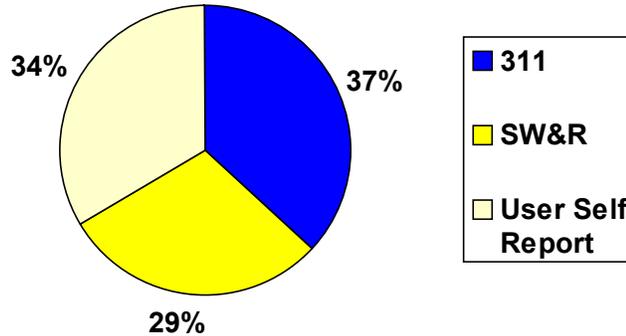




**Solid Waste & Recycling Graffiti Summary**  
**5/1/2016 through 5/31/2016**

During this time period Solid Waste & Recycling processed 723 graffiti cases.

**Graffiti Initial Case Entry**

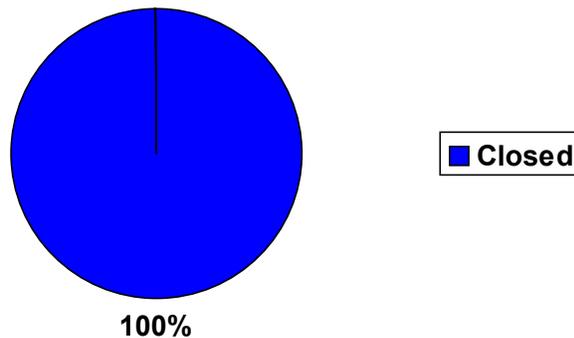


Name	Number of Cases
311	268
SW&R	212
User Self Report	243

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



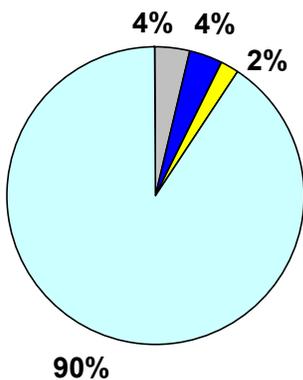
Status	Count
Closed	723

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

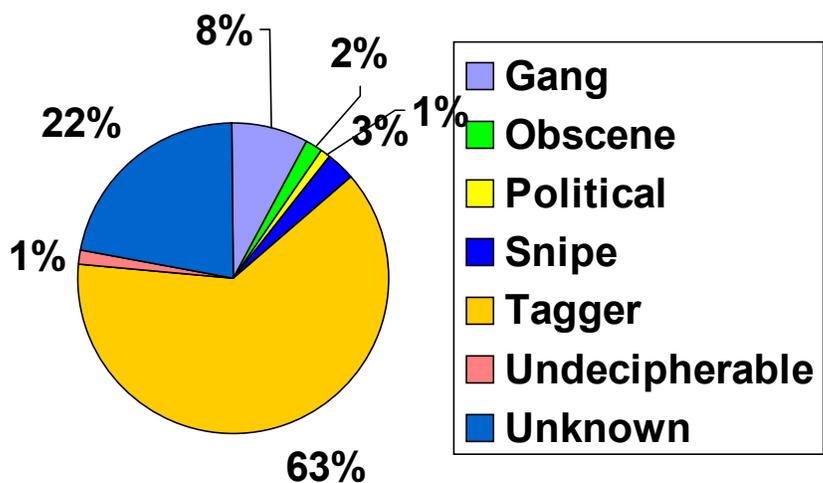
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	374	90.56%
Other	16	3.87%
PW - Bridge	15	3.63%
PW - Traffic	8	1.94%

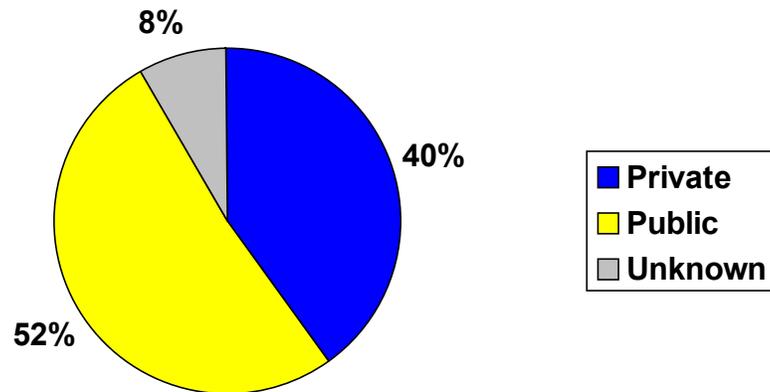
## Graffiti Type Summary



Type	Case Count
Gang	58
Obscene	13
Political	8
Snipe	21
Tagger	453
Indecipherable	10
Unknown	160
<b>Total</b>	<b>723</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	290
Public	373
Unknown	60

