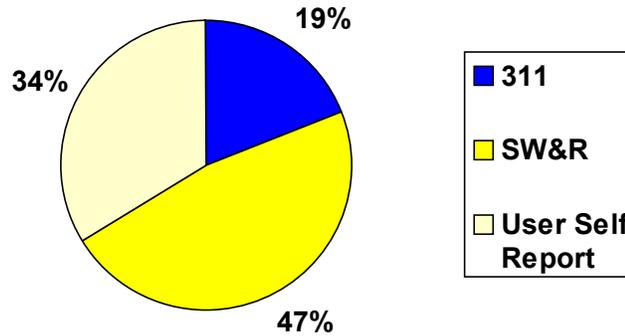




Solid Waste & Recycling Graffiti Summary
4/1/2016 through 4/30/2016

During this time period Solid Waste & Recycling processed 999 graffiti cases.

Graffiti Initial Case Entry

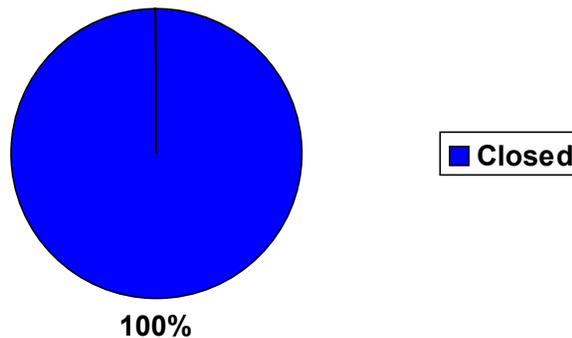


Name	Number of Cases
311	191
SW&R	470
User Self Report	338

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



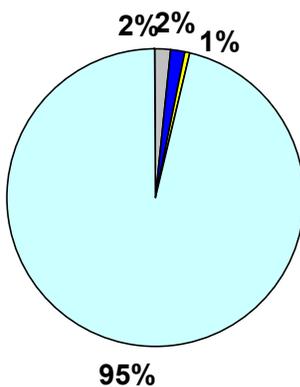
Status	Count
Closed	999

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

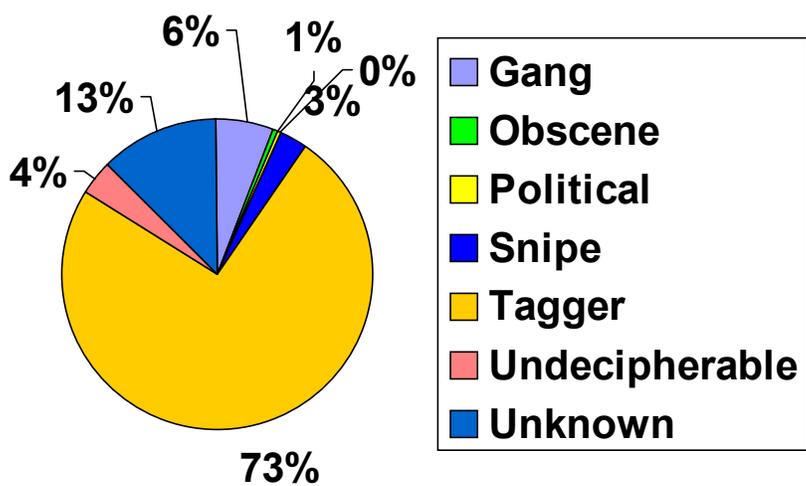
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	628	96.02%
PW - Bridge	12	1.83%
Other	10	1.53%
PW - Traffic	4	0.61%

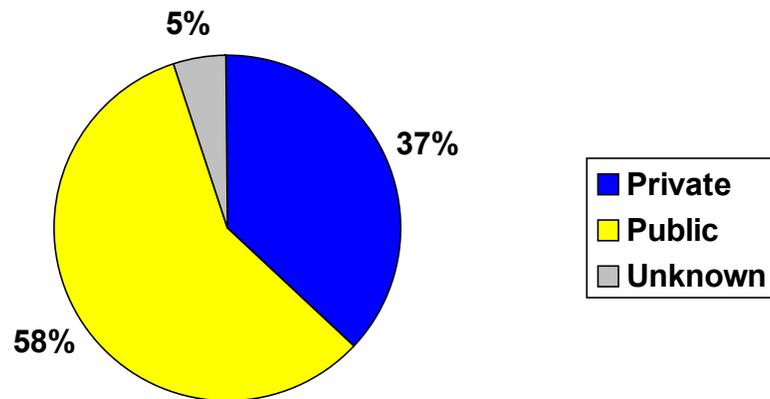
Graffiti Type Summary



Type	Case Count
Gang	62
Obscene	5
Political	2
Snipe	29
Tagger	741
Indecipherable	35
Unknown	125
Total	999

Property Type for All Cases:

Public or Private Property



Property	Count
Private	368
Public	580
Unknown	51

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	245	3
Photo Taken	440	5
Updated/Notice Sent	440	7
Letter Sent	76	4
Compliance Check	186	12
Normal Abatement	349	7
Blitz Abatement	305	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	0	129
Abated	0	654
Already Removed	0	201
graffitiunenforceable	0	5
Not Found	0	10
Total	0	999
Grand Total		999

