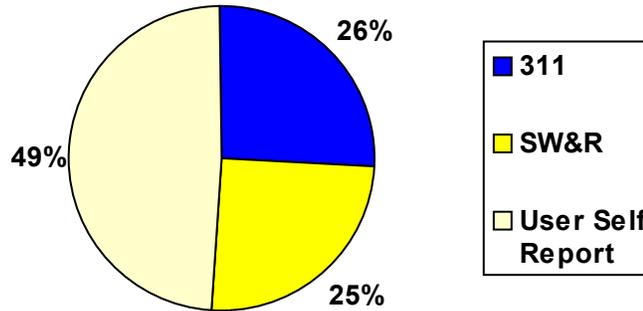




**Solid Waste & Recycling Graffiti Summary**  
**8/1/2016 through 8/31/2016**

During this time period Solid Waste & Recycling processed 753 graffiti cases.

**Graffiti Initial Case Entry**

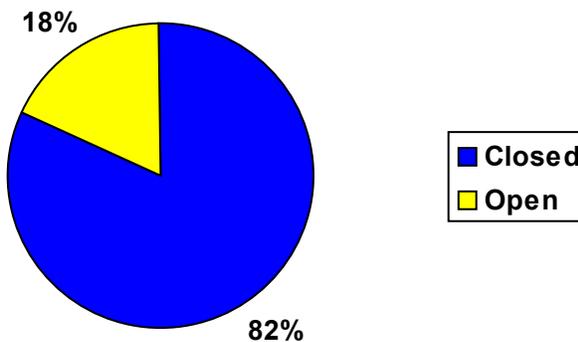


Name	Number of Cases
311	196
SW&R	186
User Self Report	371

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



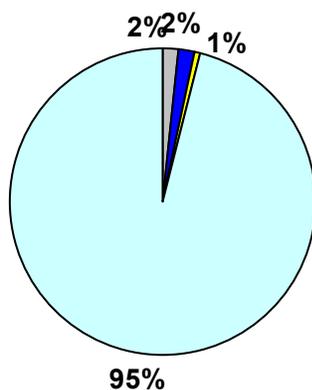
Status	Count
Closed	615
Open	138

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

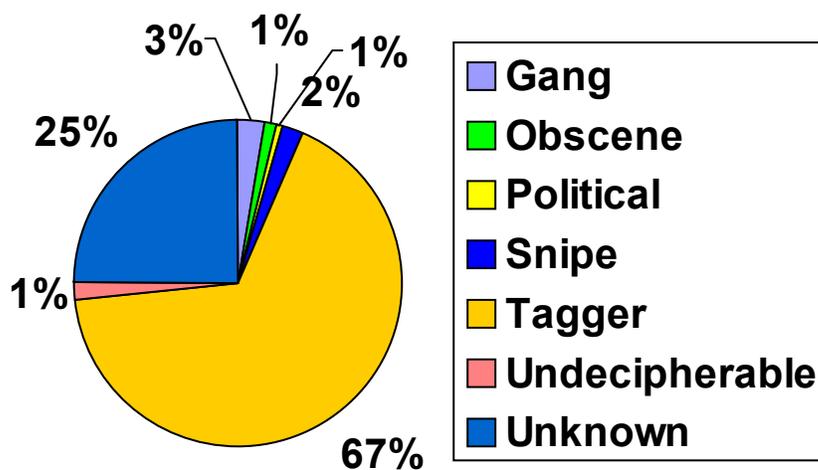
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	385	96.25%
Other	7	1.75%
PW - Bridge	6	1.50%
PW - Traffic	2	0.50%

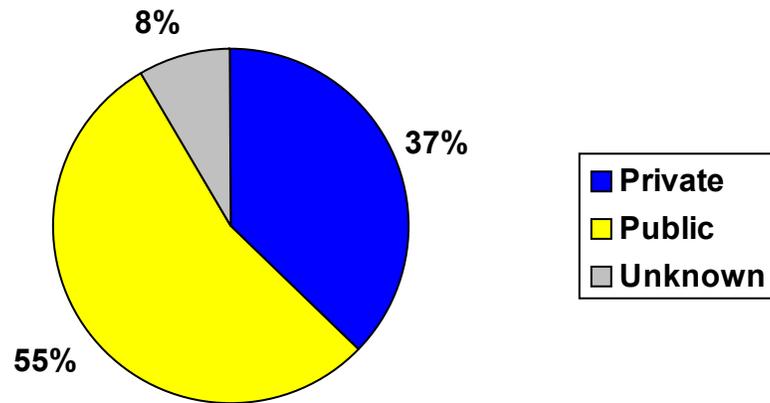
### Graffiti Type Summary



Type	Case Count
Gang	20
Obscene	9
Political	4
Snipe	18
Tagger	502
Indecipherable	11
Unknown	189
<b>Total</b>	<b>753</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	281
Public	410
Unknown	62

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	226	1
Photo Taken	411	5
Updated/Notice Sent	395	8
Letter Sent	93	5
Compliance Check	74	13
Normal Abatement	244	7
Blitz Abatement	156	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	137	89
Abated	0	400
Already Removed	0	117
graffitiduplicate	0	1
graffitiunenforceable	0	4
Not Found	1	4
<b>Total</b>	<b>138</b>	<b>615</b>

