

CITY OF MINNEAPOLIS

# City, Ward & Neighborhood Profiles

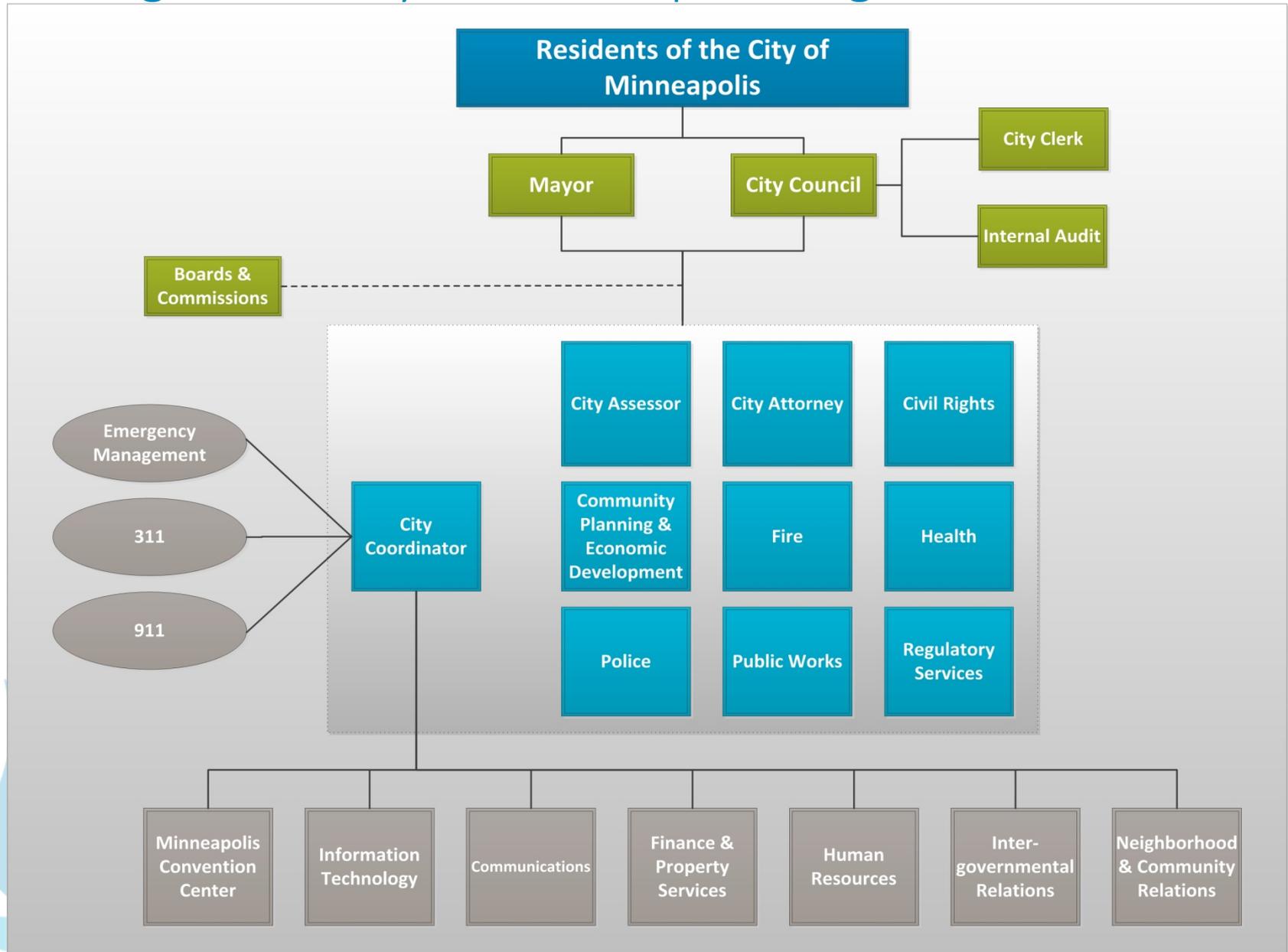
Quinn Carr & Glen Haslerud

# Outline

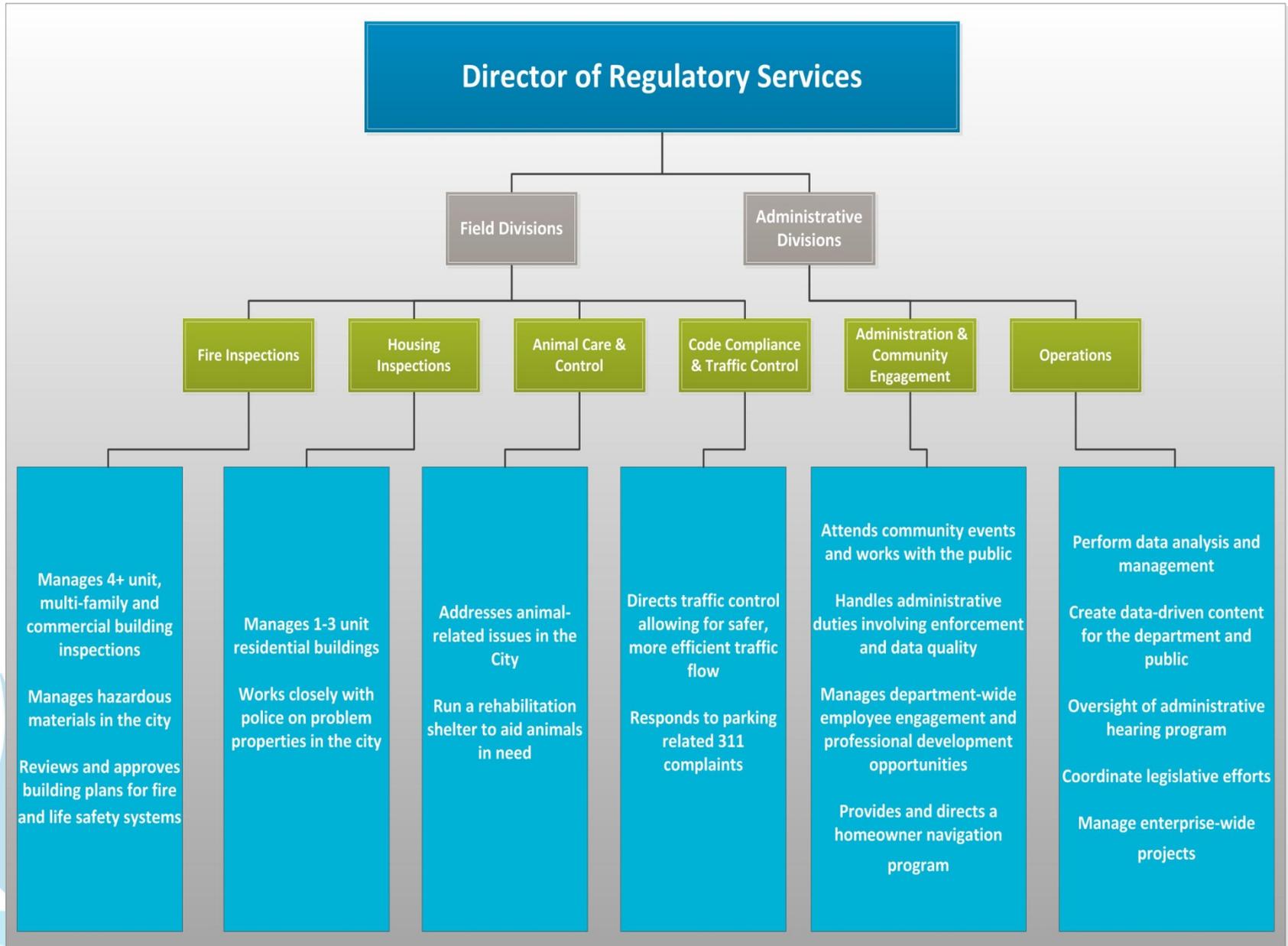
- Background
- Profile Breakdown
  - Datasets
- Purpose
- Profile Growth & Evolution
- Community Feedback



# Background: City of Minneapolis Organizational Chart



# Background: Regulatory Services Organizational Chart



# Background

- In 2014, Regulatory Services aimed to create comprehensive summaries of specific geographic areas of the city with data related to services provided by the department.
- The result was 13 Ward and 87 neighborhood profiles, containing snapshots of what conditions were prevalent in each area based on the data.
- We incorporated demographics and other city-related data from other departments.
- In 2016, these profiles were updated to reflect the current data from 2015.
- Data was compiled from...

# Profile Breakdown

- 311 Service Requests
- Animal Care & Control data
- City Assessor's Land Use data
- Demographic data
- Housing violations data
- Police calls
- Properties with animal, housing and police issues
- Rental License information
- Traffic Control citations
- And mapping the content mentioned above

# Purpose

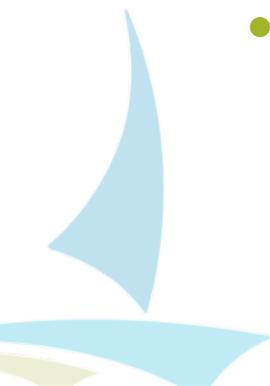
- Renew focus on community engagement and partnership opportunities
  - Define metrics and indicators based on actual expressed need of stakeholders
  - Increase sharing of data externally
- Increase community and enterprise collaborations
- Use of data analysis to assist needs and deploy resources effectively
  - Includes disaggregated data analytics
  - Identifying trends in market that impact neighborhood stability



# Profile Growth and Evolution

*(September 2014 through May 2016)*

- Began with...
  - Need for data visualization at community events and meetings
  - Providing department statistics for Council Members pertaining to their Wards
  - Having consistent metrics to measure internal operations
- Final Outcome
  - Comprehensive, visual, and aesthetically pleasing data available online to the public and the City of Minneapolis enterprise



# Community Feedback

- These profiles were distributed to various entities
  - Council Members
  - Neighborhood Organizations
  - Public events
    - Open streets, University Alliance and general outreach meetings, etc.
- Overall, feedback was positive with minor suggestions for improvements



# At a Glance

CITY OF MINNEAPOLIS

Department of Regulatory Services

2016 Report





Dedicated to strengthening communities by partnering with residents, neighborhoods and businesses to make the city safer, healthier and more inviting for all, Regulatory Services is responsible for Animal Care & Control, Fire Inspections Services, Housing Inspections Services (including the Problem Properties Unit), and Traffic Control.

Data collection, cleaning, and reporting are at the core of Regulatory Services' work, providing us with a strong foundation on which to build its culture of data-driven decision making, transparency, and resident engagement. The Department strengthens the city by:

- Partnering with residents, organizations, and stakeholders;
- Analyzing data to effectively align our activities with the city's strategic priorities, identify trends, and deploy resources; and
- Communicating results in meaningful and understandable ways.

In its second edition, the Ward & Neighborhood Profiles Report demonstrates the Department's commitment to the effective use of analytics in a variety of ways.

- Data is provided at the citywide, ward, and neighborhood level to help readers target their area of interest.
- Summary statistics of data are provided to help readers understand both a standardized performance context and trends.
- Maps reflecting the data are created to help readers visually understand both frequency and geographic impact.

Critically important to our efforts is the commitment of the City of Minneapolis to use performance management as a tool to continuously improve the core services that it provides. The Ward & Neighborhood Profiles Report was made possible through the contributions of many individuals, with Quinn Carr leading the development, design and publications of the report, and Glen Haslerud and Fatuma Qorane assisting in the creation of the maps and narrative.

To learn more about Regulatory Services and view our other reports, please visit <http://www.minneapolismn.gov/regulatoryservices/>

Please do not hesitate to contact us with questions, comments or suggestions for future editions of the report.



Noah Schuchman  
Director  
Regulatory Services

# Glossary



## Change of Ownership (CHOWN) & Conversion

- Change of Ownership refers to a rental licensed property that has changed ownership.
- Conversions refer to properties that have been converted to a rental licensed property.

## Condemned

- Refers to a building that has been deemed unsafe to live in.
- May be condemned when:
  - It is vacant and boarded for more than 60 days
  - It is determined to be unsafe
  - An inspector cites specific hazards
  - It is dilapidated and no specific hazards are cited, but the inspector has assigned the property a score by ordinance qualifying it for condemnation
  - Utilities to it have been discontinued or
  - There is a housing hygiene problem as determined by the Housing Inspections Division.

## Conduct on Premise (COP)

- Refers to the 1991 amendment to the Rental Licensing Ordinance that allows the city to address qualifying incidents of disorderly conduct of tenants and their guests that adversely impacted neighbors.

## Dangerous Dogs

- Domestic animals that have bitten or demonstrated aggression must be investigated to determine if that animal is a threat to the public's safety and should be declared "dangerous".
- Declarations are determined based on the severity of the incident, including serious bites and unprovoked aggressive behavior.

