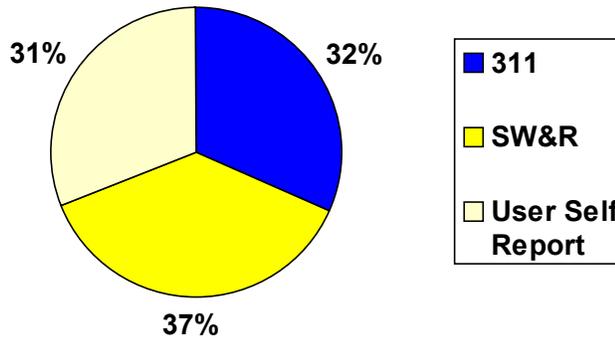




Solid Waste & Recycling Graffiti Summary
6/1/2016 through 6/30/2016

During this time period Solid Waste & Recycling processed 775 graffiti cases.

Graffiti Initial Case Entry

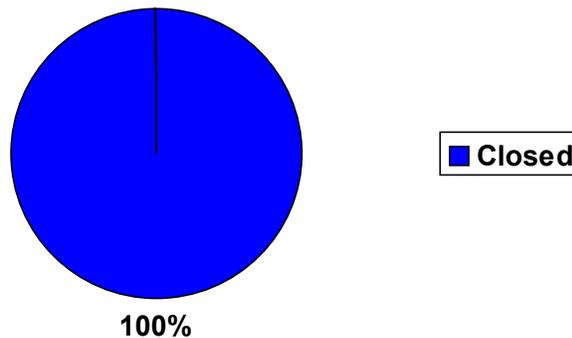


Name	Number of Cases
311	245
SW&R	288
User Self Report	242

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



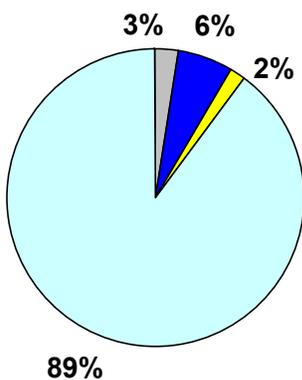
Status	Count
Closed	775

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

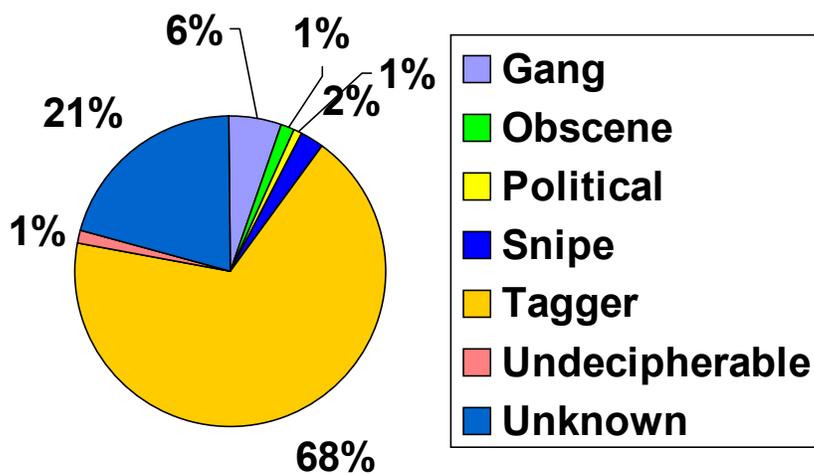
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	411	89.74%
PW - Bridge	28	6.11%
Other	12	2.62%
PW - Traffic	7	1.53%

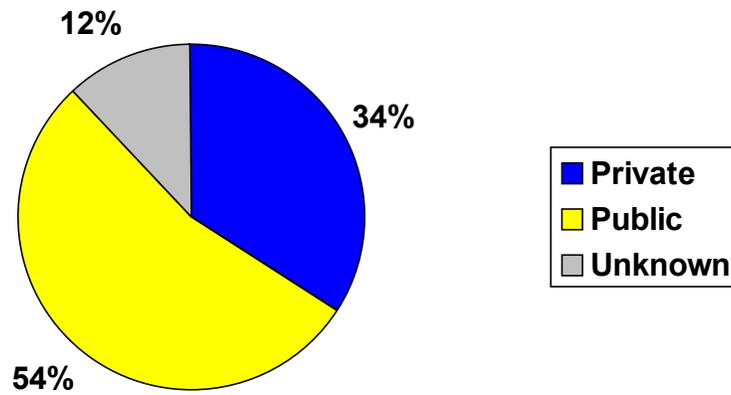
Graffiti Type Summary



Type	Case Count
Gang	43
Obscene	10
Political	8
Snipe	19
Tagger	522
Indecipherable	11
Unknown	162
Total	775

Property Type for All Cases:

Public or Private Property



Property	Count
Private	265
Public	418
Unknown	92

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	193	2
Photo Taken	379	4
Updated/Notice Sent	368	7
Letter Sent	64	4
Compliance Check	128	12
Normal Abatement	274	6
Blitz Abatement	184	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	0	135
Abated	0	458
Already Removed	0	162
graffitiunenforceable	0	6
Not Found	0	14
Total	0	775
Grand Total		775

