

## Request for Committee Action

**To:** Ways & Means  
**Date:** 5/23/2016  
**From:** Information Technology  
**Prepared by:** Barb Malinski  
**Presented by:** Otto Doll, Chief Information Officer  
**File type:** Action  
**Subcategory:** Contracts & Agreements

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**Subject:**

Contract amendment with Cloud Sherpas, an affiliate of Accenture LLP, for clarification of terms and conditions

**Description:**

Authorizing customized terms and conditions language in the master contract with Cloud Sherpas, an affiliate of Accenture LLP, an agreement for professional services and tools within the ServiceNow application, as follows:

For Cloud Sherpas, an affiliate of Accenture LLP agreement, each party's liability is capped at an amount equal to the lessor of \$1,500,000 or twice the total fees paid to the Consultant under the Master Contract.

**Previous Actions:**

February 26, 2016 - The Minneapolis City Council hereby authorizes contracts with Aeritae, Cloud Sherpas, an affiliate of Accenture LLP, and Integrhythm for three (3) years through Feb. 28, 2019, for professional services to expand the ServiceNow applications currently in place. The total compensation paid under this Master Contract shall not exceed the total value of the work orders provided by the City for a not-to-exceed amount of \$950,000.

**Ward/Neighborhood/Address:**

Not Applicable

**Background/Analysis:**

The City authorized a master contract with Cloud Sherpas, an affiliate of Accenture LLP to be used as a tool to provide incident, problem, change and configuration management and also provide the City departments to make service requests.

Information Technology has reviewed the request to customize the terms and conditions in the contract with the City Attorney's Office and recommend the language as follows:

For Cloud Sherpas, an affiliate of Accenture LLP agreement, each party's liability is capped at an amount equal to the lessor of \$1,500,000 or twice the total fees paid to the Consultant under the Master Contract.

**Financial Review:**

**No additional appropriation required, amount included in current budget.**