## Illegal Occupancy

- Refers to a situation where properties are not being used for their permitted purposes. This can include illegal or unpermitted over-occupancy, units, basement or attic occupancy, accessory buildings, room size, ceiling height, window size, and basement or attic bedroom remodeling.

## Police Calls

- Refers to all police activity that has occurred at properties in a given ward or neighborhood over the last two years. Several police calls can be associated with one particular incident.
- Police Calls at an intersection, street or area not identified at a specific property are not included.
- Domestic and medical related calls are not included.

## Problem Properties Unit (PPU)

- Refers to the case management team within the Housing Inspection Services

division charged with identifying the City's worst properties and developing an action plan to resolve their issues.

- PPU tracks and manages boarded, vacant, and condemned housing.

## Property

- A property is defined as the unique building with an address. Past reports defined a property as a parcel address but this report is focusing on the unique buildings. There can be several parcel addresses on one building.

## Rental Licenses

- Refers to all rental dwellings and dwelling units, including rented single-family dwellings and rented dwelling units in owner-occupied dwellings, as well as to rented condominiums, rented townhouses and leasehold cooperative dwelling units.
- Certain dwellings are exempt including hotels, convents, monasteries, licensed nursing homes, licensed board and care homes, parsonages, parish houses, manses and rectories, hospitals, public housing; and owner-occupied dwelling units in a cooperative, condominium or townhouse building.

## Tier Rental Licensing

- Refers to the rental license billing system in which every rental licensed property is evaluated annually based on property conditions .
- A designated tier is assigned to the rental license. The rental license bill reflects the tier, with 3 being the highest billed and 1 being the lowest billed.

## Vacant Building Registry

- Refers to the City's Vacant Building Registry, which is a list of all properties that meet the legal criteria for inclusion into the VBR program including:
  - Condemned requiring a code compliance inspection.
  - Unoccupied and unsecured for five days or more.
  - Unoccupied and secured by means other than those normally used in the design of the building for 30 days or more.
  - Unoccupied with multiple housing maintenance, fire or building code violations existing for 30 days or more.
  - Unoccupied more than 365 days with an order having been issued to correct a nuisance condition.
  - A vacant commercial or residential building or structure which is unable to receive a certificate of occupancy due to work stoppage or expired permits.

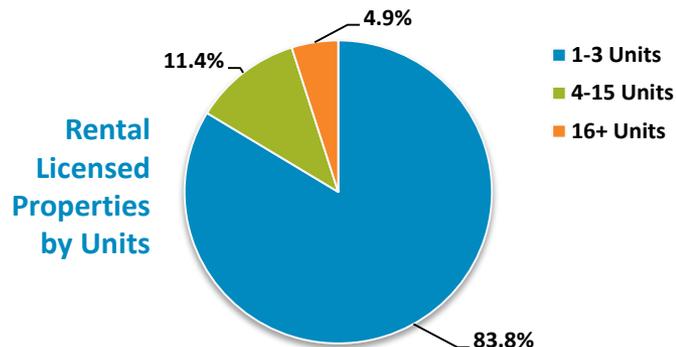
**Search detailed City of Minneapolis Ordinance page:**

[https://www.municode.com/library/mn/minneapolis/codes/code\\_of\\_ordinances](https://www.municode.com/library/mn/minneapolis/codes/code_of_ordinances)

# City of Minneapolis Profile



Land Use Breakdown by Properties		
Land Use	Number	Percentage
Bar, Restaurant, Club, or Entertainment	329	0.3%
Comm. Work Shop	478	0.4%
Common Area	155	0.1%
Garage or Misc. Residential	251	0.2%
*Group Residence	276	0.3%
Ind. Warehouse, Factory	568	0.5%
Institution, School, Church	573	0.5%
Miscellaneous	88	0.1%
*Mixed Comm., Res., Apt.	656	0.6%
*Multi Family Apartment	3,149	3.0%
*Multi Family Residential	11,293	10.6%
Office	998	0.9%
Public Accommodations	41	0.04%
Retail	958	0.9%
*Single -Family Attached Dwelling	3,224	3.0%
*Single-Family Detached Dwelling	75,218	70.7%
Sport or Recreation Facility	176	0.2%
Utility	47	0.04%
Vacant Land	7,536	7.1%
Vehicle Related Use	319	0.3%
<b>Grand Total:</b>	<b>106,333</b>	<b>100.0%</b>



Rental License Information	
Total Rental Licenses	23,868
Properties with Rental Licenses	20,857
Rental Units	91,534
Average Rental Units per Property	4.4
Rentals / Total Residential	9.8%

2015 Conversions and CHOWNS	
Properties with Conversions <sup>1</sup>	968
Properties with CHOWNS <sup>1</sup>	724

Rental Licenses Applicants in Minneapolis		
Residence	Number	Percentage
Minneapolis	11,264	47.2%
St. Paul	830	3.5%
Rest of Minnesota	9,356	39.2%
Out of State	2,320	9.7%
Out of Country	98	0.4%
<b>Grand Total:</b>	<b>23,868</b>	<b>100%</b>

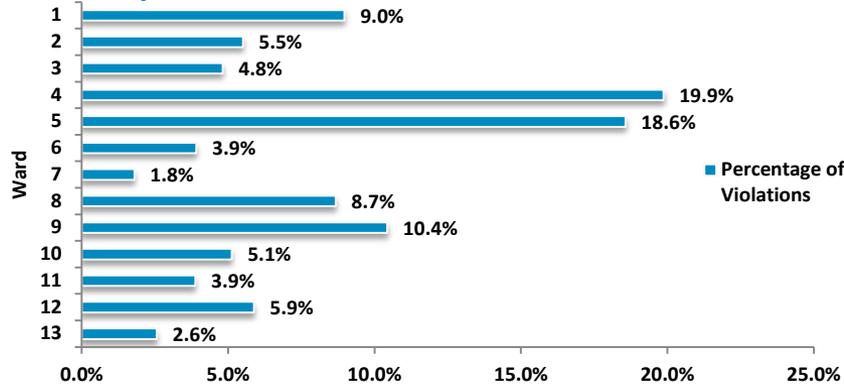
Rental Licensed Properties by Units		
Units	Number	Percentage
1 Unit	11,163	53.5%
2 Units	5,613	26.9%
3 Units	700	3.4%
4-5 Units	1,217	5.8%
6-10 Units	648	3.1%
11-15 Units	503	2.4%
16-20 Units	262	1.3%
21-30 Units	307	1.5%
31+ Units	444	2.1%
<b>Grand Total:</b>	<b>20,857</b>	<b>100.0%</b>

# City of Minneapolis Profile

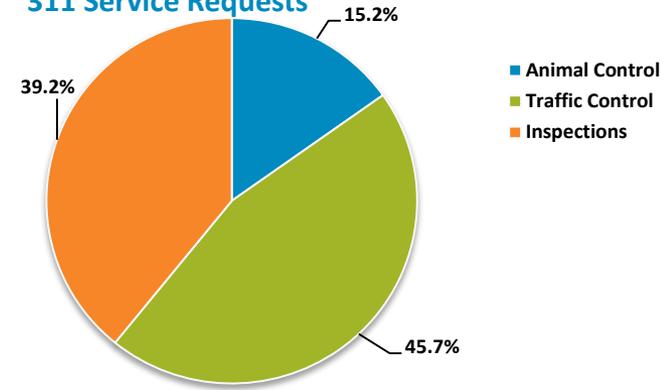


Housing Violations (last two years)					311 Service Requests (2015)					
	All Violations	Exterior Violations	Fire Violations	Interior Violations	Nuisance Violations		Ward Total	Animal Control	Inspections	Traffic Control
<b>Properties:</b>	<b>34,198</b>	6,920	5,099	13,624	25,750	<b>Number:</b>	<b>37,421</b>	5,678	14,659	17,084
<b>Violations:</b>	<b>134,467</b>	22,175	12,417	51,352	48,523	<b>Percentage:</b>	<b>100.0%</b>	15.2%	39.2%	45.7%

Violations by Ward (last 2 years)

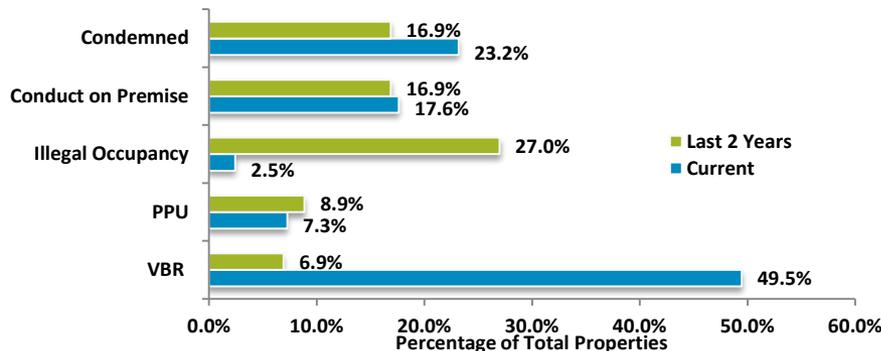


311 Service Requests



Properties with Animal, Housing and Police Issues							Traffic Control Citations (2015)				
	Condemned	Conduct on Premise	Dangerous Dogs	Illegal Occupancy	Total Police Calls <sup>2</sup>	PPU	VBR		Citywide Total	Snow Emergency <sup>3</sup>	Non-Snow Emergency
<b>Current:</b>	255	194	40	27	-	80	544	<b>Number:</b>	<b>233,803</b>	6,235	227,568
<b>Last Two Years:</b>	405	648	-	213	405,319	166	968	<b>Percentage:</b>	<b>100.0%</b>	2.7%	97.3%

Housing and Police Issues



# Demographic Profile



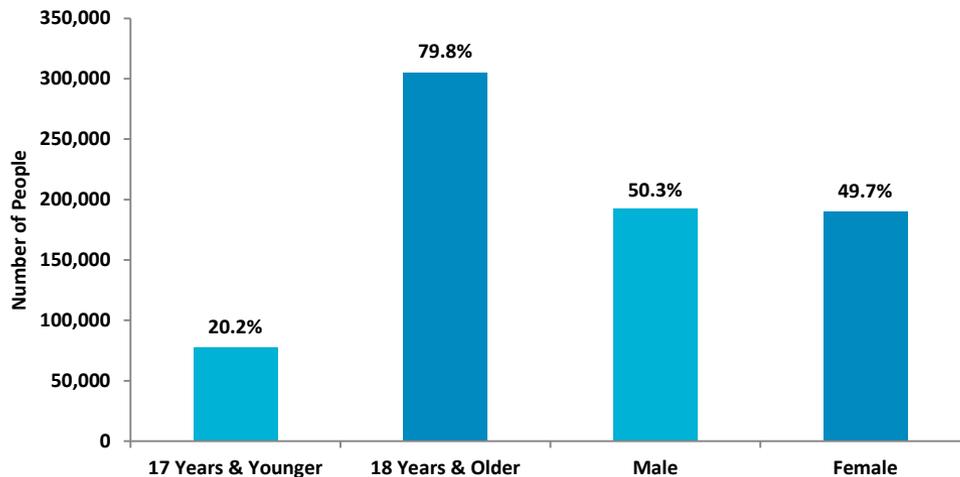
## Population & Language

Data Source:	2010 Census					2009-2013 American Community Survey	
Category:	Population					Language	
	Total Population	17 Years & Younger	18 Years & Older	Male	Female	Speaks only English	Speaks Language other than English
Number:	382,578	77,204	305,374	192,421	190,157	288,251	73,614
Percentage:	100.0%	20.2%	79.8%	50.3%	49.7%	79.70%	20.30%

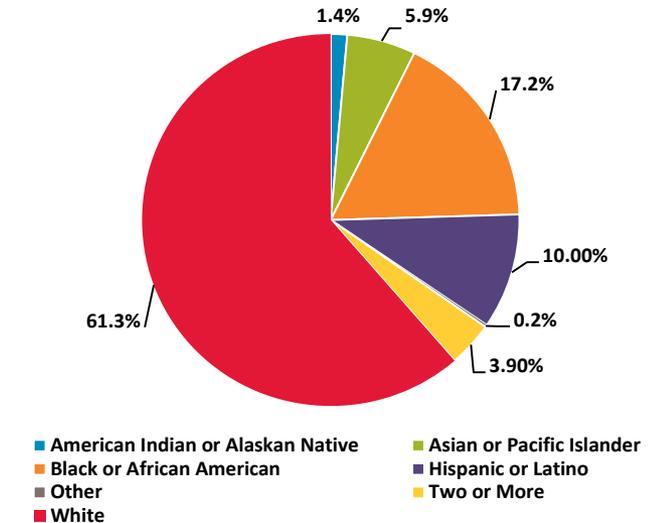
## Race & Ethnicity

Data Source:	2009-2013 American Community Survey								
Category:	Race							Ethnicity	
	American Indian or Alaskan Native	Asian or Pacific Islander	Black or African American	Hispanic or Latino	Other	Two or More	White	Foreign Born	Native Born
Number:	5,286	23,090	67,117	38,886	923	15,325	238,480	59,165	330,078
Percentage:	1.4%	5.9%	17.2%	10.0%	0.2%	3.9%	61.3%	15.20%	84.8%