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	195	1
Photo Taken	412	5
Updated/Notice Sent	396	7
Letter Sent	82	4
Compliance Check	111	13
Normal Abatement	267	8
Blitz Abatement	146	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	0	133
Abated	0	413
Already Removed	0	166
graffitiunenforceable	0	3
Not Found	0	8
<b>Total</b>	<b>0</b>	<b>723</b>
<b>Grand Total</b>		<b>723</b>

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	5	5
Dick's Sanitation	0	1	1
Inspections	0	5	5
Metro Transit	0	2	2
Minneapolis Park Board	0	17	17
Minneapolis Property Services	0	1	1
MJV Services	0	11	11
MNDOT	0	1	1
PW - Bridge	0	25	25
PW - Solid Waste and Recycling	0	508	508
PW - Traffic	0	15	15
Randy's Sanitation	0	1	1
U.S. Bench Company	0	2	2
Unknown	0	128	128
Waste Management	0	1	1
<b>Total</b>	<b>0</b>	<b>723</b>	<b>723</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Tangletown	0	5
University of Minnesota	0	18
Ventura Village	0	3
Victory	0	1
Waite Park	0	2
Webber - Camden	0	6
Wenonah	0	1
Whittier	0	43
Willard - Hay	0	1
Windom Park	0	4

Neighborhood	Closed	Open
Whittier	43	0
Midtown Phillips	41	0
Central	39	0
Steven's Square - Loring	38	0
Sheridan	38	0
East Phillips	37	0
Cedar Riverside	36	0
Holland	26	0
Marcy Holmes	25	0
Powderhorn Park	24	0

**Top 10 Number of Total Cases**

Neighborhood	Cases
Whittier	43
Midtown Phillips	41
Central	39
Steven's Square - Loring	38
Sheridan	38
East Phillips	37
Cedar Riverside	36
Holland	26
Marcy Holmes	25
Powderhorn Park	24

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	1	0	1
Bancroft	0	1	0	0	0	1
Beltrami	2	0	0	1	0	3
Bottineau	14	0	0	1	0	15
Bryant	1	4	0	0	0	5
Bryn - Mawr	2	0	0	2	0	4
CARAG	6	0	0	3	0	9
Cedar - Isles - Dean	1	0	0	1	1	3
Cedar Riverside	28	0	1	2	5	36
Central	23	9	0	6	1	39
Columbia Park	5	0	0	0	1	6
Como	10	0	0	3	0	13
Cooper	5	1	2	4	0	12
Corcoran	1	5	0	2	0	8
Downtown East	2	0	0	0	0	2
Downtown West	5	0	0	0	1	6
East Harriet	7	0	0	3	0	10
East Isles	1	0	0	0	1	2
East Phillips	20	4	0	10	3	37
ECCO	1	0	0	0	1	2
Elliot Park	4	0	0	2	1	7
Ericsson	5	0	0	3	0	8
Folwell	0	0	0	1	0	1
Fulton	0	0	0	0	1	1
Hawthorne	1	0	0	0	0	1
Hiawatha	13	0	1	2	1	17
Holland	22	0	0	2	2	26
Howe	1	1	0	2	1	5
Jordan	1	4	2	2	1	10
Keewaydin	1	0	0	1	0	2
King Field	2	0	1	4	1	8
Logan Park	8	0	0	2	0	10
Longfellow	7	2	0	9	1	19

Loring Park	14	0	0	6	2	22
Lowry Hill	4	0	0	1	0	5
Lowry Hill East	9	0	1	0	3	13
Lyndale	7	0	0	1	0	8
Marcy Holmes	22	0	0	2	1	25
Marshall Terrace	3	0	0	1	0	4
Mid - City Industrial	2	0	0	0	0	2
Midtown Phillips	14	16	2	9	0	41
Minnehaha	2	0	0	0	0	2
Near - North	3	0	0	2	0	5
Neighborhood Data Missing	6	0	0	3	0	9
Nicollet Island - East Bank	2	0	0	1	0	3
North Loop	3	0	0	0	0	3
Northeast Park	1	0	0	1	0	2
Page	1	0	0	0	0	1
Phillips West	5	1	0	6	1	13
Powderhorn Park	4	9	0	8	3	24
Prospect Park - East River	20	0	1	0	1	22
Regina	1	0	0	0	0	1
Seward	7	0	1	2	0	10
Sheridan	31	0	0	0	7	38
St. Anthony East	2	0	0	0	0	2
St. Anthony West	5	0	0	0	0	5
Standish	6	0	0	5	1	12
Steven's Square - Loring H	26	0	0	10	2	38
Tangletown	2	0	0	3	0	5
University of Minnesota	17	0	0	1	0	18
Ventura Village	3	0	0	0	0	3
Victory	0	0	0	1	0	1
Waite Park	2	0	0	0	0	2
Webber - Camden	3	1	0	2	0	6
Wenonah	1	0	0	0	0	1
Whittier	23	0	0	18	2	43
Willard - Hay	0	0	1	0	0	1
Windom Park	3	0	0	1	0	4