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	5	5
Allied Waste	0	3	3
CPED	0	2	2
Inspections	0	1	1
Metro Transit	0	6	6
Minneapolis Park Board	0	7	7
Minneapolis Property Services	0	1	1
Minnesota Commercial Railway Company	0	1	1
MJV Services	0	46	46
MNDOT	0	3	3
Public Works - Streets	0	1	1
PW - Bridge	0	20	20
PW - Solid Waste and Recycling	0	788	788
PW - Traffic	0	10	10
U.S. Bench Company	0	5	5
Unknown	0	97	97
Waste Management	0	3	3
Total	0	999	999

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
University of Minnesota	0	23
Ventura Village	0	20
Victory	0	1
Waite Park	0	1
Webber - Camden	0	3
Wenonah	0	6
Whittier	0	165
Willard - Hay	0	7
Windom	0	2
Windom Park	0	2

Neighborhood	Closed	Open
Whittier	165	0
Central	67	0
Powderhorn Park	49	0
East Phillips	41	0
Prospect Park - East River	34	0
Cedar Riverside	33	0
Corcoran	32	0
Seward	30	0
Marcy Holmes	27	0
Phillips West	25	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	165
Central	67
Powderhorn Park	49
East Phillips	41
Prospect Park - East River	34
Cedar Riverside	33
Corcoran	32
Seward	30
Marcy Holmes	27
Phillips West	25

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Bancroft	1	0	0	1	0	2
Beltrami	5	0	1	1	0	7
Bottineau	17	0	0	1	1	19
Bryant	3	1	0	3	1	8
Bryn - Mawr	1	0	0	0	0	1
CARAG	1	0	0	1	1	3
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	29	0	0	4	0	33
Central	35	24	0	5	3	67
Columbia Park	2	0	0	0	0	2
Como	18	0	0	0	1	19
Cooper	2	0	0	3	0	5
Corcoran	21	3	0	7	1	32
Diamond Lake	1	0	0	0	0	1
Downtown East	4	0	0	0	0	4
Downtown West	1	1	0	0	1	3
East Harriet	2	0	0	4	1	7
East Isles	1	0	0	0	0	1
East Phillips	30	4	0	6	1	41
ECCO	0	0	0	1	0	1
Elliot Park	2	0	0	0	0	2
Ericsson	1	0	0	1	1	3
Field	0	0	0	3	0	3
Folwell	6	0	0	0	0	6
Fulton	0	0	0	0	1	1
Hale	1	0	0	0	0	1
Harrison	1	0	0	0	0	1
Hawthorne	8	0	0	0	1	9
Hiawatha	20	0	0	2	1	23
Holland	17	0	0	1	3	21
Howe	8	0	0	3	1	12
Jordan	3	0	0	0	0	3
Keewaydin	3	0	0	0	0	3

Kenwood	3	0	0	0	0	3
King Field	4	1	0	3	1	9
Lind - Bohanon	1	0	1	1	0	3
Linden Hills	1	0	0	0	0	1
Logan Park	4	0	0	0	2	6
Longfellow	8	0	0	1	0	9
Loring Park	10	0	0	0	4	14
Lowry Hill	8	0	0	0	0	8
Lowry Hill East	6	0	0	1	1	8
Lyndale	12	0	0	2	0	14
Lynnhurst	0	0	0	0	1	1
Marcy Holmes	23	0	0	2	2	27
Marshall Terrace	5	0	0	0	2	7
McKinley	9	0	0	2	1	12
Mid - City Industrial	2	0	0	1	0	3
Midtown Phillips	9	1	0	3	5	18
Minnehaha	4	0	0	0	0	4
Near - North	15	0	0	2	1	18
Neighborhood Data Missing	3	0	1	0	1	5
Nicollet Island - East Bank	10	1	0	1	0	12
North Loop	11	0	0	3	0	14
Northeast Park	2	0	0	0	0	2
Phillips West	18	3	0	3	1	25
Powderhorn Park	23	16	1	2	7	49
Prospect Park - East River	26	0	0	5	3	34
Regina	1	0	0	0	0	1
Seward	21	0	1	5	3	30
Sheridan	18	0	0	1	3	22
Shingle Creek	0	0	0	1	0	1
St. Anthony East	7	0	0	1	0	8
St. Anthony West	22	0	0	0	1	23
Standish	14	1	0	3	0	18
Steven's Square - Loring H	5	0	0	0	2	7
Sumner - Glenwood	1	0	0	0	0	1
Tangletown	4	0	0	1	2	7

University of Minnesota	14	0	0	5	4	23
Ventura Village	19	0	0	1	0	20
Victory	0	0	0	1	0	1
Waite Park	0	0	0	0	1	1
Webber - Camden	3	0	0	0	0	3
Wenonah	5	0	0	1	0	6
Whittier	141	5	0	9	10	165
Willard - Hay	2	1	0	3	1	7
Windom	1	0	0	0	1	2
Windom Park	1	0	0	1	0	2