### Population



### Race



# Demographic Profile



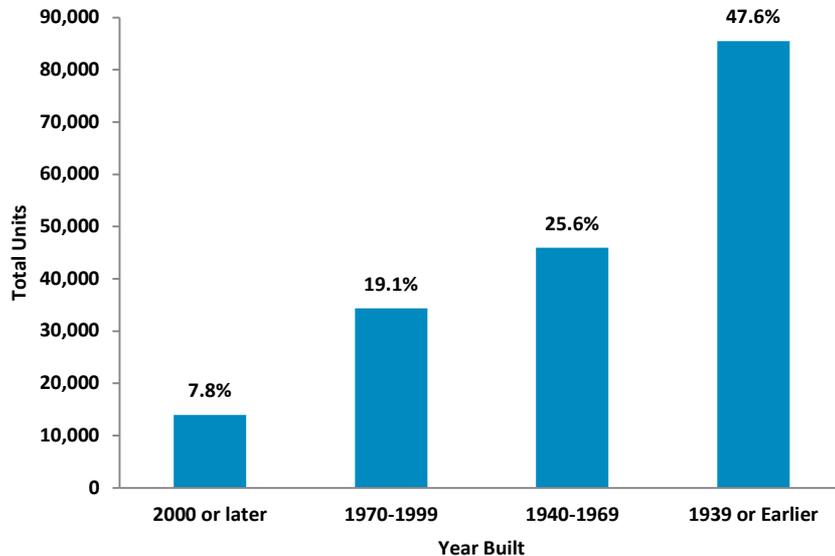
## Housing

Data Source:	2010 Census				2009-2013 American Community Survey				
	Total Housing Units	Occupied Housing Units	Vacant Housing Units	Average Household Size	Units Built: 2000 or later	Units Built: 1970-1999	Units Built: 1940-1969	Units Built: 1939 or Earlier	Total Cost-Burdened Households <sup>4</sup>
<b>Number:</b>	178,273	163,540	14,733	2.3	13,931	34,369	45,957	85,458	65,580
<b>Percentage:</b>	100.0%	91.7%	8.3%	-	7.8%	19.1%	25.6%	47.6%	40.6%

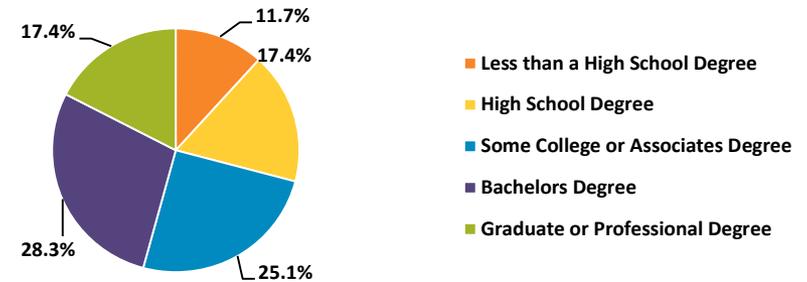
## Education & Household Income

Data Source:	2009-2013 American Community Survey								
	Education					Household Income			
	Less than a High School Degree	High School Degree	Some College or Associates Degree	Bachelors Degree	Graduate or Professional Degree	Less than \$35,000	\$35,000-\$49,999	\$50,000-\$74,999	\$75,000 or More
<b>Number:</b>	29,812	44,373	63,961	71,941	44,269	61,060	21,786	27,268	55,310
<b>Percentage:</b>	11.7%	17.4%	25.1%	28.3%	17.4%	36.9%	13.2%	16.5%	33.4%

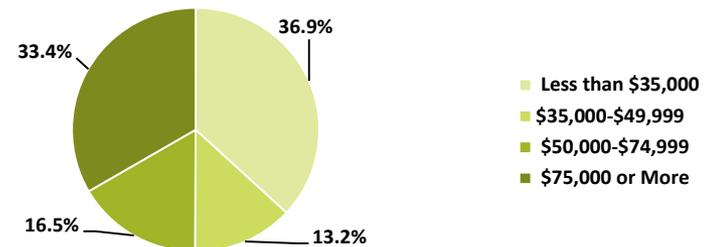
### Age of Housing Units



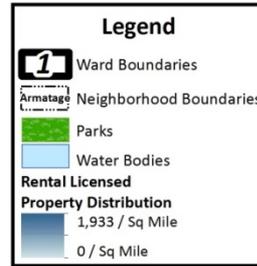
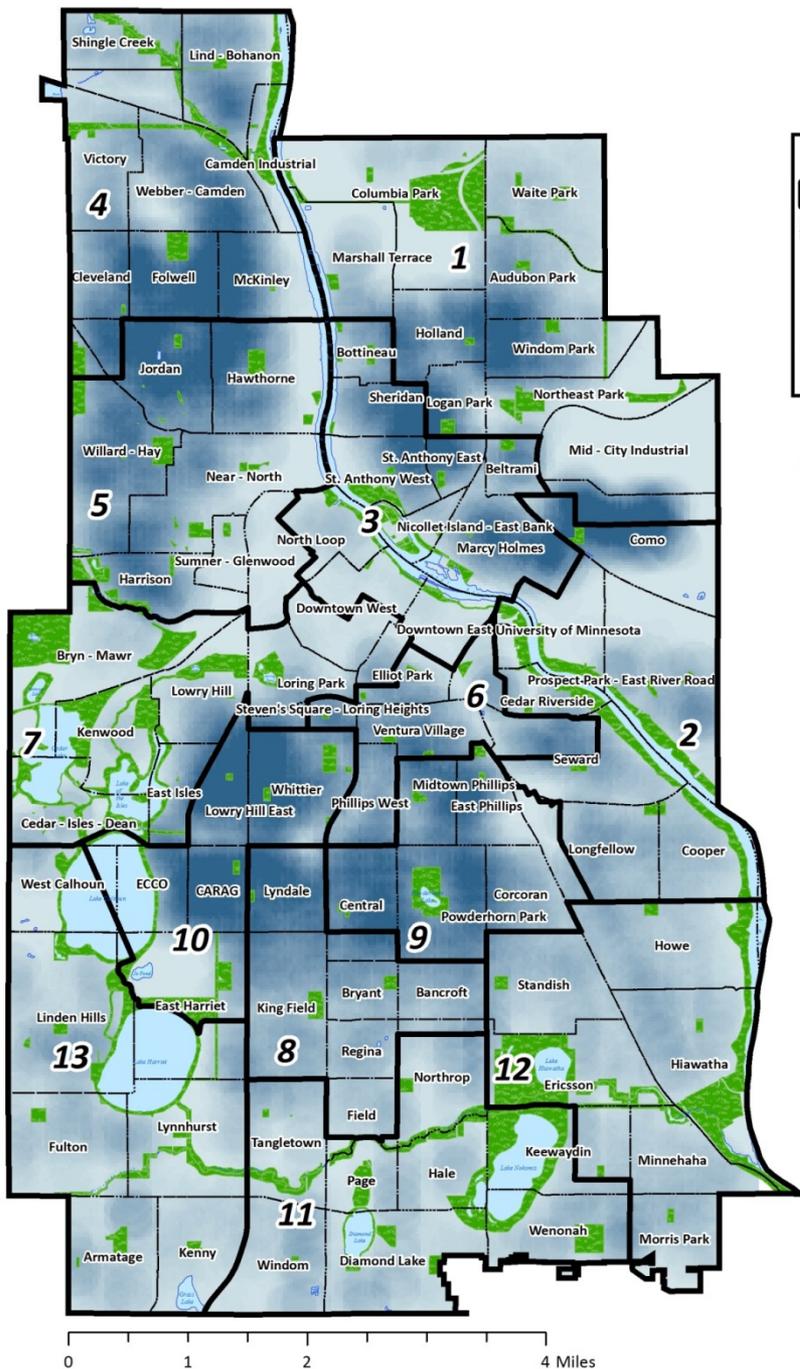
### Education



### Household Income



# Rental Properties

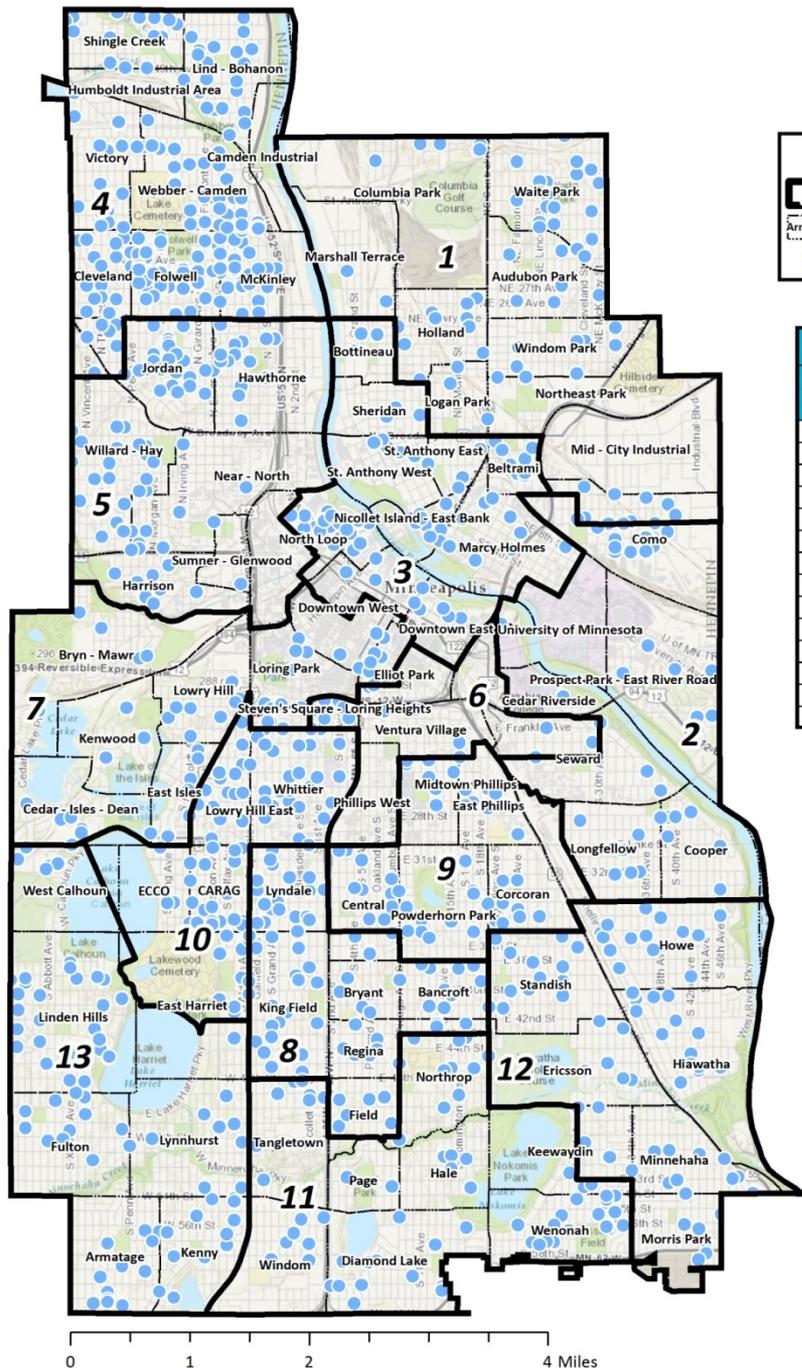


### Summary

Ward	% of Properties	% of Units
1	10.6%	5.1%
2	6.3%	6.3%
3	7.8%	14.0%
4	13.3%	4.1%
5	11.9%	6.0%
6	4.6%	12.4%
7	3.6%	13.9%
8	7.6%	5.1%
9	8.9%	6.1%
10	9.8%	16.5%
11	4.9%	3.4%
12	5.8%	3.3%
13	5.0%	3.8%
<b>Total Properties: 20,857</b>		
<b>Total Units: 91,534</b>		