**Grand Total                    753**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	2	2
Allied Waste	1	0	1
Aspen	0	1	1
Dick's Sanitation	0	1	1
Hennepin County Maintenance Division	0	1	1
LRT	0	4	4
Metro Transit	1	4	5
Minneapolis Park Board	0	10	10
Minneapolis Property Services	0	1	1
MJV Services	0	1	1
MNDOT	0	3	3
PW - Bridge	4	11	15
PW - Solid Waste and Recycling	125	465	590
PW - Traffic	0	3	3
U.S. Bench Company	0	2	2
Universal Outdoor Advertising	0	2	2
Unknown	7	103	110
Waste Management	0	1	1
<b>Total</b>	<b>138</b>	<b>615</b>	<b>753</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Cedar Riverside	12	13
Lowry Hill East	11	17
Marcy Holmes	10	71
Neighborhood Data Missin	8	12
Seward	8	35
Near - North	7	6
Loring Park	6	15
Sheridan	6	12
North Loop	5	25
Nicollet Island - East Bank	4	13

Neighborhood	Closed	Open
Marcy Holmes	71	10
Whittier	39	3
Seward	35	8
Steven's Square - Loring	32	1
North Loop	25	5
Holland	25	3
Como	24	1
Longfellow	20	1
Corcoran	19	0
Lowry Hill East	17	11

**Top 10 Number of Total Cases**

Neighborhood	Cases
Marcy Holmes	81
Seward	43
Whittier	42
Steven's Square - Loring	33
North Loop	30
Lowry Hill East	28
Holland	28
Como	25
Cedar Riverside	25
Longfellow	21

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	4	0	0	0	0	4
Audubon Park	0	1	0	0	0	1
Bancroft	2	3	0	1	0	6
Beltrami	3	0	0	2	0	5
Bottineau	5	0	0	2	0	7
Bryant	1	2	0	2	0	5
Bryn - Mawr	1	0	0	0	0	1
CARAG	4	0	1	3	1	9
Cedar - Isles - Dean	3	0	0	0	0	3
Cedar Riverside	12	0	0	11	2	25
Central	12	0	0	1	0	13
Columbia Park	0	0	0	0	1	1
Como	21	0	0	1	3	25
Cooper	3	0	0	1	0	4
Corcoran	14	2	0	1	2	19
Diamond Lake	1	0	0	0	0	1
Downtown East	4	0	0	2	0	6
Downtown West	4	0	0	2	4	10
East Harriet	1	0	0	1	0	2
East Isles	1	0	0	0	0	1
East Phillips	3	2	0	2	0	7
ECCO	3	0	0	0	0	3
Elliot Park	2	0	0	0	0	2
Ericsson	4	0	0	0	0	4
Field	2	0	0	2	0	4
Folwell	1	0	1	2	0	4
Fulton	2	0	0	1	0	3
Hale	2	0	0	0	0	2
Hawthorne	8	1	1	0	0	10
Hiawatha	2	0	0	6	1	9
Holland	24	0	0	3	1	28
Howe	0	0	2	0	0	2
Jordan	3	0	0	1	0	4

Keewaydin	2	0	0	2	0	4
Kenny	1	0	0	0	0	1
King Field	0	1	0	0	1	2
Linden Hills	0	0	0	2	0	2
Logan Park	3	0	1	3	1	8
Longfellow	16	0	0	5	0	21
Loring Park	11	0	1	9	0	21
Lowry Hill	3	1	0	1	0	5
Lowry Hill East	18	0	0	9	1	28
Lyndale	6	1	0	1	0	8
Lynnhurst	7	0	0	5	1	13
Marcy Holmes	62	0	0	12	7	81
Marshall Terrace	2	0	0	2	0	4
Mid - City Industrial	0	0	0	1	0	1
Midtown Phillips	7	0	0	2	1	10
Minnehaha	2	0	0	2	0	4
Near - North	7	0	0	6	0	13
Neighborhood Data Missing	9	0	0	11	0	20
Nicollet Island - East Bank	16	0	0	1	0	17
North Loop	25	0	0	5	0	30
Northrop	2	0	0	0	2	4
Phillips West	4	0	0	0	0	4
Powderhorn Park	5	2	1	4	1	13
Prospect Park - East River	2	0	0	1	0	3
Regina	0	1	0	5	0	6
Seward	32	0	0	8	3	43
Sheridan	7	1	0	8	2	18
St. Anthony East	2	0	0	1	0	3
St. Anthony West	1	0	0	1	1	3
Standish	15	0	0	3	0	18
Steven's Square - Loring H	23	0	0	5	5	33
Tangletown	6	0	0	3	0	9
University of Minnesota	5	0	0	3	1	9
Ventura Village	3	0	0	2	0	5
Victory	0	0	0	1	0	1

Waite Park	0	0	0	0	1	1
Webber - Camden	5	0	0	2	0	7
Wenonah	3	1	0	1	0	5
Whittier	37	0	1	3	1	42
Windom	1	1	0	1	0	3