Public	253
Unknown	18

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	87	2
Photo Taken	225	2
Updated/Notice Sent	223	4
Letter Sent	58	3
Compliance Check	155	12
Normal Abatement	135	3
Blitz Abatement	93	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	61	81
Abated	0	228
Already Removed	0	130
graffitiduplicate	0	3
graffitiunenforceable	0	4
Total	61	446
Grand Total	507	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	2	2
Aspen	0	1	1
CPED	0	1	1
Inspections	0	3	3
LRT	0	1	1
Minneapolis Park Board	0	4	4
Minneapolis Property Services	0	2	2
Minneapolis Public Schools	0	2	2
MJV Services	37	116	153
MNDOT	0	3	3
PW - Bridge	0	24	24
PW - Solid Waste and Recycling	19	224	243
PW - Traffic	0	7	7
Randy's Sanitation	0	1	1
U.S. Bench Company	0	2	2
Universal Outdoor Advertising	0	3	3
Unknown	5	50	55
Total	61	446	507

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Prospect Park - East River	9	30
Whittier	5	27
Lowry Hill East	4	24
Central	3	15
Como	3	14
Logan Park	3	15
Nicollet Island - East Bank	3	3
North Loop	3	2
Lyndale	2	14
Standish	2	1

Neighborhood	Closed	Open
Cedar Riverside	41	1
Prospect Park - East River	30	9
Whittier	27	5
Lowry Hill East	24	4
Longfellow	17	1
Logan Park	15	3
Central	15	3
Marcy Holmes	14	0
Lyndale	14	2
Como	14	3

Top 10 Number of Total Cases

Neighborhood	Cases
Cedar Riverside	42
Prospect Park - East River	39
Whittier	32
Lowry Hill East	28
Longfellow	18
Logan Park	18
Central	18
Como	17
Lyndale	16
Marcy Holmes	14

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	0	0	0	1	0	1
Beltrami	9	0	0	1	0	10
Bottineau	6	0	0	0	0	6
Bryant	1	0	0	0	0	1
Bryn - Mawr	0	0	0	1	0	1
CARAG	3	0	0	1	0	4
Cedar - Isles - Dean	0	0	0	2	0	2
Cedar Riverside	38	0	0	2	2	42
Central	15	1	1	0	1	18
Como	15	0	0	2	0	17
Cooper	11	0	1	0	1	13
Corcoran	5	0	0	1	0	6
Downtown East	5	0	0	0	0	5
Downtown West	7	0	0	0	0	7
East Harriet	9	0	0	1	0	10
East Isles	2	0	0	2	0	4
East Phillips	5	0	0	0	0	5
ECCO	1	0	0	0	0	1
Elliot Park	3	0	0	1	0	4
Ericsson	1	0	0	0	0	1
Folwell	0	0	1	0	0	1
Harrison	0	0	0	1	0	1
Hawthorne	7	0	0	0	2	9
Hiawatha	2	0	0	0	1	3
Holland	3	0	0	4	0	7
Howe	8	0	0	1	1	10
Jordan	1	0	0	0	0	1
Keewaydin	5	0	0	0	0	5
King Field	6	0	0	0	0	6
Linden Hills	1	0	0	1	1	3
Logan Park	12	0	0	5	1	18
Longfellow	13	0	0	3	2	18
Loring Park	2	0	0	1	0	3

Lowry Hill	1	0	0	0	0	1
Lowry Hill East	24	0	2	0	2	28
Lyndale	5	7	0	1	3	16
Marcy Holmes	12	0	0	1	1	14
Marshall Terrace	7	0	0	2	0	9
Mid - City Industrial	2	0	0	0	0	2
Midtown Phillips	6	3	0	0	0	9
Minnehaha	5	0	0	3	0	8
Near - North	3	0	0	1	1	5
Neighborhood Data Missing	1	0	0	1	0	2
Nicollet Island - East Bank	5	0	0	1	0	6
North Loop	4	0	0	1	0	5
Northeast Park	2	0	0	1	0	3
Phillips West	9	1	0	2	1	13
Powderhorn Park	9	1	1	2	0	13
Prospect Park - East River	31	0	0	3	5	39
Seward	12	0	0	0	0	12
Sheridan	4	0	0	0	1	5
St. Anthony East	3	0	0	0	0	3
St. Anthony West	3	0	0	0	1	4
Standish	2	0	0	1	0	3
Steven's Square - Loring H	1	0	0	0	0	1
Tangletown	1	0	0	1	0	2
University of Minnesota	3	0	0	2	0	5
Ventura Village	7	0	0	3	2	12
Webber - Camden	1	0	0	1	0	2
Wenonah	2	0	0	0	0	2
Whittier	22	3	1	3	3	32
Willard - Hay	2	0	0	1	1	4
Windom Park	3	0	0	1	0	4