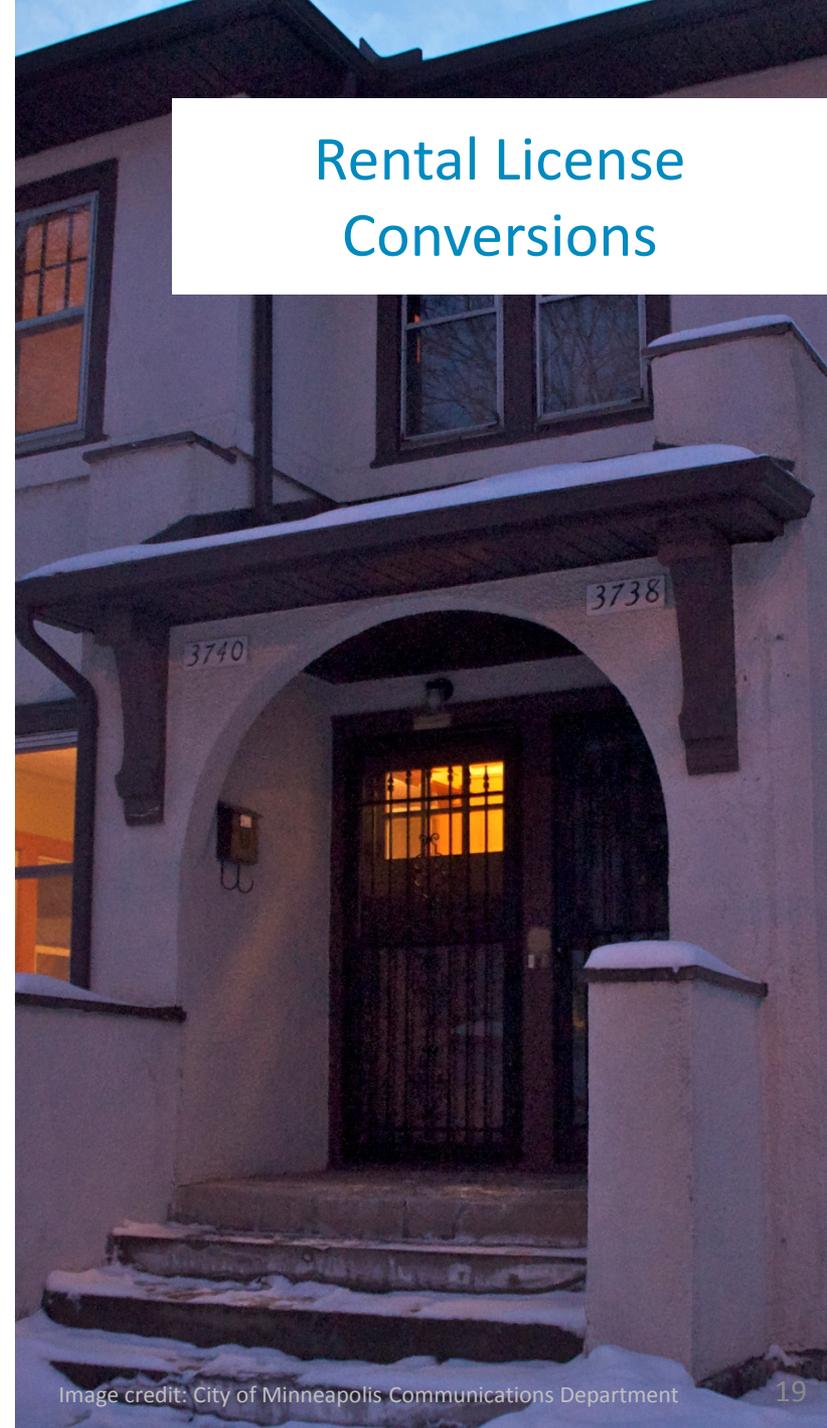
# Rental License Conversions



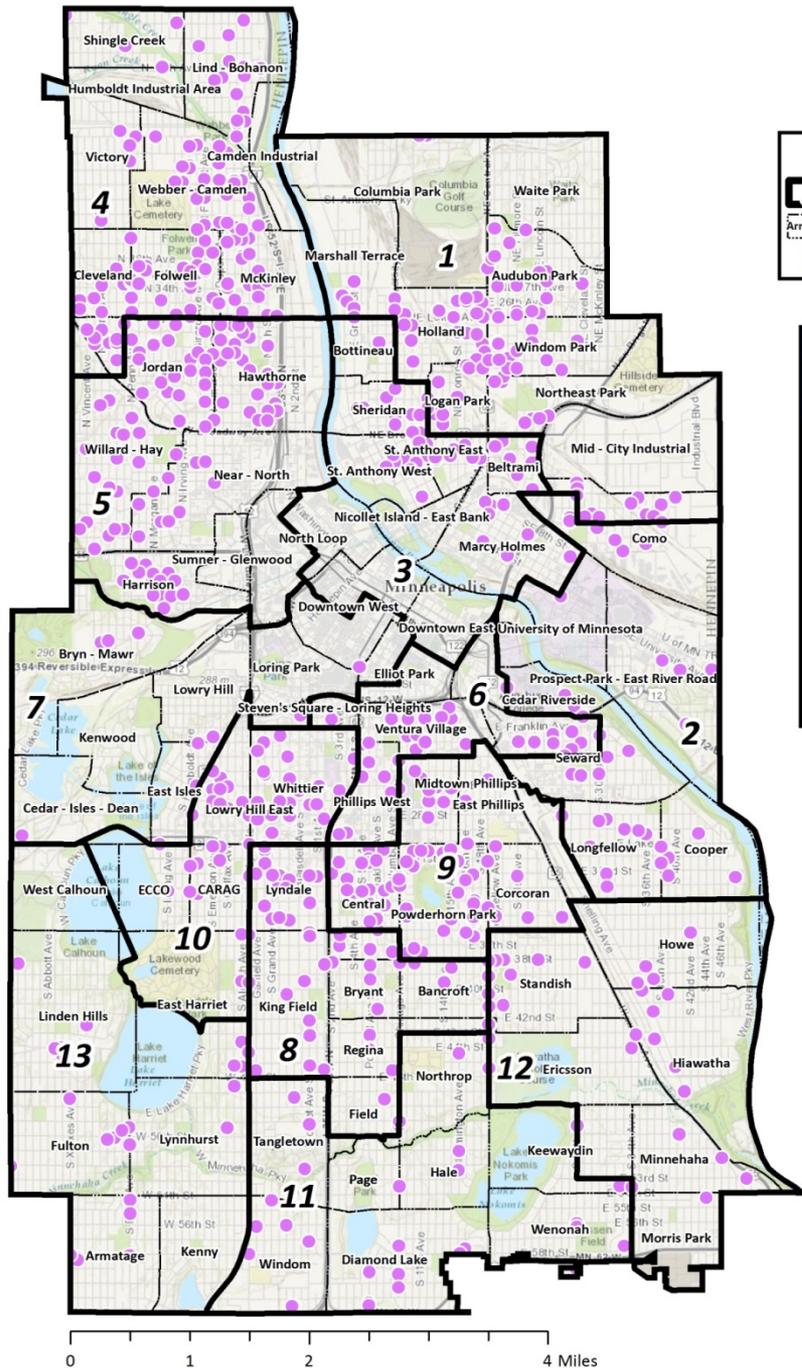
**Legend**

- Ward Boundaries
- Neighborhood Boundaries
- Conversions

Summary		
Ward	Conversion Properties	%
1	74	5.6%
2	49	3.7%
3	210	15.9%
4	185	14.0%
5	83	6.3%
6	26	2.0%
7	128	9.7%
8	109	8.2%
9	54	4.1%
10	155	11.7%
11	68	5.1%
12	82	6.2%
13	99	7.5%
<b>Total Conversions: 968</b>		



# Rental License Change of Ownerships



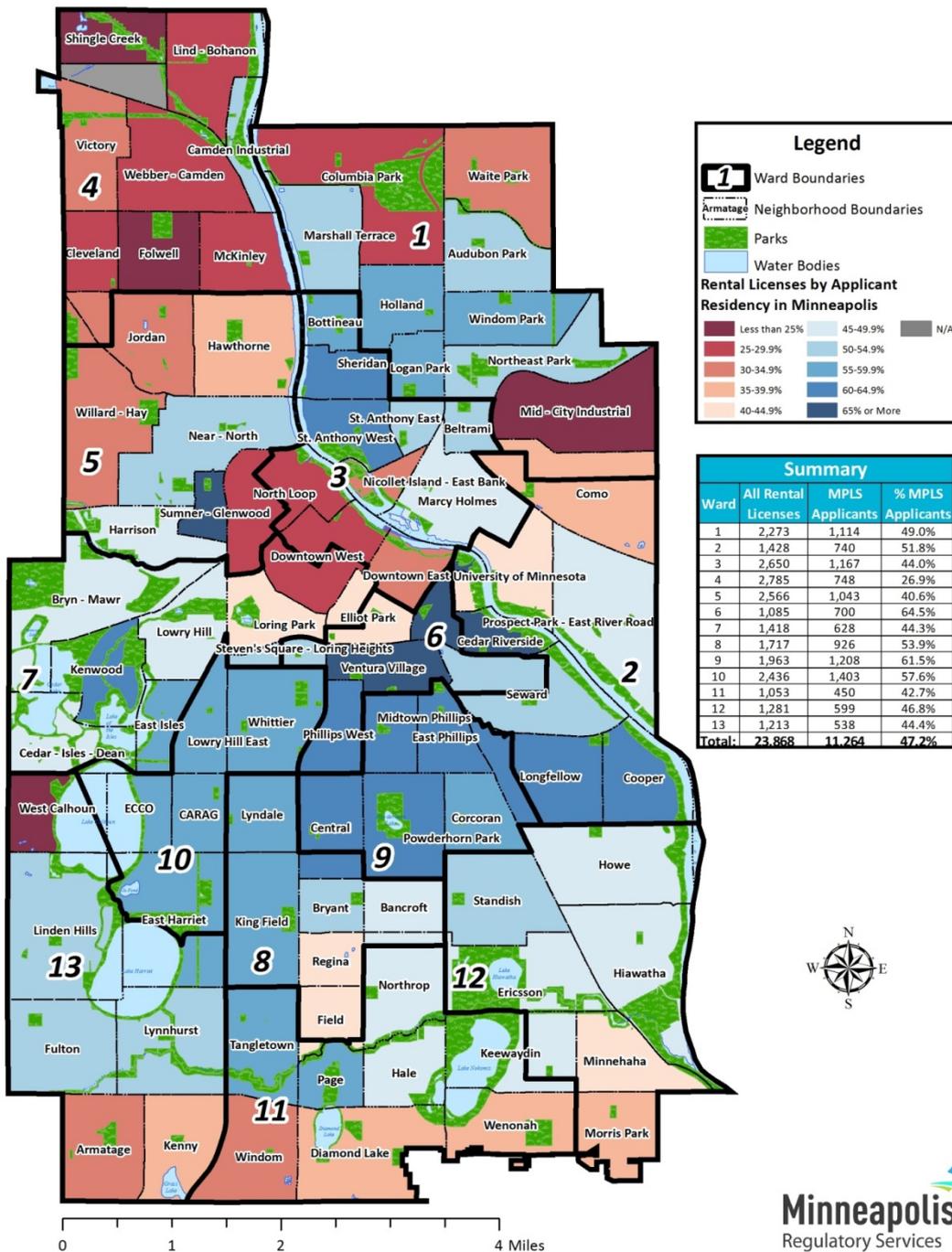
**Legend**

- 1 Ward Boundaries
- Neighborhood Boundaries
- Change of Ownerships

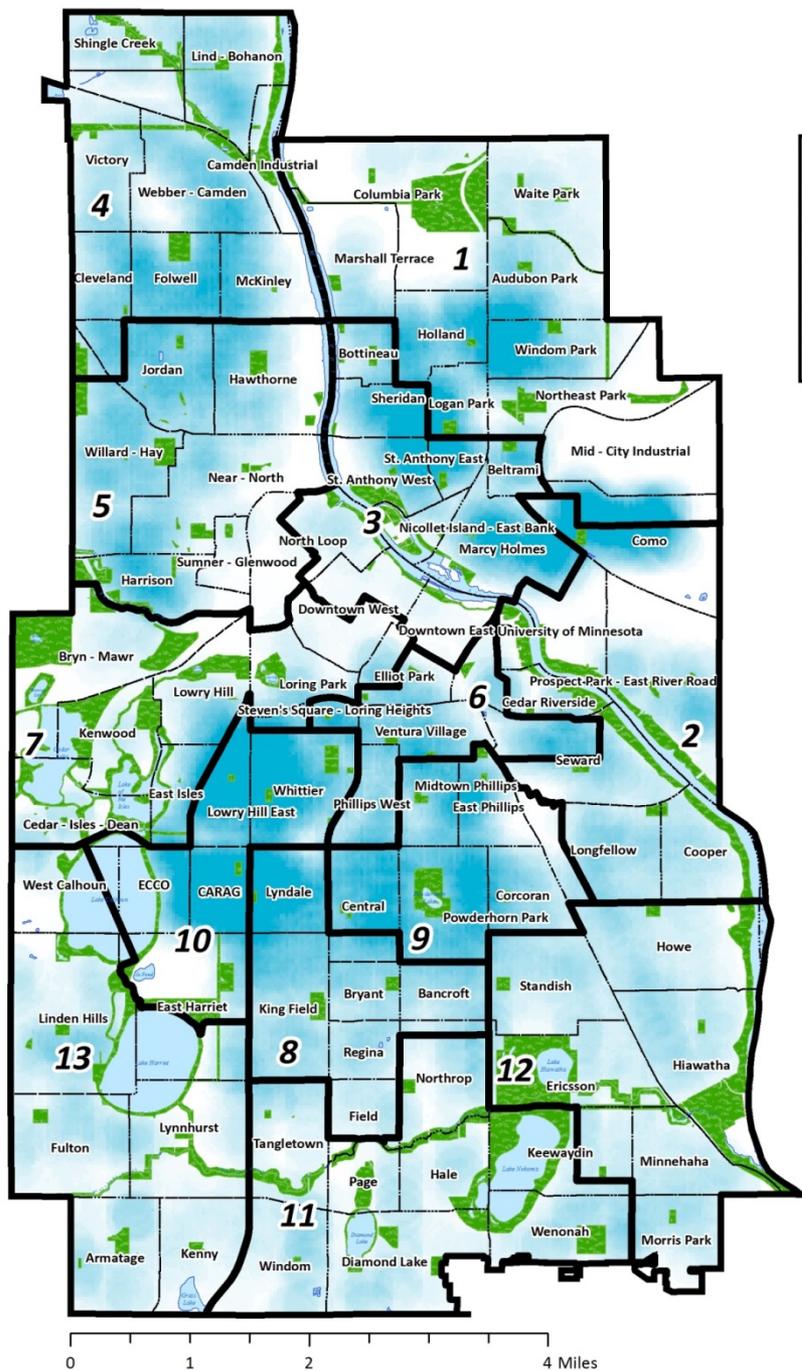
Summary		
Ward	CHOWN Properties	%
1	97	13.4%
2	38	5.2%
3	48	6.6%
4	126	17.4%
5	109	15.0%
6	34	4.7%
7	11	1.5%
8	52	7.2%
9	73	10.2%
10	49	6.8%
11	33	4.6%
12	27	3.7%
13	27	3.7%
<b>Total Properties: 724</b>		



