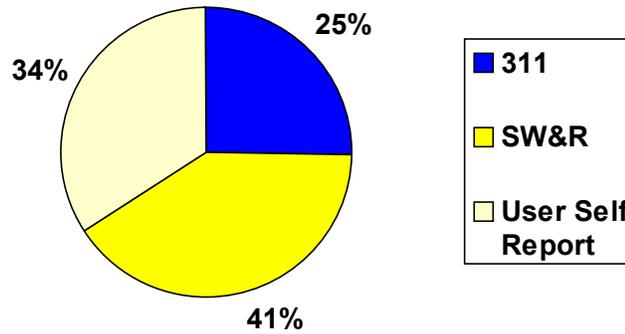




Solid Waste & Recycling Graffiti Summary
3/1/2016 through 3/31/2016

During this time period Solid Waste & Recycling processed 724 graffiti cases.

Graffiti Initial Case Entry

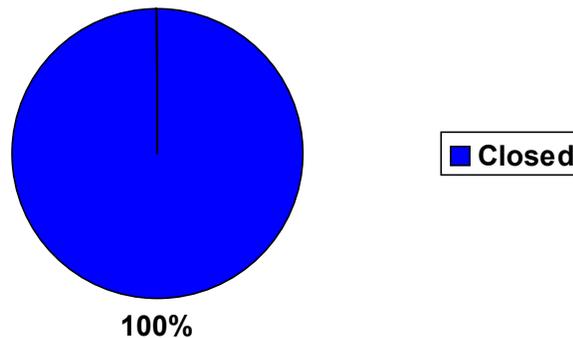


Name	Number of Cases
311	183
SW&R	294
User Self Report	247

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



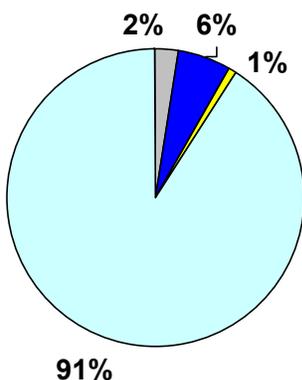
Status	Count
Closed	724

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

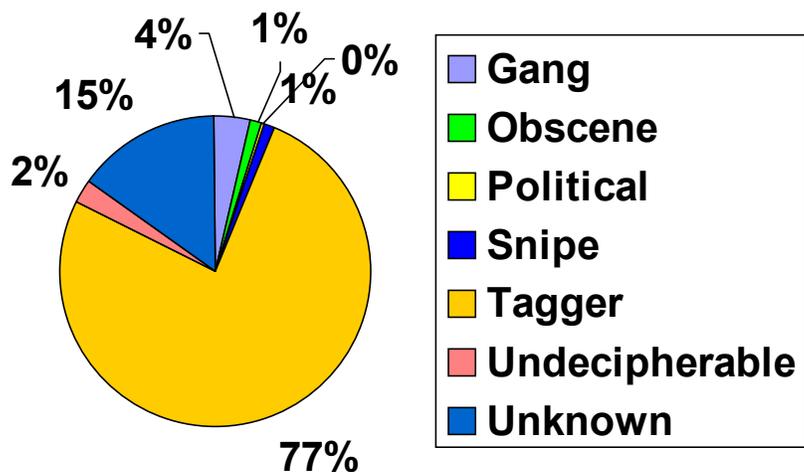
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	375	90.80%
PW - Bridge	24	5.81%
Other	10	2.42%
PW - Traffic	4	0.97%

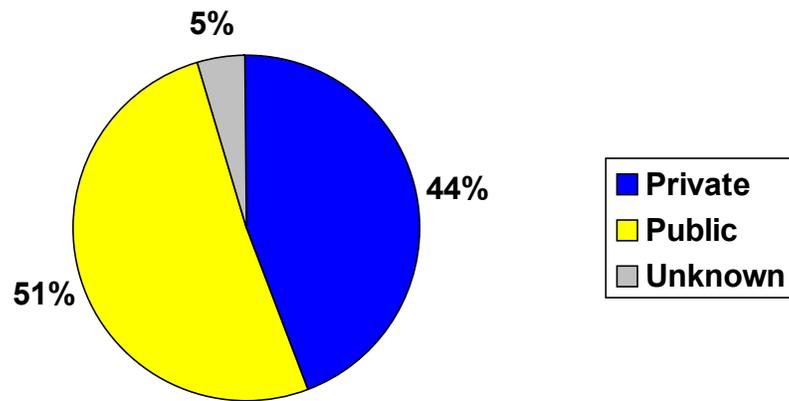
Graffiti Type Summary



Type	Case Count
Gang	29
Obscene	8
Political	2
Snipe	8
Tagger	548
Indecipherable	18
Unknown	111
Total	724

Property Type for All Cases:

Public or Private Property



Property	Count
Private	320
Public	371
Unknown	33

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	148	1
Photo Taken	372	3
Updated/Notice Sent	365	5
Letter Sent	64	4
Compliance Check	166	12
Normal Abatement	254	4
Blitz Abatement	159	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	0	129
Abated	0	413
Already Removed	0	176
graffitiduplicate	0	1
graffitiunenforceable	0	2
Not Found	0	3
Total	0	724
Grand Total	0	724