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
Allied Waste	0	1	1
CPED	0	1	1
Inspections	0	1	1
LRT	0	2	2
Metro Transit	0	2	2
Minneapolis Park Board	0	13	13
Minneapolis Property Services	0	3	3
MNDOT	0	5	5
Public Works - Streets	0	2	2
PW - Bridge	0	45	45
PW - Solid Waste and Recycling	0	565	565
PW - Traffic	0	10	10
U.S. Bench Company	0	5	5
Unknown	0	118	118
Waste Management	0	1	1
Total	0	775	775

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Standish	0	11
Steven's Square - Loring	0	25
Sumner - Glenwood	0	1
Tangletown	0	13
University of Minnesota	0	4
Ventura Village	0	7
Webber - Camden	0	5
Wenonah	0	5
Whittier	0	38
Willard - Hay	0	4

Neighborhood	Closed	Open
Loring Park	41	0
Powderhorn Park	40	0
Whittier	38	0
Holland	35	0
Marcy Holmes	33	0
Logan Park	31	0
Cedar Riverside	29	0
Steven's Square - Loring	25	0
Como	25	0
East Phillips	24	0

Top 10 Number of Total Cases

Neighborhood	Cases
Loring Park	41
Powderhorn Park	40
Whittier	38
Holland	35
Marcy Holmes	33
Logan Park	31
Cedar Riverside	29
Steven's Square - Loring	25
Como	25
East Phillips	24

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	3	0	3
Bancroft	2	0	0	0	0	2
Beltrami	5	0	0	0	0	5
Bottineau	2	0	0	0	0	2
Bryant	1	11	0	3	0	15
Bryn - Mawr	4	0	0	3	1	8
Camden Industrial	0	0	0	2	0	2
CARAG	3	0	0	0	0	3
Cedar Riverside	22	0	1	2	4	29
Central	10	1	0	4	1	16
Cleveland	0	0	0	0	1	1
Columbia Park	3	0	0	0	0	3
Como	15	0	1	8	1	25
Cooper	7	0	0	1	2	10
Corcoran	15	3	0	2	1	21
Diamond Lake	1	0	1	2	0	4
Downtown East	4	0	1	0	0	5
Downtown West	2	0	0	1	0	3
East Harriet	3	0	0	1	1	5
East Isles	2	1	0	0	0	3
East Phillips	19	4	0	1	0	24
ECCO	1	0	0	0	0	1
Elliot Park	15	0	0	4	0	19
Ericsson	5	0	0	1	0	6
Field	2	0	0	1	0	3
Folwell	1	0	0	0	0	1
Fulton	0	0	0	0	1	1
Hale	0	0	0	1	0	1
Harrison	2	0	0	0	0	2
Hawthorne	2	0	0	0	0	2
Hiawatha	4	0	1	0	0	5
Holland	22	1	0	10	2	35
Howe	7	0	0	3	1	11

Jordan	0	0	0	0	2	2
Keewaydin	8	0	0	3	1	12
Kenny	0	0	0	2	0	2
Kenwood	2	0	0	3	0	5
King Field	13	0	0	3	0	16
Lind - Bohanon	2	0	0	0	0	2
Linden Hills	8	0	0	2	1	11
Logan Park	26	0	0	5	0	31
Longfellow	5	0	1	6	1	13
Loring Park	33	0	0	5	3	41
Lowry Hill	8	0	0	0	0	8
Lowry Hill East	8	0	0	3	0	11
Lyndale	10	0	1	3	2	16
Lynnhurst	3	0	0	2	0	5
Marcy Holmes	27	0	0	4	2	33
Marshall Terrace	2	0	0	0	0	2
McKinley	0	0	0	1	0	1
Mid - City Industrial	1	0	0	0	0	1
Midtown Phillips	3	8	0	4	0	15
Minnehaha	2	0	0	3	0	5
Morris Park	2	0	0	0	0	2
Near - North	3	0	0	0	0	3
Neighborhood Data Missing	4	0	0	1	1	6
Nicollet Island - East Bank	14	0	0	1	2	17
North Loop	5	0	1	0	0	6
Phillips West	7	3	0	4	2	16
Powderhorn Park	23	9	1	5	2	40
Prospect Park - East River	10	0	0	3	0	13
Regina	2	0	0	1	1	4
Seward	18	0	0	2	1	21
Sheridan	11	0	0	2	1	14
St. Anthony East	3	0	0	0	0	3
St. Anthony West	9	0	0	0	0	9
Standish	10	0	0	1	0	11
Steven's Square - Loring H	18	0	0	4	3	25

Sumner - Glenwood	1	0	0	0	0	1
Tangletown	3	0	0	9	1	13
University of Minnesota	1	0	0	3	0	4
Ventura Village	5	0	0	1	1	7
Webber - Camden	0	1	0	3	1	5
Wenonah	3	1	0	1	0	5
Whittier	25	0	1	7	5	38
Willard - Hay	3	0	0	1	0	4