# Rental License Applicants by Area of Residence



# Tier 1 Rental Licenses



**Legend**

**Tier 1 Property Distribution**

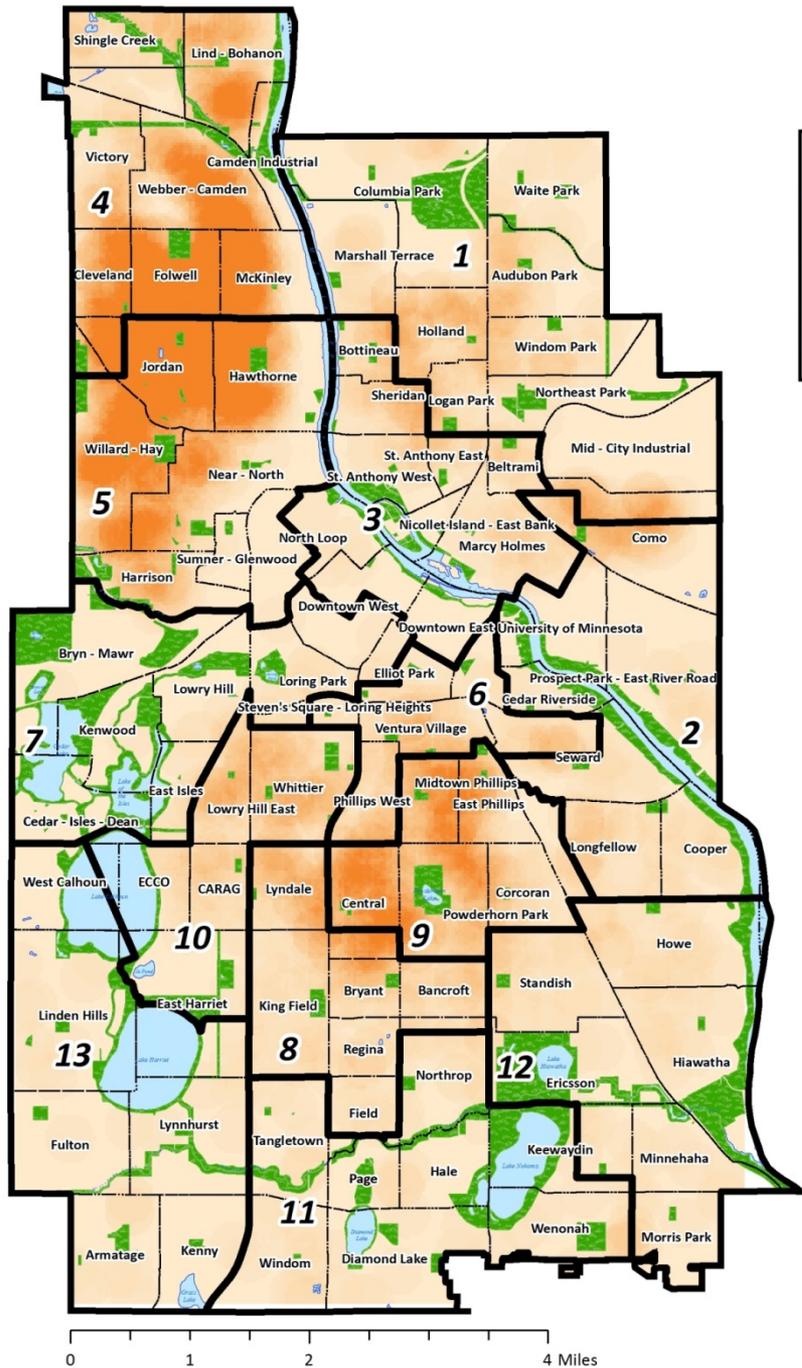
- 1,816 / Sq Mile
- 0 / Sq Mile
- 1 Ward Boundaries
- Neighborhood Boundaries
- Parks
- Water Bodies

**Summary**

Ward	Tier 1 Properties	%
1	1,990	11.2%
2	1,212	6.8%
3	1,513	8.5%
4	1,952	11.0%
5	1,636	9.2%
6	849	4.8%
7	722	4.1%
8	1,398	7.9%
9	1,516	8.5%
10	1,894	10.7%
11	956	5.4%
12	1,115	6.3%
13	1,016	5.7%
<b>Total:</b>	<b>17,769</b>	<b>100%</b>



# Tier 2 Rental Licenses



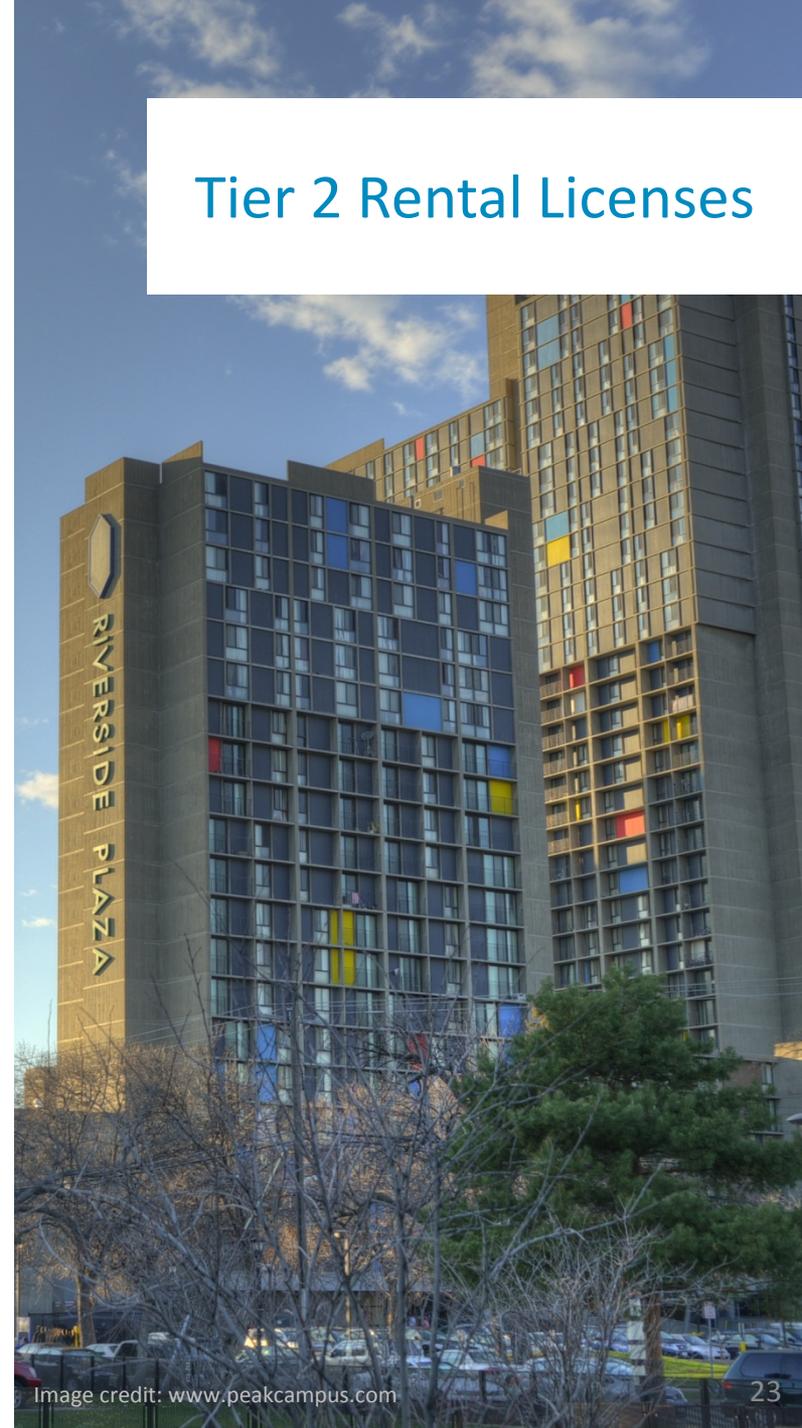
**Legend**

**Tier 2 Property Distribution**

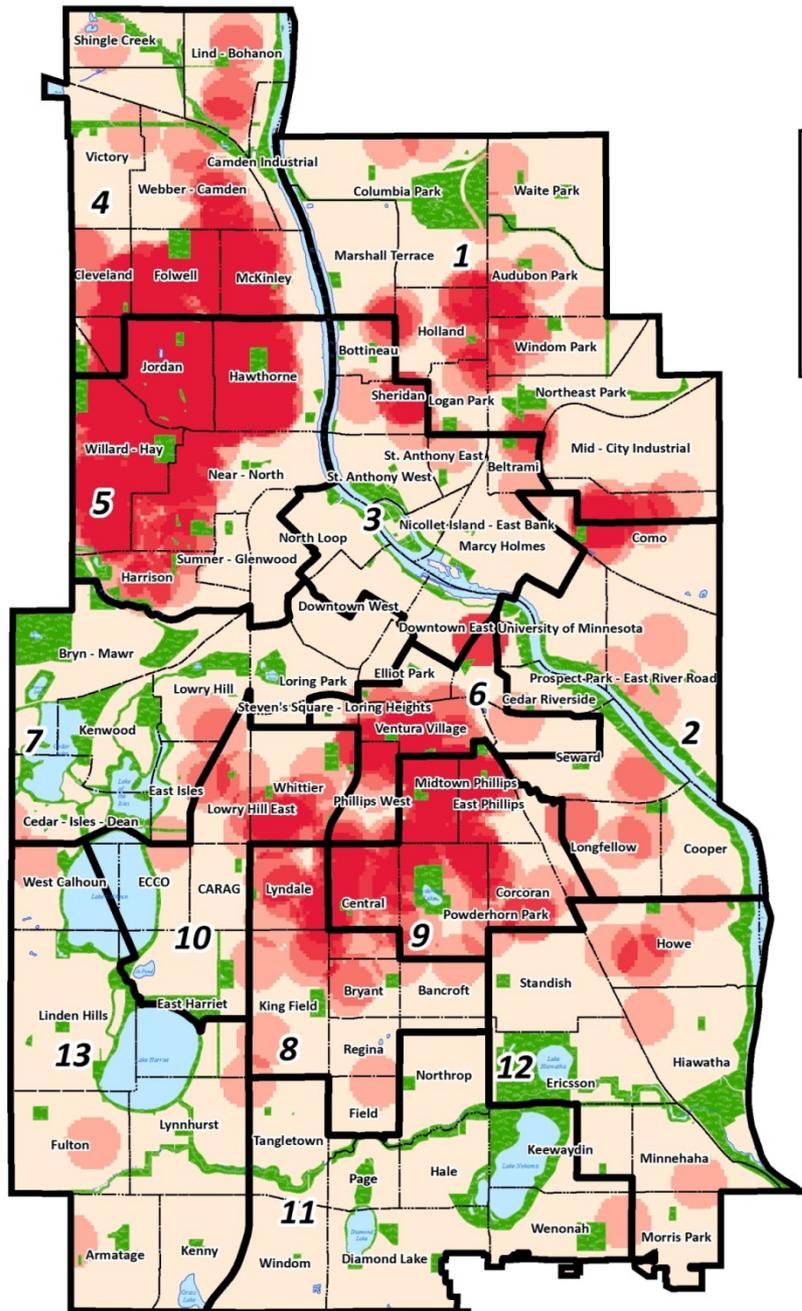
- 590 / Sq Mile
- 0 / Sq Mile
- Ward Boundaries
- Neighborhood Boundaries
- Parks
- Water Bodies