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	3	3
Allied Waste	0	2	2
CPED	0	1	1
Hennepin County Maintenance Division	0	1	1
Inspections	0	1	1
LRT	0	1	1
Metro Transit	0	4	4
Minneapolis Park Board	0	16	16
Minneapolis Public Schools	0	1	1
MJV Services	0	161	161
MNDOT	0	2	2
PW - Bridge	0	33	33
PW - Solid Waste and Recycling	0	398	398
PW - Traffic	0	7	7
U.S. Bench Company	0	9	9
Universal Outdoor Advertising	0	1	1
Unknown	0	82	82
Waste Management	0	1	1
Total	0	724	724

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Steven's Square - Loring	0	13
Tangletown	0	2
University of Minnesota	0	17
Ventura Village	0	17
Webber - Camden	0	6
Wenonah	0	5
Whittier	0	38
Willard - Hay	0	2
Windom	0	3
Windom Park	0	2

Neighborhood	Closed	Open
Marcy Holmes	41	0
Whittier	38	0
Powderhorn Park	33	0
Holland	31	0
Lowry Hill East	29	0
Loring Park	27	0
Minnehaha	24	0
Cedar Riverside	24	0
Como	23	0
Seward	21	0

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	41
Whittier	38
Powderhorn Park	33
Holland	31
Lowry Hill East	29
Loring Park	27
Minnehaha	24
Cedar Riverside	24
Como	23
Seward	21

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	1	0	0	1
Audubon Park	1	0	0	0	0	1
Bancroft	4	1	0	0	0	5
Beltrami	2	0	0	4	0	6
Bottineau	3	0	0	0	0	3
Bryant	1	0	0	1	0	2
Bryn - Mawr	1	0	0	0	0	1
Camden Industrial	2	0	0	0	0	2
CARAG	13	0	0	1	1	15
Cedar - Isles - Dean	0	0	0	1	0	1
Cedar Riverside	16	0	1	4	3	24
Central	8	1	0	0	0	9
Cleveland	1	0	0	0	0	1
Columbia Park	1	0	1	1	0	3
Como	15	0	0	5	3	23
Cooper	11	0	0	8	0	19
Corcoran	9	1	0	1	0	11
Diamond Lake	1	0	0	0	0	1
Downtown East	1	0	0	1	1	3
Downtown West	3	0	0	2	0	5
East Harriet	8	0	0	0	3	11
East Phillips	7	6	0	1	1	15
ECCO	6	0	0	0	1	7
Elliot Park	4	0	0	0	1	5
Ericsson	9	0	0	2	0	11
Field	2	0	0	1	0	3
Fulton	1	0	0	0	0	1
Hale	0	0	0	0	1	1
Harrison	1	0	0	0	0	1
Hawthorne	8	0	0	0	0	8
Hiawatha	10	0	0	0	0	10
Holland	22	1	0	8	0	31
Howe	12	0	0	2	1	15

Jordan	3	0	0	2	0	5
Keewaydin	10	0	0	0	2	12
Kenny	1	0	1	0	0	2
Kenwood	2	0	0	0	0	2
King Field	2	0	0	1	0	3
Lind - Bohanon	1	0	0	1	0	2
Linden Hills	2	0	0	0	0	2
Logan Park	6	0	0	3	0	9
Longfellow	15	0	0	3	0	18
Loring Park	26	0	0	0	1	27
Lowry Hill	11	0	0	0	0	11
Lowry Hill East	22	0	0	7	0	29
Lyndale	2	1	0	2	0	5
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	34	1	0	5	1	41
Marshall Terrace	3	0	0	0	0	3
McKinley	1	0	0	0	0	1
Midtown Phillips	7	9	0	1	0	17
Minnehaha	23	0	0	0	1	24
Morris Park	0	0	0	1	0	1
Near - North	2	0	0	1	0	3
Neighborhood Data Missing	4	0	0	1	0	5
Nicollet Island - East Bank	10	0	0	2	2	14
North Loop	7	0	0	8	0	15
Northeast Park	1	0	0	1	0	2
Northrop	1	0	0	0	0	1
Phillips West	9	2	0	2	1	14
Powderhorn Park	22	6	0	5	0	33
Prospect Park - East River	8	0	0	0	1	9
Regina	2	0	0	0	0	2
Seward	17	0	0	4	0	21
Sheridan	2	0	0	0	0	2
Shingle Creek	0	0	1	0	0	1
St. Anthony East	2	0	0	0	1	3
St. Anthony West	9	0	0	0	0	9

Standish	12	0	0	3	0	15
Steven's Square - Loring H	10	0	2	1	0	13
Tangletown	1	0	0	1	0	2
University of Minnesota	16	0	0	0	1	17
Ventura Village	12	0	1	3	1	17
Webber - Camden	4	0	0	1	1	6
Wenonah	5	0	0	0	0	5
Whittier	32	0	0	3	3	38
Willard - Hay	2	0	0	0	0	2
Windom	3	0	0	0	0	3
Windom Park	0	0	0	2	0	2