**Summary**

Ward	Tier 2 Properties	%
1	203	7.5%
2	96	3.6%
3	96	3.6%
4	735	27.3%
5	698	25.9%
6	87	3.2%
7	19	0.7%
8	166	6.2%
9	290	10.8%
10	130	4.8%
11	64	2.4%
12	79	2.9%
13	28	1.0%
<b>Total:</b>	<b>2,691</b>	<b>100%</b>



# Tier 3 Rental Licenses



**Legend**

**Tier 3 Property Distribution**

- 166 / Sq Mile
- 0 / Sq Mile
- Ward Boundaries
- Neighborhood Boundaries
- Parks
- Water Bodies

**Summary**

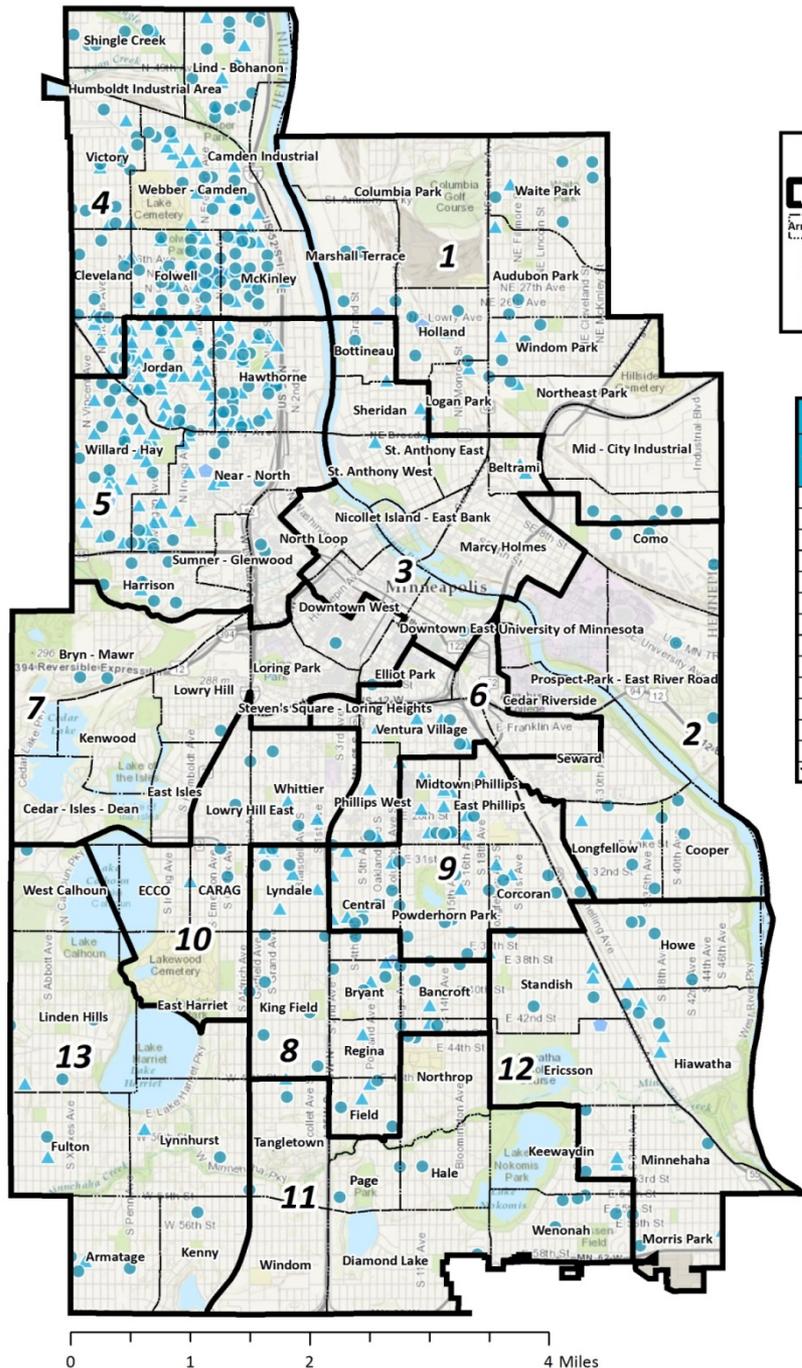
Ward	Tier 3 Properties	%
1	30	7.2%
2	14	3.4%
3	11	2.7%
4	86	20.8%
5	152	36.7%
6	24	5.8%
7	4	1.0%
8	17	4.1%
9	51	12.3%
10	11	2.7%
11	1	0.2%
12	8	1.9%
13	5	1.2%
<b>Total:</b>	<b>414</b>	<b>100%</b>



0 1 2 3 4 Miles



# Vacant and Condemned Buildings



**Legend**

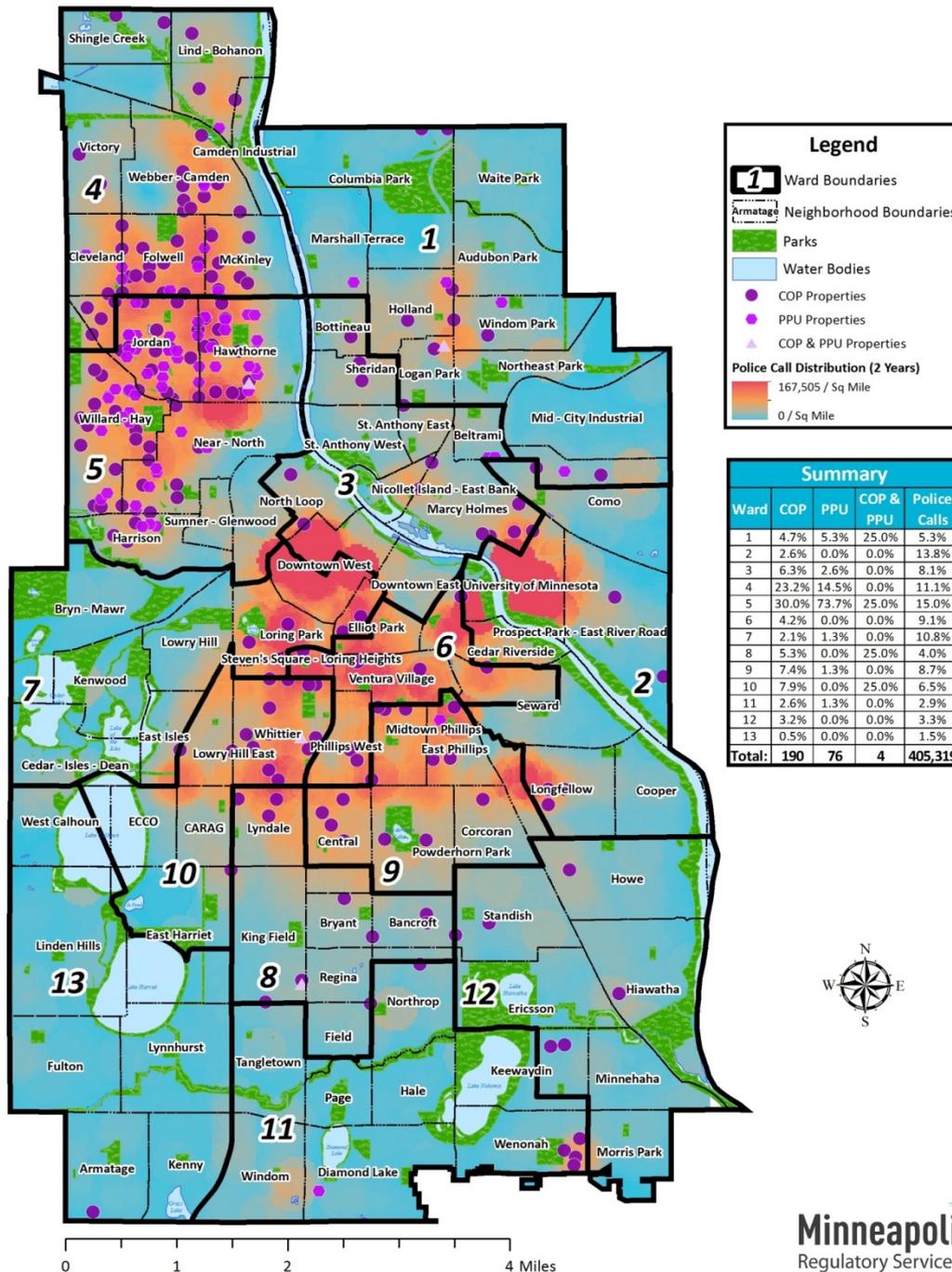
- 1 Ward Boundaries
- Armatage Neighborhood Boundaries
- VBR
- CON
- ▲ VBR & CON

**Summary**

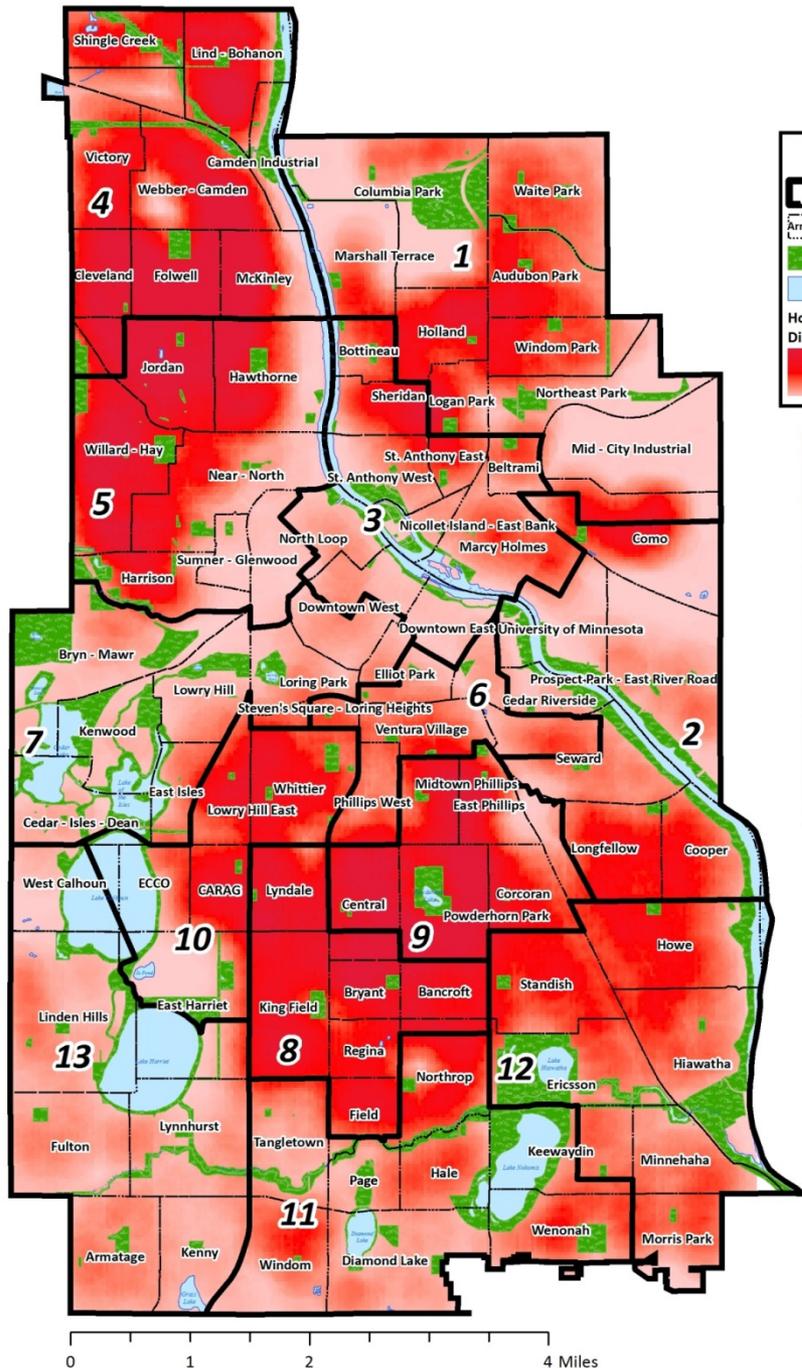
Ward	VBR	CON	VBR & CON
1	8.7%	33.3%	3.3%
2	4.4%	0.0%	0.8%
3	0.7%	0.0%	2.0%
4	30.5%	22.2%	27.2%
5	21.1%	22.2%	42.3%
6	1.3%	0.0%	2.4%
7	2.0%	0.0%	0.0%
8	8.4%	11.1%	5.3%
9	7.4%	0.0%	10.2%
10	2.7%	0.0%	1.2%
11	4.4%	0.0%	0.0%
12	4.7%	11.1%	3.7%
13	3.7%	0.0%	1.6%
<b>Total:</b>	<b>298</b>	<b>9</b>	<b>246</b>



# Conduct on Premises (COP) and Problem Properties (PPU)

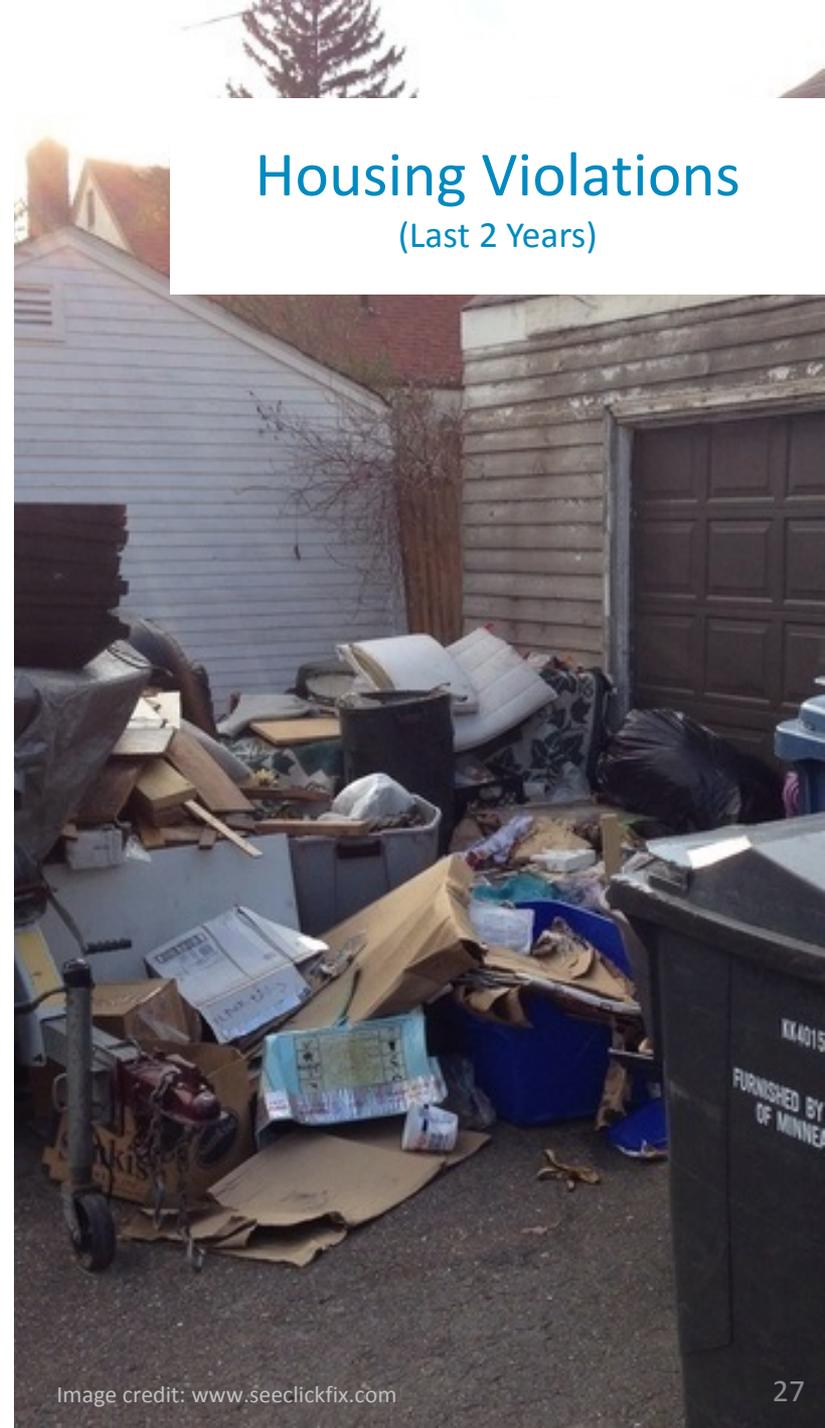


# Housing Violations (Last 2 Years)

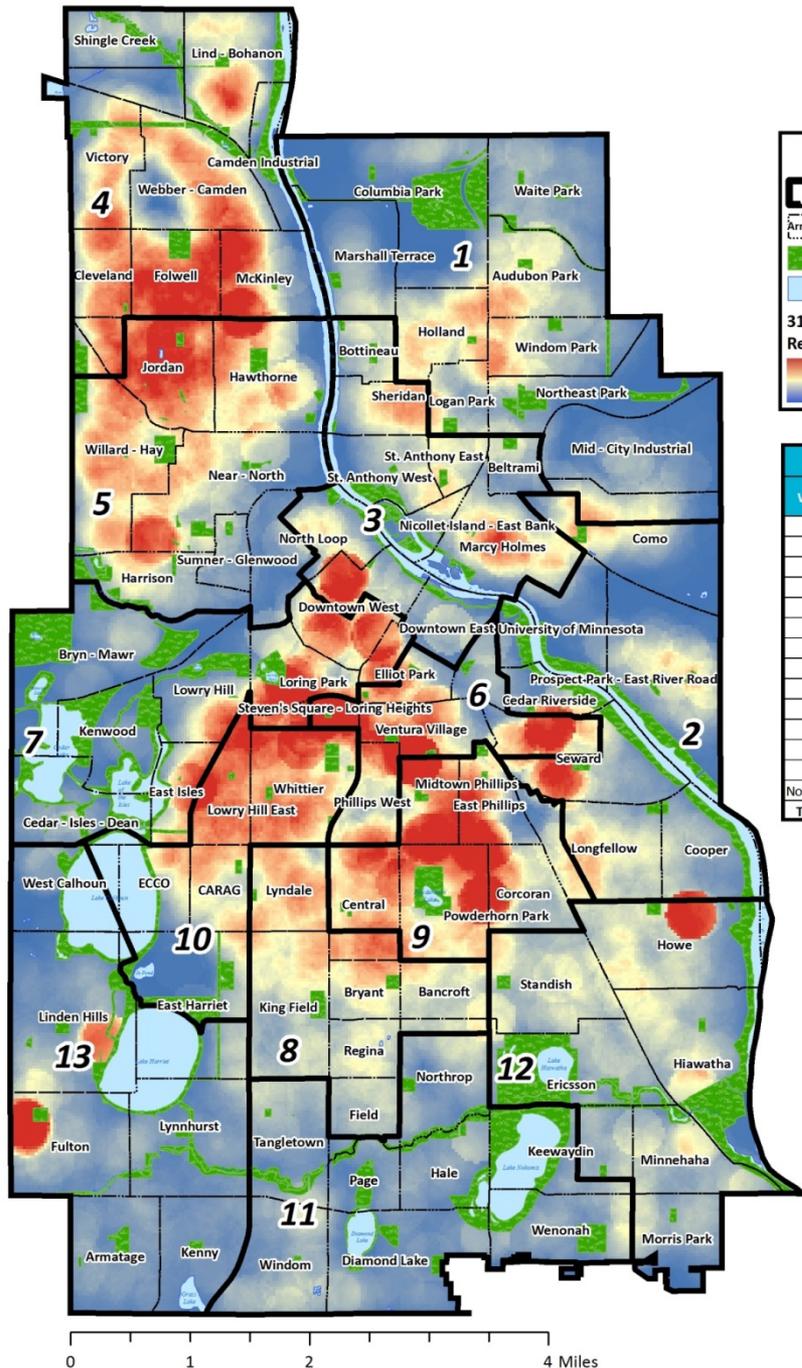


### Summary

Ward	% of Properties	% of Violations
1	10.0%	9.0%
2	5.3%	5.5%
3	4.4%	4.8%
4	18.0%	19.9%
5	12.9%	18.6%
6	2.5%	3.9%
7	2.2%	1.8%
8	11.2%	8.7%
9	9.7%	10.4%
10	5.6%	5.1%
11	6.3%	3.9%
12	8.7%	5.9%
13	3.3%	2.6%
<b>Total Properties:</b>	<b>33,738</b>	
<b>Total Violations:</b>	<b>134,467</b>	



# 311 Service Requests



**Legend**

- Ward Boundaries
- Neighborhood Boundaries
- Parks
- Water Bodies

**311 Service Request Distribution**

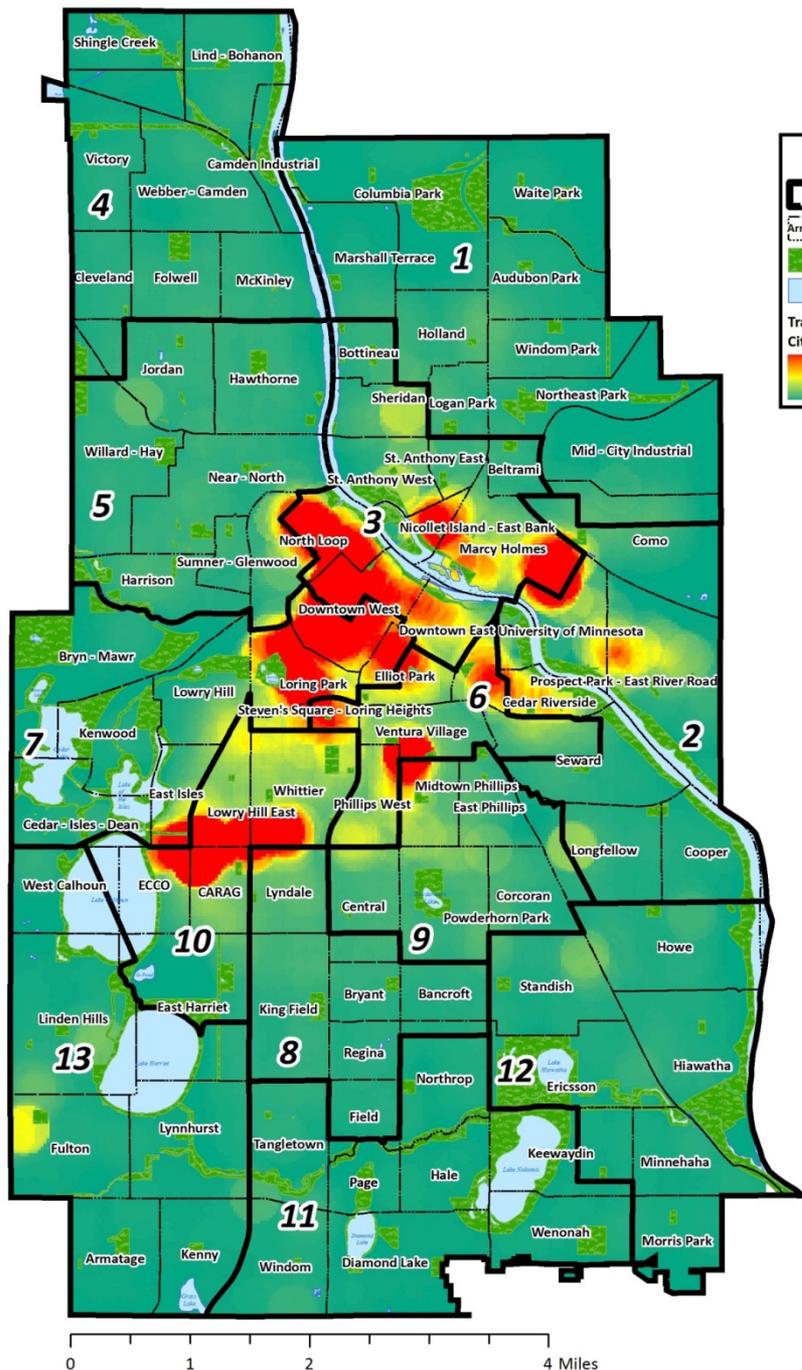
- 1,943 / Sq Mile
- 0 / Sq Mile

Summary			
Ward	Animal Control	Inspections	Traffic Control
1	8.3%	9.4%	6.2%
2	5.3%	4.6%	6.9%
3	3.6%	5.7%	8.4%
4	15.6%	16.7%	8.4%
5	11.6%	14.4%	8.4%
6	3.1%	3.4%	8.3%
7	4.3%	4.3%	9.5%
8	7.7%	7.1%	5.1%
9	8.6%	7.9%	10.3%
10	5.0%	5.8%	7.9%
11	7.1%	4.9%	3.8%
12	11.4%	7.2%	6.9%
13	5.4%	4.3%	6.2%
No Ward	2.9%	4.2%	3.5%
<b>Total:</b>	<b>5,678</b>	<b>14,659</b>	<b>17,084</b>



# Minneapolis 311

# Traffic Control Citations



**Legend**

- 1 Ward Boundaries
- Armatage Neighborhood Boundaries
- Parks
- Water Bodies

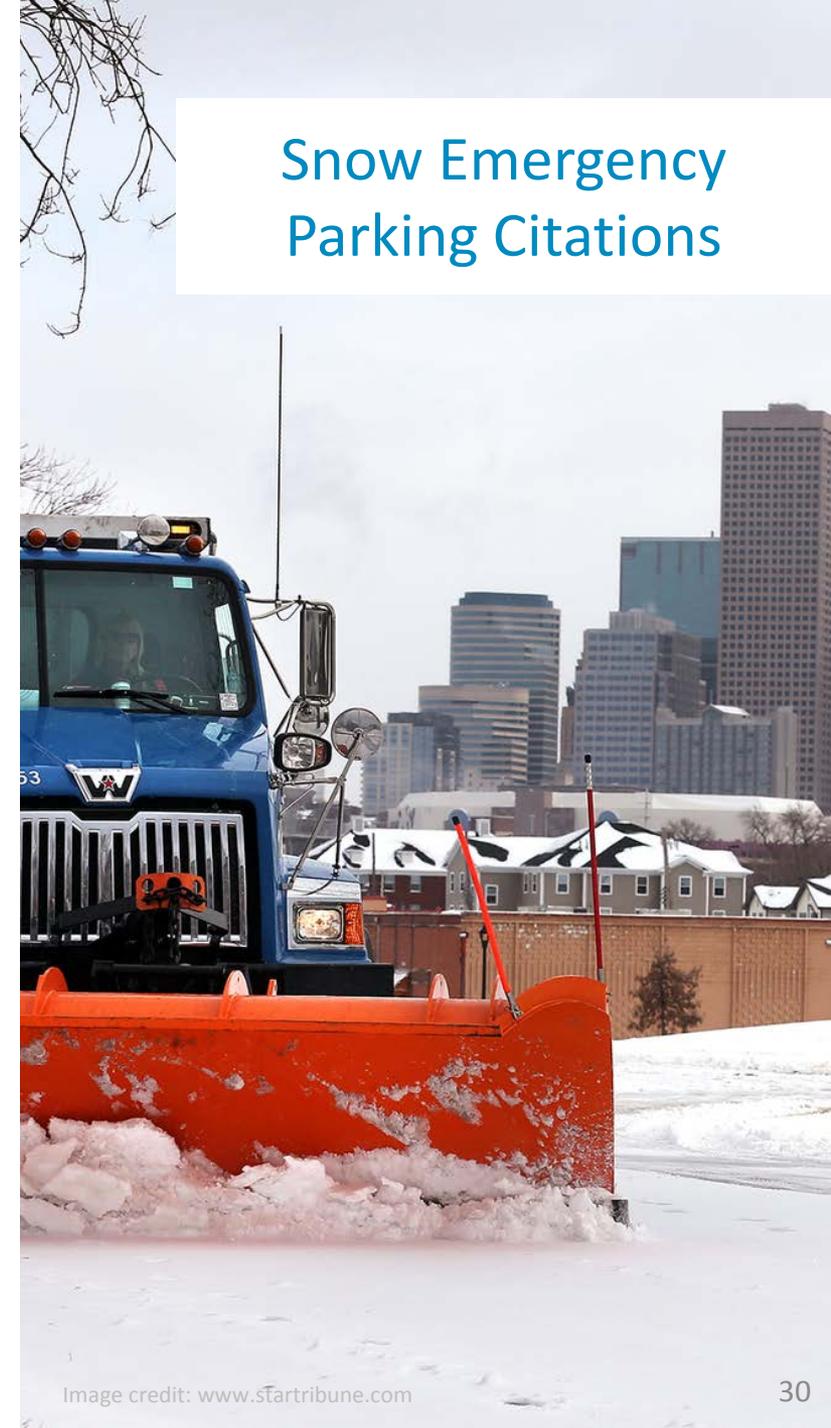
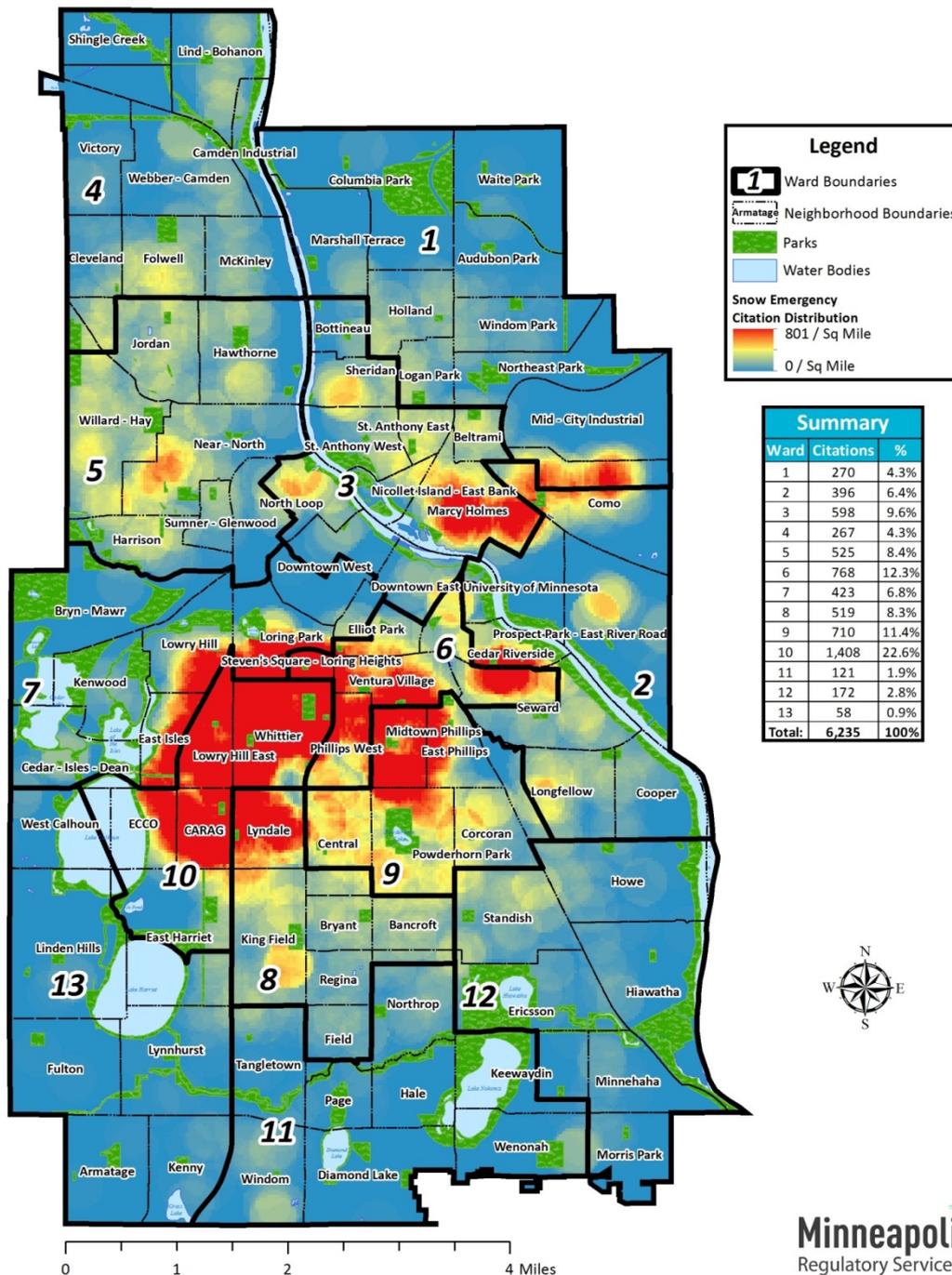
**Traffic Control Citation Distribution**

- 78,065 / Sq Mile
- 0 / Sq Mile

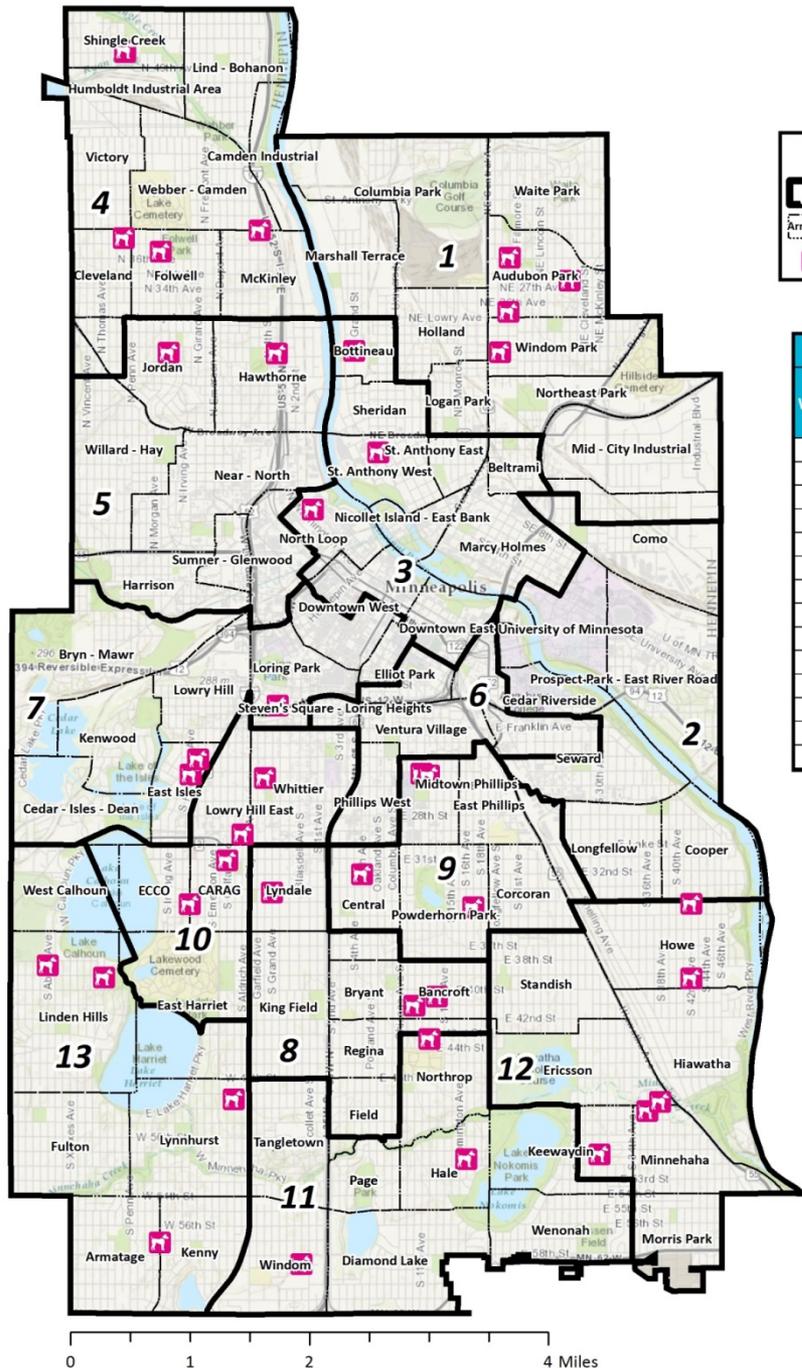
Summary		
Ward	Citations	%
1	4,101	1.8%
2	14,717	6.3%
3	69,146	29.6%
4	3,033	1.3%
5	7,310	3.1%
6	23,266	10.0%
7	43,715	18.7%
8	5,209	2.2%
9	9,680	4.1%
10	43,467	18.6%
11	2,061	0.9%
12	3,359	1.4%
13	4,739	2.0%
<b>Total:</b>	<b>233,803</b>	<b>100%</b>



# Snow Emergency Parking Citations



# Dangerous Dogs



**Legend**

- Ward Boundaries
- Neighborhood Boundaries
- Dangerous Dog

**Summary**

Ward	Dangerous Dogs	Citywide Percentage
1	4	10%
2	0	0%
3	3	8%
4	5	13%
5	2	5%
6	0	0%
7	3	8%
8	3	8%
9	4	10%
10	4	10%
11	3	8%
12	5	13%
13	4	10%
<b>Total Dangerous Dogs: 40</b>		



## Endnotes

- 1. Change of ownership and conversion rental license data in the report only includes instances that were reported and enforced by our department. There are likely change of ownerships and conversions not being reported and there are exceptions that cannot be enforced by the City of Minneapolis. Please visit the Minneapolis Code of Ordinances, Chapter 244.1870 for more details.*
- 2. Police Call data only includes calls attributed to a parcel. Police calls occurring on intersections, streets, or locations not identified at a parcel are not included.*
- 3. Snow Emergency citations are from late December, 2015.*
- 4. The American Community Survey used 161,401 different household units to calculate the proportion of cost-burdened households in the City of Minneapolis.*

## Sources

*Demographic data was compiled by [Minnesota Compass](#) and comes from the 2010 Census as well as the 2009-2013 American Community Survey.*

*All current City of Minneapolis data is as of January 1, 2016.*

# Questions?

